

Remington Arms Co., Inc.  
Product Service  
Legal Case #:2346

## Case Information

| RE#    | Date Opened | Date Opened(PS) | Date Closed | Incident Date | Pre Lit | Lit | Obsolete |
|--------|-------------|-----------------|-------------|---------------|---------|-----|----------|
| 144526 | 4/16/2008   | 4/17/2008       | 4/17/2008   |               |         |     |          |

## Customer Information

| Type     | Business | First Name | Last Name | Street        | City    | State | Zip   | Age | Contact  |
|----------|----------|------------|-----------|---------------|---------|-------|-------|-----|--|
| Reporter |          | Harvey     | McCune    | 117 Ryler Dr. | Durango | CO    | 81301 |     | H 970-799-1862<br>F 970-764-4269<br>E hhmccune@gmail.com |

## Incident Information

| Claims | Codes                                | Repair Est.                        | Medical Treatment | Medical Status |
|--------|--------------------------------------|------------------------------------|-------------------|----------------|
| PI     |                                      |                                    |                   |                |
| PD     | Cause:4038                           | Could Not Duplicate Concern        |                   | Unknown        |
| S      | when taking off safety the gun fired | Concern:1007 Fired on Safe Release |                   |                |
| C      |                                      |                                    |                   |                |

4/21/08-correspondence from repair-when taking off the safety the gun fired.lw

## Firearm Information

| Mfg.           | Type                       | Model/Ga.            | SKU            | Serial   | Bbl. | DOM       |
|----------------|----------------------------|----------------------|----------------|----------|------|-----------|
| Remington      | CF/BA                      | 700/7MM RM           | 20000          | A6742409 | AV   | 3/24/1979 |
| Date Purchased | Where Purchased            | Accessories          | Original Owner |          |      |           |
|                | SIMMONS GUN SPEC OLATHE KS | TWO PIECE SCOPE BASE | U              |          |      |           |

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

| Settlement              | Release of Claims       | Release Date | Reimbursement | Cash Settlement | Reim. Date APV | Cash Date APV |
|-------------------------|-------------------------|--------------|---------------|-----------------|----------------|---------------|
| BLM Program             |                         |              |               |                 |                |               |
| Repair/Replacement Cost | Repair/Replacement Date |              |               |                 |                |               |

4/17/2008 returned to AS for the bolt lock modification program fls.

Examination[Remington/CF/BA]

| Part        | Sub-Part     | Code                        | Comment    |
|-------------|--------------|-----------------------------|------------|
| Examination | Examiner     |                             | B.TRAVIS   |
|             | Exam Date    |                             | 4/17/2008  |
|             | Product Type |                             | RF         |
|             | Action Type  |                             | A          |
|             | Assigned To  |                             | F.SUPRY    |
| Cause       | 4038         | Could Not Duplicate Concern |            |
| Barrel      | Description  |                             | 24" 7MM RM |
|             | Date Code    |                             | AV         |
|             | Bore Plugged | False                       |            |
|             | Bulged       | False                       |            |
|             | Fired        | False                       |            |

|                          |                        |                            |                                 |
|--------------------------|------------------------|----------------------------|---------------------------------|
|                          | Fired while Obstructed |                            |                                 |
|                          | Muzzle/Crown Condition | Slightly Worn; Functioning |                                 |
| Bolt                     | Firing Pin             | Slightly Worn; Functioning |                                 |
|                          | Shroud                 | Slightly Worn; Functioning |                                 |
|                          | Face                   | Slightly Worn; Functioning |                                 |
|                          | Handle                 | Worn; Functioning          |                                 |
|                          | Stop                   | Slightly Worn; Functioning |                                 |
| Extractor                | Condition              | Slightly Worn; Functioning |                                 |
|                          | Cut Condition          | Slightly Worn; Functioning |                                 |
|                          | Ext/Eject Test         | False                      |                                 |
| Locking                  | Block Condition        | ---Select---               |                                 |
|                          | Lug Condition          | Slightly Worn; Functioning |                                 |
|                          | Notch Condition        | ---Select---               |                                 |
| Overall                  | Exterior Condition     | Slightly Worn; Functioning | ACTION DIRTY                    |
|                          | Stock Condition        | Slightly Worn; Functioning |                                 |
|                          | Fore End Condition     | ---Select---               |                                 |
| Receiver                 | Condition              | Slightly Worn; Functioning |                                 |
|                          | Bulged                 | False                      |                                 |
| Safety                   | Description            |                            | STANDARD M/700 BOLT LOCK SAFETY |
|                          | Function               | Like new; Functioning      |                                 |
|                          | Sub-Assembly           | Non-ISS                    |                                 |
| Sear                     | Lift                   | ---Select---               | .008                            |
|                          | Notch                  | Like new; Functioning      |                                 |
|                          | Tests                  | Test Fired                 | False                           |
| Feeding Test             |                        | False                      |                                 |
| Trigger                  | Condition              | Slightly Worn; Functioning | ASSM DIRTY                      |
|                          | Pull                   | ---Select---               | 5#                              |
|                          | Altered                | False                      |                                 |
|                          | Sub-Assembly           | M/700 Bolt Lock            |                                 |
| Non-Remington Components | Description            |                            | TWO PIECE SCOPE BASE            |



2346


 24"  
 AV 3/79  
 5#  
 .008

# Factory Repair Form

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NOTE: Please complete and print this form, and then include it with your firearm.


|  |           |                         |  |
|--|-----------|-------------------------|--|
| Model Number: 700LH  |           | Serial Number: A6742409 |  |
| Are you the original owner?: <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO   |           |                         |  |
| Name: Harvey McCune  |           | Date of Purchase:       |  |
| Address (no PO Boxes): 117 Ryler Dr.   |           |                         |  |
| City: Durango  | State: CO | Zip: 81301              |  |
| Phone (Daytime): 970-799-1862  |           | Fax: 970-764-4269       |  |
| E-mail Address: (if e-mail address is provided, notification of receipt and shipment will be sent) hhmccune@gmail.com  |           |                         |  |
| E-mail Address:<br><input checked="" type="checkbox"/> I would like to receive future e-mail updates from Remington.   |           |                         |  |
| Please describe your problem and date of occurrence:<br>When taking off the safety the gun fired<br><br>Tilting. Assembly dirty<br>could not duplicate concern<br>check over, replace TPA, clean<br>under bolt lock program Ron<br>\$20.00 + sht |           |                         |  |
| 460 characters left  |           |                         |  |
| Ammunition Information:  |           |                         |  |
| Manufacturer: Remington  |           | Type: rifle             |  |
| Other (i.e. bullet weight/type, shot size, powder):  |           |                         |  |
| Handload Information:  |           |                         |  |
| Powder Used:   |           | Powder Weight:          |  |
| Case/Hull Used:  |           | Primer Used:            |  |
| Bullet Type/Shot Size:   |           | Reloader Used:          |  |
| Firearms Care (Cleaning and Lubrication):  |           |                         |  |
| Brand of cleaning solution used: Outers gunslick   |           |                         |  |
| How often do you clean the bore? (Months or Number of rounds) When used 12 months  |           |                         |  |

|   |
|---|
| How often do you clean the action? (Months or Number of rounds) When used 12 months   |
| How often do you clean the trigger assembly? (Months or Number of rounds) never   |
| Brand of lubricant used: Outers gun oil   |
| How often do you lubricate the bore? (Months or Number of rounds) 12 months   |
| How often do you lubricate the action? (Months or Number of rounds) 12 months   |
| How often do you lubricate the trigger assembly? (Months or Number of rounds) never   |
| Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual? <input type="checkbox"/><br>YES <input checked="" type="checkbox"/> NO  |
| When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?) never  |
| What were the services performed?)  |
|   |
| <b>NOTE:</b> In order to better service our customers some firearms/parts are sent to a certified Remington Premier Authorized Repair Center.   |
| Ship your ENSURED firearm by either UPS or Parcel Post to:<br><br><b>Remington Arms Co., Inc.<br/>Attn: Arms Service Division<br/>14 Hoefler Avenue<br/>Ilion, NY 13357</b>   |
| <b>⚠ WARNING:</b> DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM. |

Record the serial number of your firearm before sending it.

Serial Number: **A6742409**

Model: **700**



**RE00144526**

that can be billed to your credit card.

Further damage in shipping and handling. Preferably, ad.).  
amage.  
x. Shipments without a proper  
Remington is not responsible for  
insurance from your carrier.

You C.O.D. (To avoid C.O.D. Charges, please include your

etailing the nature of the repair, applicable taxes and shipping.  
an be paid by check, money order, or credit card (American  
expedite repairs over \$75.00 by setting a pre-authorized amount  
onically through Check21.

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