Remington Arms Co., Inc. **Product Service** Legal Case #:2278

Case Information

RE# **Date Opened** Date Opened(PS) **Date Closed Incident Date** Pre Lit Lit Obsolete

3/26/2008 3/27/2008 3/27/2008 143650

Customer Information

Last Type **Business** First Name Street City State Zip Age Contact Name

H 321-409-3320 Melbourne F 321-242-4881 Melbourne Apollo Blvd Melbourne FL 32935 Reporter Police Dept Polic

bbarnes@melbourneflorida.org

Incident Information

Claims Codes Repair Est. Medical Treatment Medical Status

PI

PD Cause:4038 Could Not Duplicate Concern Unknown

Concern:1007 Fired on Safe Release S

 \mathbf{C} fired on safe release

3/28/08-correspondence from repair-safety was disengaged and the firing pin fell and discharged a live round. No damages or injuries.lw

Firearm Information

SKU Mfg. Type Model/Ga. Serial Bbl. DOM

Remington CF/BA 700/308 WIN C6732807 XM3 12/1/1992

Date Purchased Where Purchased Accessories **Original Owner**

SCOPE BASE, RINGS BIPOD, SLING Y

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Cash Reim. Settlement Release of Claims Release Date Reimbursement Date Settlement Date APV APV

BLM Program

> Repair/Replacement Repair/Replacement

Cost Date

3/27/2008 We noticed the stock was broken in several spots near the bi-pod area, we replaced the stock with one we had that was not in inventory at n/c and quoted a new TA under the bolt lock modification program fls.

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
	Examiner		B.TRAVIS
	Exam Date		3/27/2008

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3/28/2008

Cash

	Product Type		RF
Examination	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	SAFETY WORKS SLUGGISH/BINDING
	Description		24" 308 WIN HB
	Date Code		XM3
	Bore Plugged	False	
Barrel	Bulged	False	
Darrer	Fired	False	
	Fired while Obstructed	1	
	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
Bolt	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
	Condition	Slightly Worn; Functioning	
Extractor	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
	Block Condition	Select	
Locking	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	Select	
0 11	Exterior Condition	Slightly Worn; Functioning	
Overall	Stock Condition	Abused; Functioning	Several cracks near the bi-pod area.
	Fore End Condition	Select	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 BOLT LOCK SAFETY
Saicty	Function	Slightly Worn; Functioning	
	Lift	Select	.010
Sear	Notch	Like new; Functioning	
	T4-	Test Fired	False
Feeding Test	Tests	False	
		Slightly Worn;	

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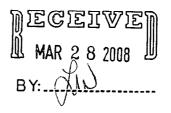
3/28/2008

	Condition	Functioning	SAFETY SLUGGISH
Trican	Pull	Select	2.5#
Trigger	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		SCOPE BASE,RINGS,BIPOD,SLING

Arms Services Repair & Estima	4. Marie 14. 17. 17. 17. 17. 17. 17. 17. 17. 17. 17	ols CSR Tools Reports	Table Maintenance 5	acominatorances Help		
₹ Repair Inquiry		100 C		a Pio	$\overline{\mathbf{x}}$	
Repai/Number RE00143650 Verify Repair High Priority	Serial C6732807 Model 700 308 W/N	Center Fire Caliber & R	eparmen. Status: ApprovalHo	Bruce Trayis 5ld 3/27/2008 6 09:58 AM		
Address Information Customer: Name: MELBORNE POLICE Address 1: 701 S BABCOCK STREET Address 2: City: MELBOURNE State: FL Zip Code (32901) Contact / Condition: Date: User ID: 3/26/2008 12:47; valentds 3/26/2008 12:47; valentds 3/27/2008 558:4 Travisbw 3/27/2008 558:4 Travisbw	PO.Box Country US	MELBORNE 701 S BABCOCK MELBOURNE State: FL Zip.Coc FFL Stimate:	10 60 60 0	Confession Kills Confession		
Repair Search			<u>R</u> efi	resh <u>C</u> lose		
supyli 3	9/27/2008 77-40 AM		NUM INS.	(SCRI)		© @₽₩7.40.000

the stock was also cracked with some broken section near the bi-pod area. We had a good used stock that was the same type and in stalled it on the rifle at No charge.

Quoted for new TA under the bolt lock modification program.







Factory Repair Form

Return to Previous Page

NOTE: Please complete and print this form, and then include it with your firearm.

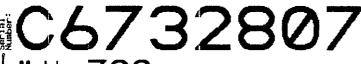
Model Number: 700	Serial Number: C6732807
Are you the original owner?: 🗹 YES 🗀 NO	
Name: Melbourne Police Department	Date of Purchase: Unknown
Address (no PO Boxes): 650 N. Apolio Boulevard	
City: Melbourne	State: FL Zip: 32935
Phone (Daytime): (321) 409-3320	Fax: (321) 242-4881
E-mail Address:(if e-mail address is provided, notifi sent) barnes@melbourneflorida.org	ication of receipt and shipment will be
E-mail Address:	n Remington.
disengaged and the firing pin/striker fell upon a live roun	
DO NOT PERFORM ANY REPAIRS UNTIL YOU RECE OUR AGENCY, THANK YOU.	EIVE AUTHORIZATION VIA PURCHASE ORDER FROM
DO NOT PERFORM ANY REPAIRS UNTIL YOU RECE OUR AGENCY, THANK YOU.	
DO NOT PERFORM ANY REPAIRS UNTIL YOU RECE OUR AGENCY, THANK YOU. 9 characters left Ammunition Information:	
DO NOT PERFORM ANY REPAIRS UNTIL YOU RECE OUR AGENCY, THANK YOU. 9 characters left Ammunition Information: Manufacturer: Federal	Type: WN.MATCH; BTHP
DO NOT PERFORM ANY REPAIRS UNTIL YOU RECE OUR AGENCY, THANK YOU. 9 characters left Ammunition Information: Manufacturer: Federal Other (i.e. bullet weight/type, shot size, powder): 16	Type: WN.MATCH; BTHP
DO NOT PERFORM ANY REPAIRS UNTIL YOU RECE OUR AGENCY, THANK YOU. 9 characters left Ammunition Information: Manufacturer: Federal Other (i.e. bullet weight/type, shot size, powder): 16	Type: WN.MATCH; BTHP
DO NOT PERFORM ANY REPAIRS UNTIL YOU RECE OUR AGENCY, THANK YOU. 9 characters left Ammunition Information: Manufacturer: Federal Other (i.e. bullet weight/type, shot size, powder): 16 Handload Information: Powder Used:	Type: WN.MATCH; BTHP 8 gr, Gold Medal Powder Weight:
DO NOT PERFORM ANY REPAIRS UNTIL YOU RECE OUR AGENCY, THANK YOU. 9 characters left Ammunition Information: Manufacturer: Federal Other (i.e. bullet weight/type, shot size, powder): 16 Handload Information: Powder Used: Case/Hull Used:	Type: WN.MATCH; BTHP 8 gr, Gold Medal
DO NOT PERFORM ANY REPAIRS UNTIL YOU RECE OUR AGENCY, THANK YOU. 9 characters left Ammunition Information: Manufacturer: Federal Other (i.e. bullet weight/type, shot size, powder): 16 Handload Information: Powder Used: Case/Hull Used: Bullet Type/Shot Size:	Type: WIN.MATCH; BTHP 8 gr, Gold Medal Powder Weight: Primer Used:
OUR AGENCY, THANK YOU.	Type: WN.MATCH; BTHP 8 gr, Gold Medal Powder Weight: Primer Used: Reloader Used:

How often do you clean the action? (Months or Number of rounds) normally, 10 months How often do you clean the trigger assembly? (Months or Number of rounds) unknown Brand of lubricant used: Brite Bore How often do you lubricate the bore? (Months or Number of rounds) Unknown How often do you lubricate the action? (Months or Number of rounds) Unknown How often do you lubricate the trigger assembly? (Months or Number of rounds) Unknown Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual? YES INO When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?) Unknown What were the services performed?) N/A NOTE: In order to better service our customers some firearms/parts are sent to a certified Remington Premier Authorized Repair Center.

Ship your ENSURED firearm by either UPS or Parcel Post to:

Remington Arms Co., Inc. Attn: Arms Service Division 14 Hoefler Avenue llion, NY 13357

WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.



مراوحتان بمعلومه والمصارحين والمراجع والمعاولية والمنافض والمناصرة والمعارية

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ipping and handling. Preferably,

Shipments without a proper

ington is not responsible for isurance from your carrier.

C.O.D. (To avoid C.O.D. Charges, please include your

iling the nature of the repair, applicable taxes and shipping. be paid by check, money order, or credit card (American redite repairs over \$75.00 by setting a pre-authorized amount

that can be billed to your credit card. We process checks electronically through Check21.

could not duplicate concern. replace with New x-mariz pro TPA, check over, clean under visit our OH Investor Relations | Other Remington Brand Products | Legal Notices | About Us BOIT LOCIL PRO 9 RATIN Other Sites

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http://www.remington.com/support/repair_services/factory_repair_form.asp

3/20/2008