Remington.

bcc: Arms Service Hold for Reply R-89-30292 J. Hutton & B. Ericson

## REMINGTON ARMS COMPANY, INC.

SPORTING ARMS-AMMUNITION-TARGETS-TRAPS

## ILION.NEW YORK 13357

TELEPHONE (315) 894-9961

January 10, 1990

H.A. Troutman Gun & AmmoAttn: Mr. Harvey TroutmanR.D. 1, Box 1627Herndon, PA 17830

Dear Mr. Troutman:

Examination has been completed on the Model 700 BDL L.H. 30-06 caliber rifle, serial number 6810095, that you returned to us because, "the rifle has accidentally fired three (3) times for the owner."

The returned firearm, which was produced in April of 1975, has been thoroughly examined and found to contain our high-pressure proof test, gallery test, and final inspection stampings, indicating that it had successfully passed all necessary tests and inspections prior to being shipped from our factory.

The general condition of the rifle appeared to be good and, in going over the individual parts, we found headspace, recoil shoulders and chamber all to be normal. Trigger pull was measured at 5 pounds and the sear-lift with the safety in the "on-safe" position was within specifications at .0085".

Examination of the rifle and trigger assembly could not duplicate the malfunctions that our customer reported. Many attempts were made to cause the rifle to fire upon movement of the safety and closing of the bolt, but it would not malfunction. The only way the rifle could be made to fire was with the safety in the "fire" position and the trigger pulled. It operated normally and as designed.

Since we found the firearm to function properly in every respect, we are prepared to return it in its present condition. However, if our customer desires, we will install a new trigger assembly at no-charge, as a gesture of good-will, if it will restore his confidence in the rifle (either is subject to a \$10.00 handling and a return shipping fee). We will await the decision and reply.

Thank you for affording us the opportunity to examine the rifle and report our findings.

Sincerely,

J.A. Steki, Specialist

Product Service

JAS: tpp