Remington Arms Co., Inc. **Product Service** Legal Case #:2390

Case Information

Date Opened(PS) **Incident Date** RE# **Date Opened Date Closed** Pre Lit Lit Obsolete

144701 5/5/2008 5/6/2008 5/6/2008

Customer Information

Last Name Street City Contact **Business** First Name State Type Zip Age 3382 Williams Lake Road

Reporter Clifton Mosley Bolton MS 39041 C 601-260-5840

Incident Information

Claims Codes Repair Est. **Medical Treatment Medical Status** 

ΡI

PD Could Not Duplicate Concern

Unknown

S fired on safe release Concern: 1007 Fired on Safe Release

5/8/08-correspondence from repair-fired on safe release.lw

Firearm Information

Mfg. Remington

Type CF/BA Model/Ga.

SKU 25857

Serial Bbl. D6605365 WW DOM

8/21/2002 3:16:34 PM

**Date Purchased** 

Where Purchased

700/280 REM Accessories

**Original Owner** 

SPORTS SOUTH INC

SCOPE BASE, RINGS

U

CONCERN:FSR

Ammunition Information - None Defined Other Products Information - None Defined Settlement

Remington/700/CF/BA

Settlement Release of Claims Release Date

Reimbursement

Cash Settlement Reim. Date APV

Cash Date APV

Replace TA at discount

Repair/Replacement

Repair/Replacement

Cost

Date

5/8/08-quote sent to replace TA at discount. Screws altered.lw

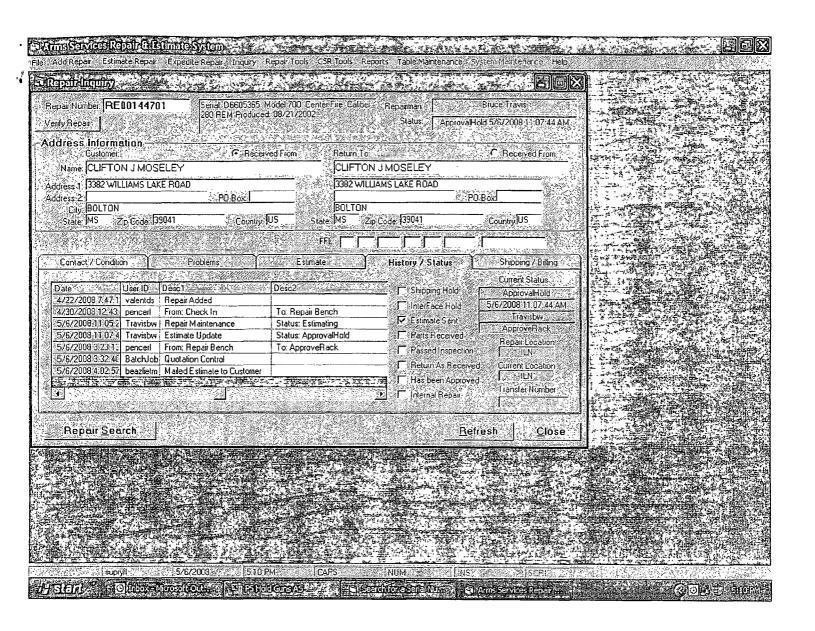
Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		5/6/2008
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	TRIG ASSM SET SCREWS ALTERED
Barrel	Description		22" 280 REM MR
	Date Code		ww
	Bore Plugged	False	
	Bulged	False	1
	Fired	False	
	Fired while Obstructed		-

http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=2390&Type=Case

5/8/2008

	Muzzle/Crown Condition	Slightly Worn; Functioning	j
	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
Bolt	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Worn; Functioning	
	Condition	Slightly Worn; Functioning	
Extractor	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
	Block Condition	Select	
Locking	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	Select	
	Exterior Condition	Slightly Worn; Functioning	
Overall	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	Select	
Receiver	Condition	Slightly Worn; Functioning	
Receiver	Bulged	False	
	Description		STANDARD M/700 SAFETY
Safety	Function	Like new; Functioning	
	Sub-Assembly	ISS	
	Lift	Select	.015
Sear	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test	ng Test		
	Condition	Slightly Worn; Functioning	
Trigger	Pull	Select	2.5#
Trigger	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description	7	SCOPE BASE,RINGS



Remington Model 700, Mountain Rifle DM 22" barrel 280 Rem

Serial Number: D6605365

2390

2<sup>2</sup> 2

Problem with gun:

This gun will shoot when the safety is released. This doesn't happen every time the safety is released, but I never know when it might happen. It took me quite a few times to realize that this was going on because I would think that my finger was on the trigger. Then one afternoon I made sure the gun wasn't loaded and tried it to see if I could reproduce the same situation and the gun will shoot when the safety is released.

I talked with a customer service representative from your company on Thursday, April 17 2008 who advised me to send the gun in immediately for repair.

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Bolt is included in the box, but not in the gun.

I tried to get the rings off before I boxed the gun for mailing, but was unable to get the screws loose. Please make sure that if the rings are taken off for any reason that they are sent back when the gun is repaired.

I may be contacted via cell at 601-260-5840

My return address is:

Clifton J. Moseley 3382 Williams Lake Road Bolton, MS 39041 could not dupliente concern Trig. Set screws a Lrenes. Reprace TRA, check over, char AT 1/2 Normal cost.

D6605365

Model: 700

RE00144701