

Remington Arms Co., Inc.
Product Service
Legal Case #:2660

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
150381	9/4/2008	9/5/2008	9/5/2008				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Gander Mountain		Gun Parts Dept	8635 Clinton St	New Hartford	NY	13413		W 651-325-4300, K. Nadeau

Incident

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015	Improper Maintenance		
S	fired on safe release	Concern:1007	Fired on Safe Release	Unknown
C				

Customer states the once safety is off the firing pin drops.

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/270 WIN	25939	F6251503	BX	1/16/2003 2:39:50 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	WAL-MART DC 6003R-REGULAR	TWO PIECE SCOPE BASE, GUN SOCK	U			

CONCERN: FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date	APV	Cash Date	APV
	Repair/Replacement Cost	Repair/Replacement Date						
	65.00	9/5/2008						

9/5/2008 returned to AS for n/c repair - clean and install new TA fls.

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		9/5/2008
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4015	Improper Maintenance	TRIG ASSM SET SCREWS ALTERED
Barrel	Description		22" 270 WIN
	Date Code		BX
	Bore Plugged	False	
	Bulged	False	
	Fircd	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	

Bolt	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	ISS	
Sear	Lift	---Select---	N/A
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	TRIGGER RUSTED,SEIZED
	Pull	---Select---	N/A
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		TWO PIECE SCOPE BASE,GUN SOCK

Arms Services Repair & Estimate System

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help

Repair Inquiry

Repair Number: **RE00150381** Serial: **F6251503** Model: **700** Center Fire Caliber: **270 WIN** Produced: **01/15/2003** Repairman: **valentids** Status: **New 9/4/2008 10:22:25 AM**

Verify Repair

Address Information

Customer: **GANDER MOUNTAIN** Received From: **GANDER MOUNTAIN** Return To: **GANDER MOUNTAIN** Received From:

Name: **GANDER MOUNTAIN** Address 1: **ATTN CINDY KILBRIDE** Address 2: **180 E 5TH ST SUITE 1300** PO Box: City: **SAINT PAUL** State: **MN** Zip Code: **55101** Country: **US**

Address 1: **8635 CLINTON STREET** Address 2: PO Box: City: **NEW HARTFORD** State: **NY** Zip Code: **13413** Country: **US**

FFL:

Contact / Condition	Problems	Estimate	History / Status	Shipping / Billing
Date	Code	User ID	Desc1	Current Status
9/4/2008 10:21:2	New	valentids	Repair Added	New
9/4/2008 10:22:2	Update	valentids	Repair information change	9/4/2008 10:22:25 AM
9/4/2008 10:23:4	Expedite	valentids	From: Check In	valentids
9/5/2008 8:51:40	Comment	supryll	Returned to AS for n/c repair	Product Services
				Repair Location
				JLN
				Current Location
				JLN
				Transfer Number

Shipping Hold: ☐ Interface Hold: ☐ Estimate Sent: ☐ Parts Received: ☐ Passed Inspection: ☐ Return As Received: ☐ Has been Approved: ☐ Internal Repair: ☐

Repair Search Refresh Close

supryll 9/5/2008 8:51 AM CAPS NUM JNS SCRI

start Inbox - Microsoft Out... Arms Services Repa... PS Hold Guns AS Search for a Serial N... Current Cases - Micr... 8:51 AM



2660

Service Request

Service Order # 2207

22"
34 1/03

SHIPPED TO VENDOR/STORE:

REMINGTON ARMS
14 Hoefler Ave

Illion, NY 13357

Attn:

Date Shipped: 08/28/2008

Phone: (800) 243-9700

RETURN SHIP TO:

Gander Mountain, FFL# 6-16-065-01-0H-00910

Attn: Gun Parts Dept.

8635 Clinton Street

New Hartford, NY 13413

FIREARM INFORMATION:

Manufacturer: Remington Arms Co Inc.

Type: Rifle

Serial Number: F6251503

Model: 700

Cal/Ga.: .270cal

Cased?: ☐

DESCRIPTION OF ITEM RETURNED:

Rem 700 270 rifle - bolt action. Ser #F6251503. Like new condition

REASON FOR RETURN:

Customer wants trigger assembly checked. Says once safety is off the the firing pin drops. Safety check

ATTENTION VENDOR

Please contact me with any questions or concerns.

Kelly Nadeau

(651) 325-4300

BILLING INFORMATION:

Please include the service order number on all invoices and correspondence:

SHIP TO ABOVE ADDRESS

Forward all invoices to: **Gander Mountain**
Attn: Cindy Kilbride
180 E. Fifth Street Suite 1300
St. Paul, MN 55101

Trig. set screws Altered
Trig. + Trig. pin rusted and
Seized. Replace TPA, check
over, clean AT N/C

230145

Serial Number: **F6251503**

Model: **700**



RE00150381