

Remington Arms Co., Inc.
Product Service
Legal Case #:1949

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
139225	1/15/2008	1/7/2008	1/7/2008				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		James	Isadore	1020 East Central Ave	Spokane	WA	99208		H 509-484-2202

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S	Fired with safety on Concern:1028 Fired With Safe ON			
C				

1/10/08-correspondence from repair-safety was replaced by recall approx 2 yrs ago. Rifle discharged w/ safety on.lw

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPR	20000	B6211203	KA	5/12/1980
Date Purchased	Where Purchased	Accessories	Original Owner			
	WHITNEY SPTG DENVER CO	TWO PIECE SCOPE BASE	U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace TA at n/c						
	Repair/Replacement Cost	Repair/Replacement Date				
	35	1/10/2008				

1/10/08-could not duplicate. Replaced TA at n/c.lw

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/7/2008
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	BOLT LOCK HAD BEEN CUT OFF AT RARC TRIGGER ASSM DIRTY
Barrel	Description		22" 3006 SPR
	Date Code		KA
	Bore Plugged	False	
	Bulged	False	
	Fired	False	

	Fired while Obstructed		
	Muzzle/Crown Condition	Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Worn; Functioning	
	Stock Condition	Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Worn; Functioning	
	Bulged	False	
Safety	Description		SATANARD M/700 BOLT LOCK SAFE UPDATED
	Function	Like new; Functioning	
Sear	Lift	---Select---	.011
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY
	Pull	---Select---	3.5#
	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		TWO PIECE SCOPE BASE

Arms Services Repair & Estimate System

File

Add Repair

Estimate Repair

Expedite Repair

Inquiry

Repair Tools

CSR Tools

Reports

Table Maintenance

System Maintenance

Help

Repair Inquiry

Repair Number: RE00139225

Serial: 86211203 Model 700 Center Fire with 22 inch barrel Caliber: 30-06 SPRG BDL Produced: 05/12/1980

Repairman:

Status: Closed 1/5/2008 6:46:03 PM

Verify Repair

Address Information

Customer

Received From

Return To

Received From

Name: JAMES ISADORE

JAMES ISADORE

Address 1: 1020 EAST CENTRAL AVE

1020 EAST CENTRAL AVE

Address 2:

PO Box:

PO Box:

City: SPOKANE

SPOKANE

State: WA Zip Code: 99208 Country: US

State: WA Zip Code: 99208 Country: US

FFL:

Contact / Condition

Problems

Estimate

History / Status

Shipping / Billing

Date	Code	User ID	Desc1	Desc2
1/5/2008 6:44:26	New	brygidoww	Repair Added	
1/5/2008 6:46:03	Closed	brygidoww	Closed at Expedite	
1/7/2008 9:20:45	Comment	supryll	Returned to AS for n/c repair	

Shipping Hold

InterFace Hold

Estimate Sent

Parts Received

Passed Inspection

Return As Received

Has been Approved

Internal Repair

Current Status

Closed

1/5/2008 6:46:03 PM

brygidoww

Product Services

Repair Location

ILN

Current Location

ILN

Transfer Number

Repair Search

Refresh

Close

supryll

1/7/2008

9:20 AM

DAPS

NUM

INS

SCRL

start

Inbox - Microsoft Out...

Arms Services Repair

Microsoft Excel - PS H...

9:20 AM

1949

Remington

Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: 700		Serial Number: B6211203	
Are you the original owner?: ☒ YES ☐ NO			
Name: James A Isadore		Date of Purchase: Approx 1980	
Address (no PO Boxes): 1020 East Central Ave			
City: Spokane		State: WA	Zip: 99208
Phone (Daytime): 509 484 2202		Fax:	
E-mail Address: ☐ I would like to receive future e-mail updates from Remington.			
Please describe your problem:			
Safety was replaced by Remington recall approx 2 yrs. ago - Rifle discharged with safety on this hunting season			
Ammunition Information: Remington Corelok 180 gr			
Manufacturer: Remington		Type: Corelok	
Other (i.e. bullet weight/type, shot size, powder): 180 gr			
Handload Information:			
Powder Used:		Powder Weight:	
Case/Hull Used:		Primer Used:	
Bullet Type/Shot Size:		Reloader Used:	
Firearms Care (Cleaning and Lubrication):			
Brand of cleaning solution used: Hoppe's			
How often do you clean the bore? (Months or Number of rounds) annually			
How often do you clean the action? (Months or Number of rounds) annually			
How often do you clean the trigger assembly? (Months or Number of rounds)			
Brand of lubricant used: Rem Oil			

KA 5/80
354
011
21"

Over

How often do you lubricate the bore? (Months or Number of rounds)	annually
How often do you lubricate the action? (Months or Number of rounds)	annually
How often do you lubricate the trigger assembly? (Months or Number of rounds)	
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual?	
☐ YES	☒ NO
Comments: Did not have a failure until Remington replaced Safety -	
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith? 2 yrs	
What were the services performed? Safety upgraded per Recall notice	
Ship your INSURED firearm by either UPS or Parcel Post to:	
REMINGTON ARMS CO., INC ATTN: Arms Service Division 14 Hoefler Ave Ilion, NY 13357	
⚠ WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM. :: Record the serial number of your firearm before sending it. :: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.) :: Remove all accessories from your firearm to prevent loss or damage.	

Serial Number:

B6211203

Model: **700**



RE00139225

le the box. Shipments without a proper

st. Remington is not responsible for purchase insurance from your carrier.

elines:

ned to you C.O.D. (To avoid C.O.D. Charges, please
your gun)

imate detailing the nature of the repair, applicable taxes
ic estimate. Repairs can be paid by check, money order,
or VISA). If you wish, you can expedite repairs over
billed to your credit card.

could not duplicate concern.
replace TPA, check over, clean.
AT N/C #280145