

Remington Arms Co., Inc.
Product Service
Legal Case #:2361

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
144847	4/24/2008	4/25/2008	4/25/2008				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		Joseph	Leon-Guerrero	4915 Sherlyn Ave SE	Port Orchard	WA	98367		H 360-876-0591 E ursula@leon-guerrero.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015 Improper Maintenance		Unknown	
S	fires on safe release Concern:1007 Fired on Safe Release			
C				

4/29/08-correspondence from repair-firearm would sometimes accidentally fire while moving the safety from safe to fire. lw

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7MM RM	20000	B6603856	OE	7/1/1984
Date Purchased	Where Purchased	Accessories	Original Owner			
	SOUTHERN GUN OPA-LOCKA FL	TWO PIECE SCOPE BASE	Y			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace TA at discount						
	Repair/Replacement Cost	Repair/Replacement Date				

4/29/08-quote sent to replace ta at discount.lw

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		4/25/2008
	Product Type		RF
	Action Type		A

	Assigned To		F.SUPRY
Cause	4015	Improper Maintenance	
Barrel	Description		24" 7MM RM
	Date Code		OE
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 SAFETY
	Function	Slightly Worn; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.015
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY, RUSTED HARD OFF SAFE
	Pull	---Select---	6#
	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		TWO PIECE SCOPE BASE

Repair Inquiry

Repair Number: **RE00144847** Serial: 86803856, Model 700, Center Fire, Caliber: 7 MM REM MAG Produced: 07/23/1984 Repairman: Status: Repairing 4/25/2008 10:42:36 AM

Address Information

Customer: ☒ Received From Return To: ☐ Received From

Name: **JOSEPH LEON-GUERRERO** **JOSEPH LEON-GUERRERO**

Address 1: **4915 SHERLYN AVENUE SE** **4915 SHERLYN AVENUE SE**

Address 2: PO Box: PO Box:

City: **PORT ORCHARD** **PORT ORCHARD**

State: **WA** Zip Code: **98367** Country: **US** State: **WA** Zip Code: **98367** Country: **US**

FFL																																																			
Contact / Condition	Problems		Estimate	History / Status	Shipping / Billing																																														
<table><tr><th>Date</th><th>Code</th><th>User ID</th><th>Desc1</th></tr><tr><td>4/24/2008 11:51</td><td>New</td><td>valentds</td><td>Repair Added</td></tr><tr><td>4/24/2008 11:52</td><td>Expedite</td><td>valentds</td><td>From: Check In</td></tr><tr><td>4/25/2008 8:58:0</td><td>Closed</td><td>pencerl</td><td></td></tr><tr><td>4/25/2008 10:42</td><td>Reopened</td><td>pencerl</td><td></td></tr><tr><td>4/25/2008 10:42</td><td>Expedite</td><td>pencerl</td><td>From: Product Services</td></tr></table>				Date	Code	User ID	Desc1	4/24/2008 11:51	New	valentds	Repair Added	4/24/2008 11:52	Expedite	valentds	From: Check In	4/25/2008 8:58:0	Closed	pencerl		4/25/2008 10:42	Reopened	pencerl		4/25/2008 10:42	Expedite	pencerl	From: Product Services	<table><tr><td><input type="checkbox"/> Shipping Hold</td><td>Current Status</td></tr><tr><td><input type="checkbox"/> InterFace Hold</td><td>Repairing</td></tr><tr><td><input type="checkbox"/> Estimate Sent</td><td>4/25/2008 10:42:36 AM</td></tr><tr><td><input type="checkbox"/> Parts Received</td><td>pencerl</td></tr><tr><td><input type="checkbox"/> Passed Inspection</td><td>Repair Bench</td></tr><tr><td><input type="checkbox"/> Return As Received</td><td>Repair Location</td></tr><tr><td><input type="checkbox"/> Has been Approved</td><td>ILN</td></tr><tr><td><input type="checkbox"/> Internal Repair</td><td>Current Location</td></tr><tr><td></td><td>ILN</td></tr><tr><td></td><td>Transfer Number</td></tr><tr><td></td><td></td></tr></table>		<input type="checkbox"/> Shipping Hold	Current Status	<input type="checkbox"/> InterFace Hold	Repairing	<input type="checkbox"/> Estimate Sent	4/25/2008 10:42:36 AM	<input type="checkbox"/> Parts Received	pencerl	<input type="checkbox"/> Passed Inspection	Repair Bench	<input type="checkbox"/> Return As Received	Repair Location	<input type="checkbox"/> Has been Approved	ILN	<input type="checkbox"/> Internal Repair	Current Location		ILN		Transfer Number		
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Repair Search Refresh Close

April 19, 2008

Remington Arms Co.
14 Hoefler Avenue
Ilion, NY 13357

RE: 7mm Magnum
Model #700
Serial #B6603856

To Whom It May Concern:

In 1984, I purchased this rifle. When in lock and load and not touching the trigger, this firearm would sometimes accidentally fire while moving the safety switch from "S" position the "F" position. Because of this, I have not fired the rifle more than 50 rounds.

I understand there may be a recall on this model. If so, please repair/replace as necessary. If there is no recall, I would like to have my rifle repaired. Please contact me as to the cost and I can give you billing information.

Please contact me with any questions or further information at 360.876.0591 or ursula@leon-guerrero.com

Thank you for your help.

Sincerely,



Joseph Leon-Guerrero
4915 Sherlyn Avenue SE
Port Orchard, WA 98367

Serial Number: **B6603856**

Model: **700**



RE00144847

Trigger Assm DIRTY, Trigger + Trigger
Pin rusted + binding.
Replace TRA, check out
clean at 1/2 normal charge

Quote