

Remington Arms Co., Inc.
Product Service
Legal Case #:2997

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
156310	12/4/2008	12/19/2008	12/19/2008				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Donald	Almstead	40130 Emerald Island Rd	Leesburg	FL	34788		H 352-406-9547

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S	Fired on safe release Concern:1007 Fired on Safe Release			
C				

Customer says that the gun fires on safe release when he uses it in cold weather. He has had it fixed by different gunsmiths and still experiences the same problem

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006		C6254923	KI	5/5/1988
Date Purchased	Where Purchased	Accessories	Original Owner			
	K MART ENTERPRISES	Scope base	U			

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Clean action & install new trigger assemb at n/c						
	Repair/Replacement Cost	Repair/Replacement Date				
	65.00	12/22/2008				

12/22/08 Fred Supry approved cleaning of action and installing a new trigger assembly at no charge. dmf

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		Supry
	Exam Date		12/19/2008
	Product Type		RF
	Action Type		A
	Assigned To		Supry
Cause	4038	Could Not Duplicate Concern	On bench we could not duplicate concern. The sticky residue may have caused binding and improper trigger return under cold hunting conditions.
Barrel	Description		Model 700 22 inch 3006
	Date Code		KI
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Worn; Functioning	
		Slightly Worn;	

Bolt	Firing Pin	Functioning	oily residue on outside of bolt assembly	
	Shroud	Slightly Worn; Functioning		
	Face	Slightly Worn; Functioning		
	Handle	Slightly Worn; Functioning		
	Stop	Abused; Functioning	Sticky residue, sluggish movement	
Extractor	Condition	Slightly Worn; Functioning		
	Cut Condition	Slightly Worn; Functioning		
	Ext/Eject Test	True		
Locking	Block Condition	---Select---		
	Lug Condition	Slightly Worn; Functioning		
	Notch Condition	---Select---		
Magazine	Condition	---Select---		
	Box Condition	Slightly Worn; Functioning		
Overall	Exterior Condition	Slightly Worn; Functioning		
	Stock Condition	Slightly Worn; Functioning		
	Fore End Condition	---Select---		
Receiver	Condition	Slightly Worn; Functioning		
	Bulged	False		
Safety	Description		Model 700	
	Function	Slightly Worn; Functioning		
	Sub-Assembly	Non-ISS		
Sear	Lift	---Select---	.012	
	Notch	Slightly Worn; Functioning		
	Trigger	Condition	Abused; Functioning	Coated with sticky residue
Pull		---Select---	4.5 lbs	
Altered		False		
Sub-Assembly		M/700 Non-Bolt Lock		
Non-Remington Components	Description		2-piece scope mounts	

Arms Services Repair & Estimate System

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help

Repair Inquiry

Repair Number: **RE00156310** Serial: **C6254923** Model: **700** Center Fire Caliber: **3006 SPRG** Produced: **05/05/1988** Repairman: **Robert Frink**
 Verify Repair Status: **Estimating 12/18/2008 2:59:33 PM**

Address Information

Customer: **SURESHOT SHOOTING SUPPLIES** Received From: **SURESHOT SHOOTING SUPPLIES** Return To: **SURESHOT SHOOTING SUPPLIES**
 Address 1: **321 N CENTRAL AVE** Address 2: **321 N CENTRAL AVE** PO Box:
 City: **UMATILLA** City: **UMATILLA** PO Box:
 State: **FL** Zip Code: **32784** Country: **US** State: **FL** Zip Code: **32784** Country: **US**
 FFL:

Contact / Condition Problems Estimate History / Status Shipping / Billing

Date	User ID	Desc1	Desc2	Current Status
12/4/2008 5:17:4	valentds	Repair Added		Estimating
12/4/2008 10:38	howertoncs	Consumer Contact for Repair Status		12/18/2008 2:59:33 PM
12/18/2008 10:21	penceil	From: Check In	To: Repair Bench	frinkre
12/18/2008 2:59	frinkre	Estimate Update	Status: Estimating	Repair Bench

Shipping / Billing

Shipping Hold ☐ InterFace Hold ☐ Estimate Sent ☐ Parts Received ☐ Passed Inspection ☐ Return As Received ☐ Has been Approved ☐ Internal Repair ☐

Repair Location: **ILN** Current Location: **ILN** Transfer Number:

Repair Search **Refresh** **Close**

supryll 12/19/2008 12:45 PM CAPS NUM INVS SCRL

start Inbox - Microsoft Out Arms Services Repair PS Hold Guns AS Current Cases - Micro 12/15 PM

Action being cleaned

TRACKING DOCUMENT

Repair Order Number



Repair Order Number RE00156310	Description/Serial Number C6254923	Repairman - Robert Frink
Account # - R-	Model 700 Center Fire Caliber: 3006 SPRG	Date Received - 12/4/2008
		Estimate Date -
		Current Date - 12/18/2008
Customer SURESHOT SHOOTING SUPPLIES 321 N CENTRAL AVE UMATILLA, FL 32784 US		Return To SURESHOT SHOOTING SUPPLIES 321 N CENTRAL AVE UMATILLA, FL 32784 US
Phone (H) (352)-978-1550		Fax
Phone (W)		Email

Reported		Problems		Found	
M100	SEE CUSTOMERS LETTER	M123		FORWARD TO PRODUCT SERVICE F	

Material #	MaterialDesc	Repair	Quantity Needed	Quantity From Inv	Quantity From Kit	Warranty (Y/N)
Total:						
TA sticky Residue Clean Action & Install new TA N/C Charge 230145 FLS 12/19/2008						

Repairman	Proof	Clean	Test	Target	Pattern
Gallery Tester	Date	Date	Date	Date	Date

Number: C6254923

Model: 700



RE00156310

352-406-9547

2997

Donald ALMSTead
IS Land RD, Leesburg
Florida 34788.

I have had This gun TO 3 shops
In two yrs. Im having a Problem
When I go up north In The Cold
I Can load the gun have it
on SaFeTY & The gun will go
off or Ive been aiming at
Some thing Take it off Safe
& it will fire This gun has
malfunctioned Three Times a
week it did it when I Closed the
Bolt Empty on Safe & I went to
Set it down it went off. Please
fix this gun I have many but its my
Favorite. My Phone # is 352-406-9547

Thank You Very much
Don Almstead

Phone 352-406-9547

2997

ear Sir

My name is Donald ALMSTED
16130 EMERALDA ISLAND RD, Leesburg
FLorida 34788.

I have had This gun TO 3 Shops
IN TWO YRS. I'm having a problem
When I go up north IN THE COLE
I can load the gun have it
ON SAFETY & THE gun will go
off or I've been aiming at
Some thing Take it off Safe
and it will fire This gun has
malfunctioned Three Times &
luckily hasn't hurt anyone last
week it did it when I closed the
Bolt EMPTY on Safe & went TO
Set it down it went off. Please
fix the gun I have many but IT'S MY
Favorite. My Phone # is 352-406-9547
Thank you very much
Don Almsted