

Remington Arms Co., Inc.
Product Service
Legal Case #:2570

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
148322	7/31/2008	8/1/2008	8/1/2008				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		Gerald	Mcumber	355 County Rd 16	Painted Post	NY	14870		

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015 Improper Maintenance		Unknown	
S	fired on safe release Concern:1007 Fired on Safe Release			
C				

Could not duplicate concern. TA dirty with sticky residue and bolt stop sticking fls.

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/300 RUM	25971	S6379911		10/18/2000 12:46:21 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	ACUSPORT (MT) CORPORATION		U			

Manufactured during time when the date code was not stamped on the bbl.

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Repair as gesture of goodwill						
	Repair/Replacement Cost	Repair/Replacement Date				
	100.00	8/1/2008				

Customer claimed FSR, we could not duplicate concern. He also did not like the ISS style and wanted that changed. We will install a new TA and change the ISS style firing pin at n/c as a gesture of goodwill fls.

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		Supry
	Exam Date		8/1/2008
	Product Type		RF
	Action Type		A
	Assigned To		s
Cause	4038	Could Not Duplicate Concern	Sticky residue
Barrel	Description		26 inch model 700
	Date Code		
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Not Functioning	Stop was sticking and not releasing due to sticky residue.
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	True	
Locking	Block Condition	--Select--	
	Lug Condition	Like new; Functioning	
	Notch Condition	--Select--	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	--Select--	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		Model 700 Safety
	Function	Slightly Worn; Functioning	
	Sub-Assembly	ISS	
Sear	Lift	--Select--	not measured
	Notch	Like new; Functioning	
	Trigger	Condition	Slightly Worn; Functioning
--Select--		4.5 lbs.	
False			
M/700 Non-Bolt Lock			
Pull			
Altered			
Sub-Assembly			

July 21, 2008

To whom it may concern,

Enclosed is a model 700 .300 Ultra-Mag Rifle. I took this rifle to Africa recently and had major problems. The rifle did fire a round while pushing the bolt forward, without depressing the trigger. The shot barely missed my guide and after that the bolt would not release at all. I therefore had to rent a rifle from my outfitter in order to continue my hunt. I own several Remington guns and am a big supporter of this brand. I ask that you replace the bolt action of this rifle, without the firing pin lock, at not cost to me. Any questions, please contact me at my home at (607)936-7091 or my mailing address at:

355 County Rd. 16
Painted Post, NY 14870

Thank you in advance for your cooperation with this matter.

Sincerely,


Gerry McUmb

Could not duplicate concern
Trigger Assembly dirty.

- Install new TA & change to non-iss style
firing pin at Mc as a gesture of goodwill
Charge 230145

FLS 8/1/08

Serial
Number:

S6379911

Model: 700



RE00148322