

Remington Arms Co., Inc.
Product Service
Legal Case #:1950

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
139190	1/5/2008	1/7/2008	1/7/2008				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		Charles	Ferrell	4500 1st Ave box 13	Nitro	WV	25143		H 304-755-4563 E cferrell@tax.state.wv.us

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006 Altered Adjustments or Components			Unknown
S	fired when safety released Concern:1007 Fired on Safe Release			
C				

1/10/08-correspondence from repair-misfired twice when safety was released. Misfired when a roud was being locked into the chamber.lw

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/270 WIN	20000	A6477109	WO	8/1/1977
Date Purchased	Where Purchased	Accessories	Original Owner			
	GILBERT SPTG CINCINNATI OH	TWO PIECE SCOPE BASE	U			

CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace Ta under SMP						
	Repair/Replacement Cost	Repair/Replacement Date				

1/10/08-sent quote to replace TA under SMP.lw

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/7/2008
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	SET SCREWS ALTERED,TRIG ASSM DIRTY
Barrel	Description		22" 270 WIN
	Date Code		WO
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

<http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=1950&Type=Case>

1/10/2008

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	MARS,SCRATCHES
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.011
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	3#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		TWO PIECE SCOPE BASE

Arms Services Repair & Estimate System

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help

Repair Inquiry

Repair Number: RE00139190 Serial: A6477109 Model 700 Center Fire with 22 inch barrel Caliber 270 WIN BDL Produced 02/02/1978 Repairman Status Closed 1/5/2008 2:39:26 PM

Verify Repair

Address Information

Customer Received From Return To Received From

Name: CHARLES FERRELL

Address 1: 4500 1ST AVENUE BOX 13

Address 2: PO Box:

City: NITRO

State: WV Zip Code: 25143 Country: US

State: WV Zip Code: 25143 Country: US

FFL:

Contact / Condition Problems Estimate History / Status Shipping / Billing

Date	User ID	Desc1	Desc2
1/5/2008 2:36:50	brygidoww	Repair Added	
1/5/2008 2:39:26	brygidoww	Closed at Expedite	
1/7/2008 9:22:16	supryfl	Returned to AS for repair	Bolt lock modification program

Shipping Hold
Interface Hold
Estimate Sent
Parts Received
Passed Inspection
Return As Received
Has been Approved
Internal Repair

Current Status
Closed
1/5/2008 2:39:26 PM
brygidoww
Product Services
Repair Location
ILN
Current Location
ILN
Transfer Number

Repair Search Refresh Close

supryfl 1/7/2008 9:22 AM CAPS NUM INS CSRL

U Start Inbox - Microsoft Outlook Arms Services Repair Microsoft Excel PS H...

9:22 AM

1950


 3#
 W08/77
 22"
 011

General Repair Form

Back to Repair Services

NOTE: Please complete and print this form, and then include it with your firearm

Model Number: 700 BDL	Serial Number: A5477109	
Name: Charles Ferrell	Date of Purchase: August, 1980	
Address (no PO Boxes): 4500 1st Avenue, Box 13		
City: Nitro	State: WV	Zip: 25143
Phone (Daytime): (304) 755-4563	Fax: (304) 558-5395	
E-mail Address: cferrell@tax.state.wv.us		
Please describe your problem: Misfired twice when the safety was released. (2 different times) Misfired when a round was being locked into the chamber. This was while firing at a deer. The 3rd shot misfired.		
318 characters left		
NOTE: Prior to shipping your firearm, contact the Repair Center for services provided and estimated repair time.		
⚠ WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.		
:: Record the serial number of your firearm before sending it. :: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.) :: Remove all accessories from your firearm to prevent loss or damage. :: Ship your ENSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.		

Serial Number: A6477109

Model: 700



RE00139190

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Other Sites

could not duplicate concern.
 Inq. Set screws Acted.
 replace TPA, check over clean
 under bolt local program for
 \$20.00 + \$4.15

Quote