

Remington Arms Co., Inc.
Product Service
Legal Case #:3236

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
161992	2/16/2009	2/17/2009	2/17/2009				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Greg	Jack	174 Hwy 31	Fremington	NJ	08822		H 908-788-5828

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006 Altered Adjustments or Components		Unknown	
S	fires on safe release Concern:1007 Fired on Safe Release			
C				

2/19/09 per letter with rifle, if you take the safety off, when the gun is cocked, it fires.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/270 WIN	20000	6527881	LW	2/1/1972
Date Purchased	Where Purchased	Accessories	Original Owner			
	JERRYS SPT OLYPHANT PA	SCOPE,RINGS,BASE,SOFT CASE	U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
replace TPA at for \$20 + S&H BLSM program price						
	Repair/Replacement Cost	Repair/Replacement Date				
	60.39	2/19/2009				

2/19/09 Trig set screws altered. Trig assm dirty. Replace TPa check over, clean, BLSM program, \$20 + S&H.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		2/17/2009
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	TRIGGER ASSM WAS UNASSM IN OPENING ROOM WHEN RECEIVED ?
Barrel	Description		22" 270 WIN
	Date Code		LW
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	N/A
	Notch	Like new; Functioning	DIRTY
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY
	Pull	---Select---	N/A
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		SCOPE,RINGS,BASE,SOFT CASE

Mitchell, Christy

From: Slagle, Pat
Sent: Thursday, February 19, 2009 4:20 PM
To: Mitchell, Christy
Subject: RE: Do you have an FFL for:

Christy, no FFL on file.

From: Mitchell, Christy
Sent: Thursday, February 19, 2009 3:02 PM
To: Slagle, Pat
Subject: Do you have an FFL for:

GI Joes
23697 SW Stonehaven St
Sherwood Or 97140
503-925-8102

Christy Mitchell
Consumer Affairs/Armorer's School Administrator
Remington Arms, Inc
PO Box 700
870 Remington Dr
Madison, NC 27025
800-243-9700, ext 8684
fax: 336-548-7784
christy.mitchell@remington.com

3236

22"
LW2/12

Factory Repair Form

Return to Previous Page.

NOTE: Please complete and print this form, and then include it with your firearm.

Model Number: 700		Serial Number: 6527881	
Are you the original owner?: <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO			
Name: Greg Jack		Date of Purchase: ? BY: _____	
Address (no PO Boxes): 174 Hwy 31			
City: Flemington		State: NJ	Zip: 08822
Phone (Daytime): 908-788-5828		Fax: _____	
E-mail Address: (if e-mail address is provided, notification of receipt and shipment will be sent) _____			
E-mail Address: <input type="checkbox"/> I would like to receive future e-mail updates from Remington.			
Please describe your problem and date of occurrence: If you take the safety off, when the gun is cocked, it fires.			
<p>TRIG. SET SCREWS ALTERED TRIG. ARM DIRTY. REPLACE TPA CHECK OPEN, CLEAN UNDER BOLT LOCAL PROGRAMMER RON \$20.00 + \$4.11</p> <p>Quote</p>			
439 characters left			
Ammunition Information:			
Manufacturer:		Type:	
Other (i.e. bullet weight/type, shot size, powder):			
Handload Information:			
Powder Used:		Powder Weight:	
Case/Hull Used:		Primer Used:	
Bullet Type/Shot Size:		Reloader Used:	
Firearms Care (Cleaning and Lubrication):			
Brand of cleaning solution used:			
How often do you clean the bore? (Months or Number of rounds)			
How often do you clean the action? (Months or Number of rounds)			
How often do you clean the trigger assembly? (Months or Number of rounds)			
Brand of lubricant used:			

RECEIVED
FEB 18, 2009

35.39
15
35
12
97.39
37
60.39

How often do you lubricate the bore? (Months or Number of rounds)
How often do you lubricate the action? (Months or Number of rounds)
How often do you lubricate the trigger assembly? (Months or Number of rounds)
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual? <input type="checkbox"/> YES <input type="checkbox"/> NO
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?)
What were the services performed?)
Ship your INSURED firearm by either UPS or Parcel Post to: Remington Arms Co., Inc. Attn: Arms Service Division 14 Hoefler Avenue Ilion, NY 13357
<p>⚠ WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.</p> <p>:: Record the serial number of your firearm before sending it.</p> <p>:: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)</p> <p>:: Remove all accessories from your firearm to prevent loss or damage.</p> <p>:: Provide a return address on both the outside and inside the box. Shipments without a proper return address will be refused.</p> <p>:: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.</p> <p>Charge repairs will be processed using the following guidelines:</p> <p>:: Repairs \$75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)</p>

detailing the nature of the repair, applicable taxes and shipping.
: can be paid by check, money order, or credit card (American
n expedite repairs over \$75.00 by setting a pre-authorized amount
:tronically through Check21.

Number: **6527881**

Model: **700**



RE00161992

Visit Our Other Websites

Other Sites