Remington Arms Co., Inc. Product Service Legal Case #:2570

Case Information

RE# Date Opened Date Opened(PS) Date Closed Incident Date Pre Lit Lit Obsolete
148322 7/31/2008 8/1/2008 8/1/2008

Customer Information

Type Business First Name Last Name Street City State Zip Age Contact

Reporter Gerald Mcumber 355 County Rd 16 Painted Post NY 14870

Incident Information

Claims Codes Repair Est. Medical Treatment Medical Status

PΙ

PD Cause:4015 Improper Maintenance

S fired on safe release

Concern:1007 Fired on Safe Release

Unknown

C

Could not duplicate concern. TA dirty with sticky residue and bolt stop sticking fls.

Firearm Information

 Mfg.
 Type
 Model/Ga.
 SKU
 Serial
 Bbl.
 DOM

 Remington
 CF/BA
 700/300 RUM
 25971
 S6379911
 10/18/2000 12:46:21 PM

Date Purchased Where Purchased Accessories Original Owner

ACUSPORT (MT) CORPORATION

U

Manufactured during time when the date code was not stamped on the bbl.

Ammunition Information - None Defined Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement Release of Claims Release Date Reimbursement Cash Reim. Date Cash Date
Settlement APV APV

Repair as gesture of goodwill

Repair/Replacement Cost Repair/Replacement Date

100.00

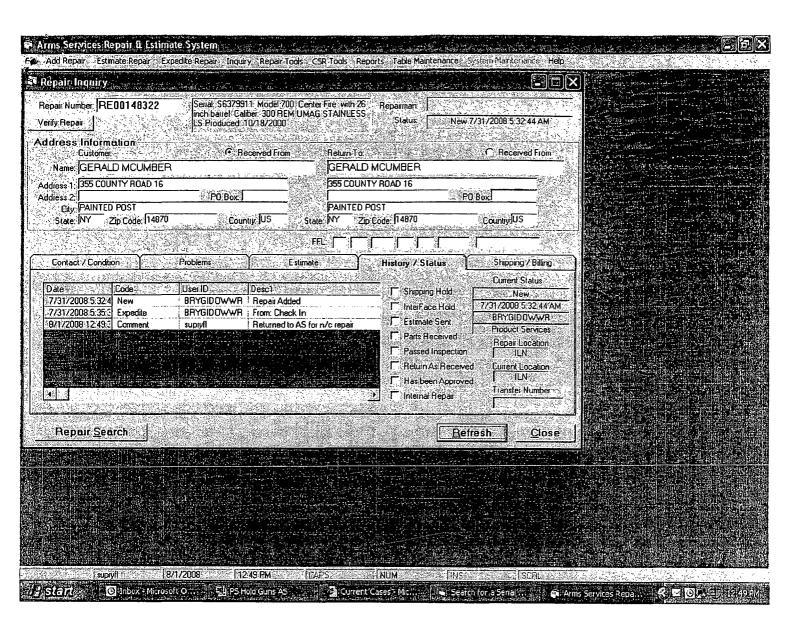
8/1/2008

Customer claimed FSR, we could not duplicate concern. He also did not like the ISS style and wanted that changed. We will install a new TA and change the ISS style firing pin at n/c as a gesture of goodwill fls.

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
	Examiner		Supry
	Exam Date]	8/1/2008
	Product Type]	RF
	Action Type		A
	Assigned To		S
Cause	4038	Could Not Duplicate Concern	Sticky residue
Barrel	Description		26 inch model 700
	Date Code]	
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	II .	! !	

	Muzzle/Crown Condition	Slightly Worn; Functioning		
Bolt	Firing Pin	Slightly Worn; Functioning		
	Shroud	Slightly Worn; Functioning]	
	Face	Slightly Worn; Functioning		
	Handle	Slightly Worn; Functioning		_
	Stop	Slightly Worn; Not Functioning	Stop was sticking and not releasing due to sticky residue.	
Extractor	Condition	Slightly Worn; Functioning		
	Cut Condition	Slightly Worn; Functioning		
	Ext/Eject Test	True		
Locking	Block Condition	Select		•
	Lug Condition	Like new; Functioning		
	Notch Condition	Select	Ī	·
Overall	Exterior Condition	Slightly Worn; Functioning		
	Stock Condition	Slightly Worn; Functioning		
	Fore End Condition	Select		
Receiver	Condition	Slightly Worn; Functioning		
	Bulged	False		
Safety	Description		Model 700 Safety	
	Function	Slightly Worn; Functioning		-
	Sub-Assembly	ISS		
Sear	Lift	Select	not measured]
	Notch	Like new; Functioning		
		Condition	Slightly Worn; Functioning	The housing was dirty with sticky residue inside and outside the housing and trigger.
Pull	Trigger	Select	4.5 lbs.	
Altered		False		
Sub- Assembly		M/700 Non-Bolt Lock	1	



A2570

To whom it may concern,

Enclosed is a model 700.300 Ultra-Mag Rifle. I took this rifle to Africa recently and had major problems. The rifle did fire a round while pushing the bolt forward, without depressing the trigger. The shot barely missed my guide and after that the bolt would not release at all. I therefore had to rent a rifle from my outfitter in order to continue my hunt. I own several Remington guns and am a big supporter of this brand. I ask that you replace the bolt action of this rifle, without the firing pin lock, at not cost to me. Any questions, please contact me at my home at (607)936-7091 or my mailing address at:

355 County Rd. 16 Painted Post, NY 14870

Thank you in advance for your cooperation with this matter.

Sincerely,

Gerry McUmber

Could not deplicate concern'
Trigger Assembly Linty.

- Install new TA & change to non-iss style
Ciring pins at Mc a sea gestore of goodwill
Charge 230145

FLS 8/1/08

S6379911 Model: 700 RE00148322