

Remington Arms Co., Inc.  
Product Service  
Legal Case #:2865

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
154568	11/10/2008	11/12/2008	11/12/2008				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Kim	Martin	202 Haywood St	Asheville	NC	28801		W 828-250-4430 E Kim.Martin@BuncombeCounty.Org

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Cause:4006 Fires on safe release	Altered Adjustments or Components Concern:1007 Fired on Safe Release	Unknown	
C				

11/14/08 Trigger pin is "slap firing" and will not reset in bolt. When the bolt is moved forward and a round chambered the firing pin moves forward and fires. If the sfety is engaged when the bolt is closed on a round, disengaging the safety causes the round to fire.cm

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/308 WIN	25709	E6698785	BV	1/17/2001 2:12:21 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	BUNCOMBE COUNTY SHERIFF S	SCOPE BASE	U			

CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement - None Defined

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		11/12/2008
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4015	Improper Maintenance	SET SCREWS ALTERED
	Description		26" 308 WIN HB
	Date Code		BV
	Bore Plugged	False	
	Bulged	False	

Barrel	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	CAMO PAINTED
	Stock Condition	Slightly Worn; Functioning	CAMO PAINTED
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	N/A
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	TRIG RUSTED WON'T RETURN PROPERLY
	Pull	---Select---	5#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		SCOPE BASE

**Arms Services Repair & Estimate System**

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help

### Repair Inquiry

Repair Number: **RE00154568** Serial: E6698785 Model 700 Center Fire Caliber: 308 WIN Produced: 01/17/2001 Repairman: Bruce Travis  
 Verify Repair: Status: PartsHold 11/12/2008 10:11:15 AM

**Address Information**

Customer: ☒ Received From Return To: ☒ Received From

Name: **KIM MARTIN** **KIM MARTIN**

Address 1: **202 HAYWOOD STREET** **202 HAYWOOD STREET**

Address 2:  PO Box:   PO Box:

City: **ASHEVILLE** **ASHEVILLE**

State: **NC** Zip Code: **28801** Country: **US** State: **NC** Zip Code: **28801** Country: **US**

FFL: ☐ ☐ ☐ ☐ ☐ ☐

Contact / Condition	Problems	Estimate	History / Status	Shipping / Billing
Date	User ID	Desc1	Desc2	Current Status
11/4/2008 7:38:1	valentids	Repair Added		PartsHold
11/10/2008 9:51	pencerl	From: Check In	To: Repair Bench	11/12/2008 10:11:15 AM
11/12/2008 7:50	dekanekcg	From: Repair Bench	To:	Travisbw
11/12/2008 10:0	Travisbw	Repair Maintenance	Status: Estimating	PartsRack
11/12/2008 10:1	Travisbw	Estimate Update	Status: PartsHold	Repair Location
11/12/2008 10:2	pencerl	From: Product Services	To: PartsRack	ILN
				Current Location
				ILN
				Transfer Number

☐ Shipping Hold  
☐ Interface Hold  
☐ Estimate Sent  
☐ Parts Received  
☐ Passed Inspection  
☐ Return As Received  
☐ Has been Approved  
☐ Internal Repair

**Repair Search** **Refresh** **Close**

supryl 11/12/2008 1:30 PM CAPS NUM INS SCRL

start Inbox - Microsoft Out... PS Hold Guns AS Arms Services Repair Current Cases - Micro 1:30 PM

This is being repaired at n/c  
 as a gesture of good will.

2865

BV 1/01  
5#  
26"**Remington**

## General Repair Form

Back to Repair Services

NOTE: Please complete and print this form, and then include it with your firearm

Model Number: Rem 700		Serial Number: E6698785	
Name: Lt. Kim Martin		Date of Purchase: Unknown	
Address (no PO Boxes): 202 Haywood Street			
City: Asheville	State: NC	Zip: 28801	
Phone (Daytime): 828-250-4430		Fax:	
E-mail Address: Kim.Martin@BuncombeCounty.Org			
<p>Please describe your problem:</p> <p>Trigger pin is 'slap firing' and will not reset in the bolt. When the bolt is moved forward and a round chambered the firing pin moves forwards and fires the round. If the safety is engaged when the bolt is closed on a round, disengaging the safety causes the round to fire.</p>			
222 characters left			
NOTE: Prior to shipping your firearm, contact the Repair Center for services provided and estimated repair time.			
<p><b>⚠ WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.</b></p> <p>Record the serial number of your firearm before sending it.</p> <p>Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)</p> <p>Remove all accessories from your firearm to prevent loss or damage.</p> <p>Ship your ENSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.</p>			

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**Remington**Serial Number: **E6698785**Model: **700****RE00154568**

TRIG. SET SCREWS ALTERED  
 TRIG. & TRIG. PIN RUSTED TRIG  
 WON'T RETURN. Check over,  
 clean + replace TPA AT H/c  
 Good-will gesture.

#230145