

Remington Arms Co., Inc.
Product Service
Legal Case #:2290

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
143768	3/28/2008	3/31/2008	3/31/2008				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Guns Galore	Guns Galore		2440 US Hwy 92 East	Lakeland	FL	33801		

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006 Altered Adjustments or Components			
S	fires on safe release Concern:1007 Fired on Safe Release		Unknown	
C				

4/2/08-correspondence from repair-trigger not working, push safety, rifle fires.lw

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/22-250 REM	29743	S6481274	EX	10/23/2003 9:31:12 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	BANGERS LP	TWO PIECE SCOPE BASE	U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace TA at discount						
	Repair/Replacement Cost	Repair/Replacement Date				

4/2/08-quote sent to replace trigger at discount 1/2 normal charges.lw

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		3/31/2008
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4006	Altered Adjustments or Components	NOT ORIGINAL TPA OR PINS
Barrel	Description		36" 22-250 REM HB FLUTED
	Date Code		EX
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

<http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=2290&Type=Case>

4/2/2008

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Worn; Functioning	DAMAGE FORM PRIMER LEAKING
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	ISS	
Sear	Lift	---Select---	.0015
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	NOT ORIGINAL PINS
	Pull	---Select---	10+#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		TWO PIECE SCOPE BASE

Arms Services Repair & Estimate System

File

Add Repair

Estimate Repair

Expedite Repair

Inquiry

Repair Tools

CSR Tools

Reports

Table Maintenance

System Maintenance

Help

Repair Inquiry

Repair Number: RE00143768

Serial: 56481274 Model: 700 Center Fire Caliber 22-250 REM

Repairman:

Status: New 3/28/2008 11:00:37 AM

Verify Repair:

High Priority

Address Information

Customer:

☒ Received From

Return To:

☐ Received From

Name: GUNS GALORE

GUNS GALORE

Address 1: 2440 US HIGHWAY 92 EAST

2440 US HIGHWAY 92 EAST

Address 2:

PO Box:

PO Box:

City: LAKELAND

LAKELAND

State: FL Zip Code: 33801 Country: US

State: FL Zip Code: 33801 Country: US

FFL:

Contact / Condition

Problems

Estimate

History / Status

Shipping / Billing

Date	Code	User ID	Desc1	Desc2
3/28/2008 10:55	New	valentids	Repair Added	
3/28/2008 10:58	Expedite	valentids	From: Check In	To:
3/28/2008 10:59	Update	valentids	Repair information change	
3/28/2008 11:00	Update	valentids	Repair information change	
3/31/2008 7:30:5	Expedite	pencert	From: Check In	To: Repair Bench

☐ Shipping Hold

☐ InterFace Hold

☐ Estimate Sent

☐ Parts Received

☐ Passed Inspection

☐ Return As Received

☐ Has been Approved

☐ Internal Repair

Current Status

New

3/28/2008 11:00:37 AM

valentids

Repair Bench

Repair Location

ILN

Current Location

ILN

Transfer Number

Repair Search

Refresh

Close

supryl

3/31/2008

10:41 AM

CAFS

NUM

ILN

SCRL

start

inbox - Microsoft Outl...

Microsoft Excel 2003

DMS - Global Service M...

Arms Services Repa...

Microsoft Word

10:41 AM

FROM:

Guns Galore Inc.
2440 US Hwy 92 East
Lakeland, FL 33801

PACKING SLIP

SOLD TO		Remington Arms Co	
ADDRESS		ATTN: ARMED SERVICES	
SHIP TO		14 HOFFLER Ave. 2290	
ADDRESS		ELIOT N.Y. 13357	
CUSTOMER'S NO	SHIPPER'S NO	SALESPERSON	DATE
QUANTITY	DESCRIPTION		
ONE	Remington 700 Bolt Action Rifle		
	cal. 22-250		
	S/N 56481274		
NOTE	1) Trigger Not Working 2) Push Safety - Rifle Fires		
Guns Galore Inc. 2440 US Hwy 92 East Lakeland, FL 33801			

Serial Number:

S6481274

Model: 700



RE00143768

PED VIA

NOT ORIGINAL TRIG. ASSM. OR
PINS. TRIG. ASSM. ALTERED.
Replace TPA, check over, clean
AT 1/2 normal charges.

Quote

10+
EX 10/03
26"
0015