Remington Arms Co., Inc. Product Service Legal Case #:2355

Case Infor	mation										
RE#	Date O	-	Date Opened	` '	e Closed	Incide	nt Date	Pr	e Lit	Lit	Obsolete
144607	4/18/	2008	4/21/2008	3 4/2	1/2008						
Customer	Information	n									
Туре	Business	First Name	Last Name	Stree	t	City	State	Zip	Age	C	Contact
Reporter		Terry	Oliver	1405 Samue	ls Road	Sandpoint	ID	83864		C 20	8-290-4118
Incident In	nformation										
C	Claims		C	odes	J	Repair Est	t. Medio	cal Tre	atmen	t Me	dical Status
PI											
PD		Cause:4	038 Could	Not Duplicate (Concern		г	Jnknov	wn		
	on safe rele	ease Concern	n:1007 Fired	on Safe Release					W11		
С											
4/28/08-co	orresponder	nce from repair	-rifle fired w	hen safety release	sed.lw						
Firearm Ir	formation										
Mf	g.	Тур	e	Model/Ga.	SK	U	Serial	Bbl.		DC	DM
Remin	_	CF/B		700/300 WM	2713	30 S	6402122	2 CY	5/22/	2002 :	2:15:41 PM
Date Pur	chased	Where Pur	chased	Accessories	Original	Owner					
6/4/2	002	SPORTSMAN	SURPLUS	HARD CASE	Y						
CONCER	N:FSR										
Ammuniti	on Informa	tion - None De	efined								
		nation - None			•						
Settlemen	t										
				Remington/7	00/CF/BA						
Settlem	ent R	elease of Clair	ns F	Release Date	Reimbu	rsement	Casl Settlem		Reim. AF		Cash Date APV
Replace T n/c	TA at										
	Rej	pair/Replacem Cost	ent Repa	ir/Replacement Date	t						
		35.00		4/28/2008							
4/28/08-re	placed TA	at n/c goodwil	l.lw								
·	-	-			• -						·

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
, , , , , , , , , , , , , , , , , , ,	Examiner		B.TRAVIS
	Exam Date		4/21/2008
Examination	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	

4/28/2008

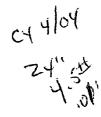
L (

	Description]	24" 300 WM W/BREAK
	Date Code		CY
	Bore Plugged	False	
Barrel	Bulged	False	7
	Fired	False	
	Fired while Obstructed		_
	Muzzle/Crown Condition	Slightly Worn; Functioning	7
	Firing Pin	Slightly Worn; Functioning	1
	Shroud	Slightly Worn; Functioning	7
Bolt	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	7
	Condition	Slightly Worn; Functioning	
Extractor	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
	Block Condition	Select	7
Locking	Lug Condition	Slightly Worn; Functioning	7
	Notch Condition	Select	
	Exterior Condition	Slightly Worn; Functioning	
Overall	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	Select	
	Condition	Slightly Worn; Functioning	
Receiver	Bulged	False	
	Description		STANDARD M/700 SAFETY
Safety	Function	Like new; Functioning	
	Sub-Assembly	ISS	
	Lift	Select	.011
Sear	Notch	Like new; Functioning	
	Testa	Test Fired	False
Feeding Test	Tests	False	
	Condition	Like new; Functioning	
Triacon	Pull	Select	4.5#
Trigger	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description]	HARD CASE

(3) Arma Servizes (Repail/ACUS) in and System	
SFIO Add Ropain Estimate Repain Expedite Repain Inquiry RepainTools CSR Tools Reports Table Mantenance System Maintenenne Help	cook of cook of cook
RepairNumber RE00144607 Serial \$6402122 Model 700 Center Fire Caliber Repairman	
Verify/Repair 300 W/N MAD Produced 05/22/2002 Status New 4/21/2008 7 48 17 AM	
Address Information	on the second se
Name/TERRY E OLIVER	
Address 2 PO Box	
Cily, SANDPOINT State: ID ZipCode (83864 County IUS State ID ZipCode (83864 Country/IUS	
Contact / Condition Problems Estimate History / Status Shipping / Billing	
Date*CodeUse.IDDesc1 □_Shipping HoldNew	
14/18/2008/1:04:4 New valentds Repair Added	
4/16/2003 001 Expedite Valentds From Check In To Valends From Check In To Valends 4/18/2008107.2 Update Valentds Repair information change Custom Shop	
4/21/2008/7:48:1 Update valentds Repair information change	
4/21/2008 7 48 4 Expedite valentds From Check In To: 14/23/2008 10:37 Comment supryf Returned to AS for n/c repair 14/23/2009 10:30 Lindsie a would Address Pilips or Skin Mathe from Approval Service Has been Approved	
4/23/2008/10/40 Update (supryfi Address, Billing, or Ship Metho) from Approval Sore ▼ Internal Repair.	
Repair Search <u>C</u> lose	
	an a
supyit 14/23/2008 [10.40 AM EAPS NUM INS /30RL	
	arsandidada (CERESO E DEGORAD

Also changing bolt to Non-Iss style per request.





April 08, 2008

Terry E. Oliver 1405 Samuels Road Sandpoint, Idaho 83864

S6402122 Model: 700 RF0014460

Keith @ Remington's Custom Shop

Keith,

As per our previous conversations, here is how the rifle malfunctioned. My wife was shooting it at the range in preparation for a moose hunt, so I was coaching her and giving her instructions. She had ejected a spent shell casing and before closing the bolt, she put the safety in the "safe" position. No, I didn't tell her to do this! Anyway, she proceeded to close the bolt, putting a live round in the chamber. I didn't think the bolt would allow this to happen, so I never gave it another thought. When she was ready to shoot, she nudged the safety forward into the "fire" position, and the gun fired! Her thumb was all that was touching the gun as the rest of her hand was out to the side. I taught her to do this so her finger would never be on the trigger when the safety was put in the "fire" position. I was watching her the entire time, so I can verify that this is exactly what happened. I tried to duplicate this action several times, with an empty chamber, but was never able to do so.

When you and I discussed this, you thought it might be the fault of the "locking bolt". I would really appreciate you replacing this bolt with the old style bolt that doesn't have this goofy feature. Also, could you please test the trigger to see what the pull weight is and if it is over four pounds, could you please adjust it to four pounds?

Thanks, and if you need to reach me, my no. is 208 290-4118.

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Terry E. Oliver

could not duplicate concerne. check ouen completely. Neptrice TPA, clean Function lest.

(NOTE: Please print a	Factory Repair Instructions and complete this form, and then include it with your firearm.)
Model Number: K5700	Serial Number: 56402122
Are you the original owner?:	
Name: Terry E. Oliver	
Address (no PO Boxes):	
1405 SAMUELS	Rd
city: SAndDoint	State: _Z/), Zip: 83866
Phone (Daytime): 208 29	
E-mail Address:	
I would like to receive future e-	mail undates from Remington 6/10215 6 Astak
Please describe your problem:	-mail updates from Remington. p/ile 1-5 @. Antsky, C
	Horahan Abart
	ANTARAMIES SULPA
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Ammunition Information:	
Manufacturer: MornAdy	Type: HEAVI MAS
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Manufacturer: MornAdy	Type: HEAVI MAZ
Manufacturer: MornAdy	Type: HEAVI MAG size, powder): 190 An. SP interlack
Manufacturer: <u>MOMAdy</u> Other (i.e. bullet weight/type, shot s	Type: HEAVI MAZ
Manufacturer: HOMAdy Other (i.e. bullet weight/type, shot s Handload Information:	Type: Heavy Mag size, powder): /JOAA.SP inter/lock Powder Weight: Primer Used:
Manufacturer: MOrnAdy Other (i.e. bullet weight/type, shot s Handload Information: Powder Used:	Type: HEAVI MAG size, powder): /JOAN SPINTER/DCK Powder Weight:
Manufacturer: MOMARdy Other (i.e. bullet weight/type, shot s Handload Information: Powder Used: Case/Hull Used: Bullet Type/Shot Size:	Type: <u>Heavi</u> Mag size, powder): <u>JOAN</u> <u>SP interlack</u> Powder Weight: Primer Used: Reloader Used:
Manufacturer: MORAdy Other (i.e. bullet weight/type, shot s Handload Information: Powder Used: Case/Hull Used: Bullet Type/Shot Size: Firearms Care (Cleaning and Lub	Type: Heavi Mag size, powder): /JOAN SP inter/bc.k Powder Weight: Primer Used: Reloader Used:
Manufacturer: MOMARdy Other (i.e. bullet weight/type, shot s Handload Information: Powder Used: Case/Hull Used: Bullet Type/Shot Size: Firearms Care (Cleaning and Lub Brand of cleaning solution used: 5/	Type: <u>Heavin Mag</u> size, powder): <u>JOAN</u> . <u>SP interlack</u> Powder Weight: Primer Used: Reloader Used: Dirication): <u>Weets T.G.2 Scillant & Aeffer's 779</u>
Manufacturer: Manufacturer: Other (i.e. bullet weight/type, shot s Handload Information: Powder Used: Case/Hull Used: Bullet Type/Shot Size: Firearms Care (Cleaning and Lub Brand of cleaning solution used: How often do you clean the bore? (N	Type: Weavy Mag size, powder): <u>JOAN</u> . SP interlack Powder Weight: Primer Used: Reloader Used: Dirication): <u>Weats 7.62 Scillant & Auffe's #9</u> Months or Number of rounds) <u>Flery</u> JU Younds
Manufacturer: MOMADY Other (i.e. bullet weight/type, shot s Handload Information: Powder Used: Case/Hull Used: Bullet Type/Shot Size: Firearms Care (Cleaning and Lub Brand of cleaning solution used: Su How often do you clean the bore? (N How often do you clean the action?	Type: Heavy Mag size, powder): /JOAN SP inter/buk Powder Weight: Primer Used: Reloader Used: weits 7.62 Schlant & Auffe's # 9 Months or Number of rounds) /=Very /v rounds (Months or Number of rounds) State is showe
Manufacturer: MOMADY Other (i.e. bullet weight/type, shot s Handload Information: Powder Used: Case/Hull Used: Bullet Type/Shot Size: Firearms Care (Cleaning and Lub Brand of cleaning solution used: Su How often do you clean the bore? (N How often do you clean the action?	Type: Weavy Mag size, powder): 180 An. SP interlar Powder Weight: Primer Used: Reloader Used: Dirication): Weits 7.62 Schlant & Aufle's # 9 Months or Number of rounds) F-Very Jo Visiends
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Manufacturer: MornAdy Other (i.e. bullet weight/type, shot s Handload Information: Powder Used: Case/Hull Used: Bullet Type/Shot Size: Firearms Care (Cleaning and Lub Brand of cleaning solution used: How often do you clean the bore? (N How often do you clean the action? How often do you clean the action?	Type: Heavy Mag size, powder): /JOAN. SP inter/back Powder Weight: Primer Used: Reloader Used: Drication): <u>Ducts 7.62 Solliant & Heffle's # 9</u> Months or Number of rounds) /=Very /D Vounds (Months or Number of rounds) Stape is showe assembly? (Months or Number of rounds) Once / Sanson
Manufacturer: MornAdy Other (i.e. bullet weight/type, shot s Handload Information: Powder Used: Case/Hull Used: Bullet Type/Shot Size: Firearms Care (Cleaning and Lub Brand of cleaning solution used: How often do you clean the bore? (N How often do you clean the action? How often do you clean the action?	Type: Heavi Mag size, powder): /JOAN. SP inter/lock Powder Weight: Primer Used: Reloader Used: Drication): Superts T.G2 Solliant & AngRe's # 9 Months or Number of rounds) /=Very /0 Younds (Months or Number of rounds) /=Very /0 Younds (Months or Number of rounds) Stake is showe assembly? (Months or Number of rounds) On a / Sakson

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Brady's Sportsman's Surplus 4/7/2008 4:30:05 Filters: Serial Log # equals 25050 Pag Serial # Serial Group ltem # Manufacturer Name Sold Date Trans Date Status Unit Cost 0 PI Serial Type Model City, State Zip Log # Vendor Recy Date Recy Inv # **REMINGTON 700 KS MT** OLIVER, TERRY 6/4/2002 NEW \$6402122/ FIREARMS 04770027130 My previous My previous REM KOOTENAI, ID 83840 25050 REM 5/31/2002 Total og#Z1153 FRX LASERJET НЪ 34PM •• 4 2008 07 3263-1184 ۵ċ Œ

Serial Sold Report