

Remington Arms Co., Inc.
Product Service
Legal Case #:2493

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
146489	6/23/2008	6/24/2008	6/24/2008				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		David P	Jacobson	5205 Elk Ridge Rd	Missoula	MT	59802		H 406-549-7174

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	discharges when bolt locked down on round	Cause:4038 Could Not Duplicate Concern	Unknown	
C		Concern:1008 Fired on Bolt Closing		

7/1/08 Per letter sent with firearm, at times the firearm discharges when I drop the bolt with a cartridge in the chamber and my fingers off the trigger. cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial Bbl.	DOM
Remington	CF/BA	700/7MM REM MA		371792 DR	9/1/1968
Date Purchased	Where Purchased	Accessories	Original Owner		
		SCOPE BASE,BOTTOM HALF OF FRONT RING	U		

CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
estimate repair/replacement of parts						
	Repair/Replacement Cost	Repair/Replacement Date				
		7/1/2008				

7/1/08 Owner has approved payment of the charges to replace trigger for \$20. cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		6/24/2008
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 7 MM REM MAG
	Date Code		DR
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Worn; Functioning	
	Stock Condition	---Select---	AFTER MKT
	Fore End Condition	---Select---	
Receiver	Condition	Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 BOLT LOCK SAFETY
	Function	Slightly Worn; Functioning	
Sear	Lift	---Select---	.011
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY/RUSTY
	Pull	---Select---	4#
	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		SCOPE BASE,BOTTOM HALF OF FRONT RING

Repair Inquiry			
Repair Number	RE00146489	Serial: 371792 Model: 700 Center Fire Caliber: 7MM REM MAG	Repairman: Charles Swanson Status: Parts Hold 6/24/2008 2:52:33 PM
Verify Repair			
Address Information			
Customer:		☒ Received From	Return To: ☒ Received From
Name:	DAVID P. JACOBSON		DAVID P. JACOBSON
Address 1:	5205 ELK RIDGE ROAD		5205 ELK RIDGE ROAD
Address 2:	P.O. Box:		P.O. Box:
City:	MISSOULA		MISSOULA
State:	MT	Zip Code:	59802 Country: US
		Country:	US
FFL ☐ ☐ ☐ ☐ ☐			
Contact / Condition		Problems	Estimate
History / Status		Shipping / Billing	
Date	Code	User ID	Desc 1
6/24/2008 5:31:2	Update	valentds	Repair information change
6/24/2008 6:11:0	Expedite	valentds	From: Check In
6/24/2008 1:21:5	Expedite	pencrcl	From: Product Services
6/24/2008 2:29:4	Estimate	swansonch	Estimate Update
6/24/2008 2:36:3	Expedite	pencrcl	From: Repair Bench
6/24/2008 2:52:3	Approved	sykesds	Phone call
6/24/2008 2:52:3	Update	sykesds	Address, Billing, or Ship Method C
6/24/2008 3:02:2	Expedite	pencrcl	From: Approve Rack
Current Status			
☐ Shipping-Hold			
☐ InterFace Hold			
☐ Estimate Sent			
☐ Parts Received			
☐ Passed Inspection			
☐ Return As Received			
☒ Has been Approved			
☐ Internal Repair			
PartsHold			
6/24/2008 2:52:33 PM			
swansonch			
PartsRack			
Repair Location			
ILN			
Current Location			
ILN			
Transfer Number			
Repair Search		Refresh	Close

2493
5205 Elk Ridge Road
Missoula, MT 59802
June 3, 2008
Phone No. 406-549-7174

4#
029/68
24"
011

Remington Arms Co.
c/o Arms Service
14 Haepler Ave.
Ion, N.Y. 13357

Gentlemen:

Enclosed find my Remington bolt action rifle: Serial # 371792. At times, the gun discharges when I drop the bolt with a cartridge in the chamber and my fingers off the trigger.

Please install a new bolt.

I expect you would question repair on this old beat up rifle, but it remains accurate and has great sentimental value.

Sincerely,

David P. Jacobson

Number: 371792
Model: 700

RE00146489

could not duplicate concern.
mag. Assm. very dirty & rusty.
replace TPA, check over, clean
under Bolt Lock, program
for \$ 20.00. + S + H

Quote