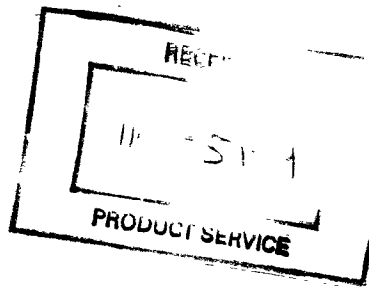


Carl S. Taylor  
113 Ardith St.  
St. Albans, WV  
25177



November 28, 1994

Remington Arms  
14 Hoefler Ave.  
Ilion, NY 13357

*ACK  
KAST*

Dear Customer Service Manager:

Several years ago I purchased a new Remington Model 700, 270 caliber, serial number A6719743. I have been having problems with the rifle since I bought it. It has gotten to the point where I am afraid to go hunting with it.

There are several problems that I have encountered with this rifle. The first, and most important, is that when I take the gun off safety it has been firing. This has happened to me on several different occasions. Another problem is that it is very difficult to chamber a bullet. The bolt is very hard to push in and down.

If you would, run this by your gunsmiths and see if they could fix these problems. Please let me know by written reply as to where and how to return the rifle to you for repairs. Also please check to see if this is under warranty, if not, also include a rough estimate for repairs. Thank you for you cooperation.

Sincerely,

*Carl S. Taylor*

Carl S. Taylor