

Remington®



REMINGTON ARMS COMPANY, INC.

SPORTING ARMS-AMMUNITION-TARGETS-TRAPS

ILLION, NEW YORK 13357

TELEPHONE (315) 894-996 April 14, 1992

Mr. Larry Spangler
P.O. Box 560
Chino Valley, AZ 86323

Dear Mr. Spangler:

This is in reply to your recent letter in which you describe an accidental firing with your Model 700 rifle. We're sorry you experienced the incident and want to determine the cause.

To that end, please package the rifle, along with the incident fired case if you retained it, and send them, via United Parcel Service, transportation COD to:

Remington Arms Co., Inc.
Attn: R.H. Potter, Product Service
14 Hoefler Ave.
Illion, NY 13357

Please also include a copy of this letter in with the gun.

Upon receipt of the samples, an expert examination will be conducted, and we will advise you of the findings.

Thank you for calling this matter to our attention. Mr. Spangler, and we look forward to being of service to you.

Sincerely,

A handwritten signature in dark ink, appearing to read "R.H. Potter".

R.H. Potter
Product Service

RHP:tpb