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Remington Arms
Technical Service Dept.

Gentlemen &/or Ladies:

The enclosed weapon bears your name brand. A brand and name I've trusted nearly 30 years.

This weapon is Not trustworthy.

In fact, I, and several other hunters who have been with me, on the occasions of non-performance and dangerous performance that I will outline for you, have requested I not bring this weapon with me on subsequent trips.

On whose land I was hunting and with whom, have a bearing on your company, only to the extent that they are wealthy and influential weapons purchasers, interested in how you will handle this complaint.

On several occasions (3 to be exact) this 700 Classic has either failed to fire, losing two opportunities for strenuously-obtained shots at 6 x 7 trophy bull elk, and a B&C record-would-be mule deer buck, or fired without trigger pull.

Under both conditions, cold weather prevailed (approximately 10°). The weapon had been cleaned and oiled prior to each season, and kept in a fleece-lined bag inside a gun cabinet (not in direct sunlight) between seasons. Prior to the second season and because of what occurred last year, I brought the weapon to a factory-authorized service center and told them: "at first it wouldn't fire; then after exerting far too many pounds pressure to the trigger, it did fire; then after working the action to place another round in the chamber, it discharged, spontaneously!, and without benefit/necessity of trigger pull - by merely sending the bolt home, scaring the wits out of myself and my companions and did so several times more on spent cartridges, until it was warm"

But, it of course, worked perfectly in the warmth of the gunsmith shop and firing range.

I'd like to add that before either occasion of non-firing, the weapon was left either in an unheated room, or in a vehicle so as not to bring a warm weapon into a cold environ (disallowing the likelihood of condensation and freezing, and Colorado's pretty dry anyway).

Based on what I've written and what has been witnessed by my hunting companions, the history of this beautiful weapon renders me, literally, gun-shy, insofar as safety and reliability are concerned in using it further without liability.

It will test fire perfectly, but something is not right; and it has always received nothing but excellent handling and care - I simply don't trust it, not to let me down, again, -or, most importantly, to be safe.

I respectfully ask you to replace it, which was suggested might be done, when I brought it in for factory-authorized service the last time, as they can find nothing to repair and wouldn't charge me the second time.

The magnum-port muzzle break and deceleration pad are, of course options, so could you please return the pad?

I'm thanking you, in advance, for your cooperation and the restoration of my esteem for the name, Remington.

I'm hoping I'm correct about the character of this company.

Respectfully yours,



Dr. Jon-Michael Tucci

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