

Remington Arms Co., Inc.
Product Service
Legal Case #:2355

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
144607	4/18/2008	4/21/2008	4/21/2008				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		Terry	Oliver	1405 Samuels Road	Sandpoint	ID	83864		C 208-290-4118

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S	fired on safe release	Concern:1007 Fired on Safe Release		Unknown
C				

4/28/08-correspondence from repair-rifle fired when safety released.lw

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/300 WM	27130	S6402122	CY	5/22/2002 2:15:41 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
6/4/2002	SPORTSMAN SURPLUS	HARD CASE	Y			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace TA at n/c						
	Repair/Replacement Cost	Repair/Replacement Date				
	35.00	4/28/2008				

4/28/08-replaced TA at n/c goodwill.lw

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		4/21/2008
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	

Barrel	Description		24" 300 WM W/BREAK
	Date Code		CY
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	ISS	
Sear	Lift	---Select---	.011
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Like new; Functioning	
	Pull	---Select---	4.5#
	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		HARD CASE

2355

CY 4/04
24"
4.5"
10"

April 08, 2008

Terry E. Oliver
1405 Samuels Road
Sandpoint, Idaho 83864

Serial Number: **S6402122**

Model: **700**



RE00144607

Keith @ Remington's Custom Shop

Keith,

As per our previous conversations, here is how the rifle malfunctioned. My wife was shooting it at the range in preparation for a moose hunt, so I was coaching her and giving her instructions. She had ejected a spent shell casing and before closing the bolt, she put the safety in the "safe" position. No, I didn't tell her to do this! Anyway, she proceeded to close the bolt, putting a live round in the chamber. I didn't think the bolt would allow this to happen, so I never gave it another thought. When she was ready to shoot, she nudged the safety forward into the "fire" position, and the gun fired! Her thumb was all that was touching the gun as the rest of her hand was out to the side. I taught her to do this so her finger would never be on the trigger when the safety was put in the "fire" position. I was watching her the entire time, so I can verify that this is exactly what happened. I tried to duplicate this action several times, with an empty chamber, but was never able to do so.

When you and I discussed this, you thought it might be the fault of the "locking bolt". I would really appreciate you replacing this bolt with the old style bolt that doesn't have this goofy feature. Also, could you please test the trigger to see what the pull weight is and if it is over four pounds, could you please adjust it to four pounds?

Thanks, and if you need to reach me, my no. is 208 290-4118.

Terry E. Oliver

could not duplicate concern.
check over completely. replace
TPA, clean function test.

Remington

Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: <u>K5700</u>		Serial Number: <u>56402122</u>	
Are you the original owner?: <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO			
Name: <u>Terry E. Oliver</u>		Date of Purchase: <u>6/4/2002 6/4/2002</u>	
Address (no PO Boxes): <u>1405 Samuels Rd.</u>			
City: <u>Sandpoint</u>		State: <u>ID.</u>	Zip: <u>83864</u>
Phone (Daytime): <u>208 290-4118</u>		Fax: <u>208 290-7842</u>	
E-mail Address: <input checked="" type="checkbox"/> I would like to receive future e-mail updates from Remington. <u>olivers@jgtsky.com</u>			
Please describe your problem: <u>See attachment sheet</u>			
Ammunition Information:			
Manufacturer: <u>Hornady</u>		Type: <u>HEAVY MAG</u>	
Other (i.e. bullet weight/type, shot size, powder):		<u>180gr. SP interlock</u>	
Handload Information:			
Powder Used:		Powder Weight:	
Case/Hull Used:		Primer Used:	
Bullet Type/Shot Size:		Reloader Used:	
Firearms Care (Cleaning and Lubrication):			
Brand of cleaning solution used: <u>SWATS 7.62 S&W & Hoppe's #9</u>			
How often do you clean the bore? (Months or Number of rounds) <u>Every 10 rounds</u>			
How often do you clean the action? (Months or Number of rounds) <u>Same as above</u>			
How often do you clean the trigger assembly? (Months or Number of rounds) <u>once / season</u>			
Brand of lubricant used: <u>Cluters gun oil</u>			

Serial Sold Report
Brady's Sportsman's Surplus

4/7/2008 4:30:05

1 Filters: Serial Log # equals 25050

Page

Serial # Log #	Serial Group Serial Type	Item # Vendor	Manufacturer Model	Name City, State Zip	Sold Date	Trans Date Recv Date	Status Recv Inv #	Unit Cost	Pi
86402122 25050	FIREARMS	04770027130 REM	REMINGTON 700 KS MT REM	OLIVER, TERRY KOOTENAI, ID 83840	8/4/2002	5/31/2002	NEW		
Total 1									

Log# 21153
Serial #

My previous address

Purchase date

APR 07 2008 4:34PM HP LASERJET FAX

208 263-7842