

Remington Arms Co., Inc.
Product Service
Legal Case #:2390

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
144701	5/5/2008	5/6/2008	5/6/2008				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		Clifton	Mosley	3382 Williams Lake Road	Bolton	MS	39041		C 601-260-5840

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S fired on safe release	Concern:1007 Fired on Safe Release			
C				

5/8/08-correspondence from repair-fired on safe release.lw

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl	DOM
Remington	CF/BA	700/280 REM	25857	D6605365	WW	8/21/2002 3:16:34 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	SPORTS SOUTH INC	SCOPE BASE,RINGS	U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace TA at discount						
	Repair/Replacement Cost	Repair/Replacement Date				

5/8/08-quote sent to replace TA at discount. Screws altered.lw

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		5/6/2008
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	TRIG ASSM SET SCREWS ALTERED
Barrel	Description		22" 280 REM MR
	Date Code		WW
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	ISS	
Sear	Lift	---Select---	.015
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	2.5#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		SCOPE BASE,RINGS

Repair Inquiry

Repair Number: **RE00144701** Serial: D6605365 Model: 700 CenterFire Caliber: 280 REM Produced: 08/21/2002 Repairman: Bruce Travis
 Verify Repair Status: ApprovalHold 5/6/2008 11:07:44 AM

Address Information

Customer: ☒ Received From Return To: ☒ Received From

Name: **CLIFTON J MOSELEY** **CLIFTON J MOSELEY**

Address 1: **3382 WILLIAMS LAKE ROAD** **3382 WILLIAMS LAKE ROAD**

Address 2: PO Box: PO Box:

City: **BOLTON** **BOLTON**

State: **MS** Zip Code: **39041** Country: **US** State: **MS** Zip Code: **39041** Country: **US**

FFL ☐ ☐ ☐ ☐ ☐ ☐

Contact / Condition		Problems		Estimate		History / Status		Shipping / Billing	
Date	User ID	Desc1	Desc2					Current Status	
4/22/2008 7:47:1	valentids	Repair Added				<input type="checkbox"/> Shipping Hold		ApprovalHold	
4/30/2008 12:43	pencerl	From: Check In	To: Repair Bench			<input type="checkbox"/> InterFace Hold		5/6/2008 11:07:44 AM	
5/6/2008 11:05:2	Travisbw	Repair Maintenance	Status: Estimating			<input checked="" type="checkbox"/> Estimate Sent		Travisbw	
5/6/2008 11:07:4	Travisbw	Estimate Update	Status: ApprovalHold			<input type="checkbox"/> Parts Received		ApproveRack	
5/6/2008 3:23:13	pencerl	From: Repair Bench	To: ApproveRack			<input type="checkbox"/> Passed Inspection		Repair Location	
5/6/2008 3:32:46	BatchJob	Quotation Control				<input type="checkbox"/> Return As Received		ILN	
5/6/2008 4:02:57	beazlietm	Mailed Estimate to Customer				<input type="checkbox"/> Has been Approved		Current Location	
						<input type="checkbox"/> Internal Repair		ILN	
								Transfer Number	

Repair Search Refresh Close

Remington Model 700, Mountain Rifle DM
22" barrel 280 Rem
Serial Number: D6605365

2390

ww 8/02
22"
2.5"
015

Problem with gun:

This gun will shoot when the safety is released. This doesn't happen every time the safety is released, but I never know when it might happen. It took me quite a few times to realize that this was going on because I would think that my finger was on the trigger. Then one afternoon I made sure the gun wasn't loaded and tried it to see if I could reproduce the same situation and the gun will shoot when the safety is released.

I talked with a customer service representative from your company on Thursday, April 17 2008 who advised me to send the gun in immediately for repair.

Bolt is included in the box, but not in the gun.

I tried to get the rings off before I boxed the gun for mailing, but was unable to get the screws loose. Please make sure that if the rings are taken off for any reason that they are sent back when the gun is repaired.

I may be contacted via cell at 601-260-5840

My return address is:

Clifton J. Moseley
3382 Williams Lake Road
Bolton, MS 39041

could not duplicate concern
TRIG. set screws aligned.
replace TRA, check over, clean
AT 1/2 normal cost.

Quote

Serial
Number:

D6605365

Model: **700**



RE00144701