

Remington Arms Co., Inc.  
Product Service  
Legal Case #:2932

### Case Information

| RE#    | Date Opened | Date Opened(PS) | Date Closed | Incident Date | Pre Lit | Lit | Obsolete |
|--------|-------------|-----------------|-------------|---------------|---------|-----|----------|
| 156159 | 12/2/2008   | 12/3/2008       | 12/3/2008   |               |         |     |          |

### Customer Information

| Type     | Business                    | First Name | Last Name       | Street             | City     | State | Zip   | Age | Contact |
|----------|-----------------------------|------------|-----------------|--------------------|----------|-------|-------|-----|---------|
| Reporter | A.W. Peterson Gun Shop, Inc |            | A.W. Peterson G | 4255 W. Old US 441 | Mt. Dora | FL    | 32757 |     | W 352-  |

## Incident Information

| Claims | Codes                 | Repair Est.                 | Medical Treatment     | Medical Status |
|--------|-----------------------|-----------------------------|-----------------------|----------------|
| PI     |                       |                             |                       |                |
| PD     | Cause:4038            | Could Not Duplicate Concern |                       |                |
| S      | Fired on bolt closing | Concern:1008                | Fired on Bolt Closing | Unknown        |
| C      |                       |                             |                       |                |

Customer said whe he closed the bolt, the safety was on and he was not touching the trigger, and the gun went off.

### Firearm Information

| Mfg.           | Type                      | Model/Ga.    | SKU            | Serial   | Bbl. | DOM                  |
|----------------|---------------------------|--------------|----------------|----------|------|----------------------|
| Remington      | CF/BA                     | 700/3006 SPR | 27410          | 71052875 | AW   | 3/13/2002 4:19:51 AM |
| Date Purchased | Where Purchased           | Accessories  | Original Owner |          |      |                      |
|                | WAL-MART DC 6003R-REGULAR | SCOPE BASE   | U              |          |      |                      |

CONCERN:FBC

**Ammunition Information - None Defined**

### Other Products Information - None Defined

## Settlement

Remington/700/CF/BA

| Settlement                    | Release of Claims              | Release Date                   | Reimbursement | Cash Settlement | Reim. Date APV | Cash Date APV |
|-------------------------------|--------------------------------|--------------------------------|---------------|-----------------|----------------|---------------|
| repair at no charge, goodwill |                                |                                |               |                 |                |               |
|                               | <b>Repair/Replacement Cost</b> | <b>Repair/Replacement Date</b> |               |                 |                |               |
|                               | 65.00                          | 12/3/2008                      |               |                 |                |               |

12/3/2008 returned to AS to install a new TA to restore the customers confidence in the rifle. We could not duplicate the concern fls.

Examination[Remington/CF/BA]

| Part        | Sub-Part               | Code                        | Comment      |
|-------------|------------------------|-----------------------------|--------------|
| Examination | Examiner               |                             | B.TRAVIS     |
|             | Exam Date              |                             | 12/3/2008    |
|             | Product Type           |                             | RF           |
|             | Action Type            |                             | A            |
|             | Assigned To            |                             | F.SUPRY      |
| Cause       | 4038                   | Could Not Duplicate Concern |              |
| Barrel      | Description            |                             | 22" 3006 SPR |
|             | Date Code              |                             | AW           |
|             | Bore Plugged           | False                       |              |
|             | Bulged                 | False                       |              |
|             | Fired                  | False                       |              |
|             | Fired while Obstructed |                             |              |
|             | Muzzle/Crown Condition | Slightly Worn; Functioning  |              |
|             | Firing Pin             | Slightly Worn; Functioning  |              |

|              |                    |                            |                       |
|--------------|--------------------|----------------------------|-----------------------|
| Bolt         | Shroud             | Slightly Worn; Functioning |                       |
|              | Face               | Slightly Worn; Functioning |                       |
|              | Handle             | Slightly Worn; Functioning |                       |
|              | Stop               | Slightly Worn; Functioning |                       |
| Extractor    | Condition          | Slightly Worn; Functioning |                       |
|              | Cut Condition      | Slightly Worn; Functioning |                       |
|              | Ext/Eject Test     | False                      |                       |
| Locking      | Block Condition    | ---Select---               |                       |
|              | Lug Condition      | Slightly Worn; Functioning |                       |
|              | Notch Condition    | ---Select---               |                       |
| Magazine     | Condition          | ---Select---               |                       |
|              | Box Condition      | Missing                    |                       |
| Overall      | Exterior Condition | Slightly Worn; Functioning |                       |
|              | Stock Condition    | Slightly Worn; Functioning |                       |
|              | Fore End Condition | ---Select---               |                       |
| Receiver     | Condition          | Slightly Worn; Functioning |                       |
|              | Bulged             | False                      |                       |
| Safety       | Description        |                            | STANDARD M/710 SAFETY |
|              | Function           | Like new; Functioning      |                       |
|              | Sub-Assembly       | ISS                        |                       |
| Sear         | Lift               | ---Select---               | N/A                   |
|              | Notch              | Slightly Worn; Functioning |                       |
|              | Tests              | Test Fired                 | False                 |
| Feeding Test |                    | False                      |                       |
| Trigger      | Condition          | Slightly Worn; Functioning |                       |
|              | Pull               | ---Select---               | 4.5#                  |
|              | Altered            | False                      |                       |
|              | Sub-Assembly       | Other Remington            |                       |

# Repair Inquiry

Repair Number: RE00156159 Serial: 71052875 Model 710 Center Fire Caliber 3006 SPRG Produced: 03/13/2002 Repairman: Bruce Travis  
 Verify Repair Status: Repairing 12/3/2008 8:25:04 AM

## Address Information

Customer: Received From Return To: Received From  
 Name: THE A.W. PETERSON GUN SHOP THE A.W. PETERSON GUN SHOP  
 Address 1: 4255 W. OLD U.S. 441 4255 W. OLD U.S. 441  
 Address 2: PO Box: PO Box:  
 City: MOUNT DORA MOUNT DORA  
 State: FL Zip Code: 32757 Country: US State: FL Zip Code: 32757 Country: US  
 FFL: ☐ ☐ ☐ ☐ ☐ ☐

| Contact / Condition | Problems  | Estimate | History / Status         | Shipping / Billing   |
|---------------------|-----------|----------|--------------------------|--|
|                     |           |          |                          | Current Status   |
| Date                | Code      | User ID  | Desc1                    | Desc2  |
| 12/2/2008 10:55     | New       | valenids | Repair Added             |  |
| 12/2/2008 10:58     | Expedite  | valenids | From: Check In           | To:  |
| 12/3/2008 8:21:3    | Expedite  | Travisbv | From: Product Services   | To: Repair Bench   |
| 12/3/2008 8:23:1    | Estimate  | Travisbv | Estimate Update          | Status: Parts Hold   |
| 12/3/2008 8:25:0    | Repairing | System   | Immediate SAP Allocation |  |
|                     |           |          |                          |  |
|                     |           |          |                          | <input type="checkbox"/> Shipping Hold<br><input type="checkbox"/> InterFace Hold<br><input type="checkbox"/> Estimate Sent<br><input checked="" type="checkbox"/> Parts Received<br><input type="checkbox"/> Passed Inspection<br><input type="checkbox"/> Return As Received<br><input type="checkbox"/> Has been Approved<br><input type="checkbox"/> Internal Repair |
|                     |           |          |                          | Repairing<br>12/3/2008 8:25:04 AM<br>System<br>Repair Bench<br>Repair Location<br>ILN<br>Current Location<br>ILN<br>Transfer Number  |

Repair Search

Refresh

Close



**THE A.W. PETERSON  
GUN SHOP, INC.**  
4255 W. Old U.S. 441  
MT. DORA, FLORIDA 32757-3299

(352) 383-4258 (352) 383-0595  
FAX (352) 735-1001

2932

No. <sup>AW 3/02</sup>  
4.5#  
6183  
92"

TO Remington Arms Company  
14 Hoffman Avenue  
Elmhurst, IL 60120

|                                |  |
|--------------------------------|--|
| DATE SHIPPED<br><u>1/15/02</u> | WARRANTY REPAIR <input type="checkbox"/>   |
| SHIPPED VIA<br><u>UPS</u>      | STANDARD REPAIR <input type="checkbox"/>   |
| CUST. JOB NO.<br><u>710</u>    | OUR MERCHANDISE <input type="checkbox"/>   |
| R/A NO.<br><u>6183</u>         | CUST. MERCHANDISE <input type="checkbox"/> |
|                                | CREDIT RETURN <input type="checkbox"/>     |

|                          |                     |                         |                        |  |
|--------------------------|---------------------|-------------------------|------------------------|--|
| MAKE<br><u>Remington</u> | MODEL<br><u>710</u> | CAL/GA.<br><u>30.06</u> | S/N<br><u>71052875</u> | CUSTOMER LAST NAME<br><u>Barker, Sam</u> |
|--------------------------|---------------------|-------------------------|------------------------|--|

Customer states when he closed the bolt, the  
safety was on and he was not loading the trigger.  
And the gun went off.

Please repair as needed to get this rifle back  
in safe and proper working order.

Any questions please call the A.W. Peterson Gun  
Shop at 352-383-4258 and ask Sam Barker.

Thank you  
Sincerely

Serial Number: **71052875**

Model: **710**



RE00156159

Could not duplicate concern.  
Replace TPA to restore confidence  
in rifle, check over clean.  
N/C  
#230145

Thank You