

Remington Arms Co., Inc.
Product Service
Legal Case #:1912

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
138714	12/28/2007	1/2/2008	1/2/2008				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		James	Johnson	11884 Robin G Rd	Cornell	MI	49818		H 906-786-3095

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4014 Defective Parts		Unknown	
S	Concern:1007 Fired on Safe Release			
C firing pin disengages				

1/7/08-correspondence from repair-rifle is unfired. trigger & safety seem out of sink. Firing pin disengages when safety is pushed forward to fire.lw

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	7/7MM REM SA	29551	S7656323	BX	1/31/2003 6:20:30 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
11/30/2007	GLENN ZANDERS FUR & SPORT		Y			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace TA at n/c						
	Repair/Replacement Cost	Repair/Replacement Date				
	35.00	1/7/2008				

1/7/08-replace ta at n/c.lw

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/2/2008
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4014	Defective Parts	PRODUCTION BURR ON TRIGGER PIN
Barrel	Description		22" 7MM REM SAUM SS
	Date Code		BX
	Bore Plugged	False	
	Bulged	False	
	Fired	False	

	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/7 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	ISS	
Sear	Lift	---Select---	.011
	Notch	Like new; Functioning	
Feeding Test	Tests	Test Fired	False
		False	
Trigger	Condition	Slightly Worn; Not Functioning	BURR ON TRIG PIN
	Pull	---Select---	7#
	Altered	False	
	Sub-Assembly	Other Remington	

1912

011
BX 1/03
7#
22"

Remington

Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: G9551		Serial Number: 57656323	
Are you the original owner? ☒ YES ☐ NO		FFL-Dealer	
Name: James R. Johnson		Date of Purchase: 11-30-07	
Address (no PO Boxes): 11884 Robin G. Rd			
City: Cornell		State: MI	Zip: 49818
Phone (Daytime): 906-786-3095		Fax:	
E-mail Address: ☐ I would like to receive future e-mail updates from Remington.			
Please describe your problem: Rifle purchased from Zanders Sporting Goods (Copy of Invoice) - Unfired! Trigger + Safety seem out of sync with each other. Firing Pin (Bolt) disengages when safety is pushed forward to fire position, and bolt will not lock up firing pin with its range of motion and so on - Never seen a Rem Rifle like this! Please Repair ASAP - WBS & MAS Present for Customer!			
Ammunition Information:			
Manufacturer:		Type:	
Other (i.e. bullet weight/type, shot size, powder):			
Handload Information:			
Powder Used:		Powder Weight:	
Case/Hull Used:		Primer Used:	
Bullet Type/Shot Size:		Reloader Used:	
S7656323			
Model: 7		of rounds)	
		r of rounds)	
		or Number of rounds)	

RE00138714

BURR ON FIRING PIN CAUSING TRQ.
TO BIND. Replace TPA, check OLA,
clean AT N/C

#230145



Zanders
**SPORTING
GOODS**
"The Commitment Company"

TOLL FREE: 800-851-437
GENERAL: 618-785-223
SALES FAX: 618-785-235

SO
LD
TO

08336420
JOHNSON, JAMES RICHARD
11884 ROBIN G RD
CORNELL MI. 49818-

SHIP TO 08336420
JOHNSON, JAMES RICHARD
ATTN: JAMES JOHNSON
11984 ROBIN G RD
CORNELL MI. 49818

(906) 786-3095

Order Number: 0051977554 INVOICE NO. 821871

F.F.L. #	EXP. DATE	TAX #	ORDER PLACED BY	CUSTOMER P.O. #	ORDER DATE	PG#
43838105	01/10		JIM	JIM	11/30/07	1

TERMS:

SERVICE CHARGE OF 1 1/2% MONTHLY ON PAST DUE BALANCES

CREDIT CARD

11/30/07

[illegible]

DISCHARGING FIREARMS IN POORLY VENTILATED AREAS, CLEANING FIREARMS, OR HANDLING AMMUNITION MAY RESULT IN EXPOSURE TO LEAD AND OTHER SUBSTANCES KNOWN TO CAUSE BIRTH DEFECTS. REPRODUCTIVE HARM AND OTHER SERIOUS PHYSICAL INJURY. HAVE ADEQUATE VENTILATION AT ALL TIMES. WASH HANDS THOROUGHLY AFTER EXPOSURE.

LOST DISCOUNT	TAX	COD CHARGE	DISCOUNT	FREIGHT	INSURANCE	SUB TOTAL
12.65	0.00	0.00	0.00	14.91		408.00
SHIP DATE	SHIP VIA	# BOXES	SALESMAN	INVOICE AMOUNT	PREPAYMENT/CREDIT	BALANCE
11/30/07	UPS	1	31	435.60	435.60	0.00