

Remington Arms Co., Inc.
Product Service
Legal Case #:2112

Case Information

| RE# | Date Opened | Date Opened(PS) | Date Closed | Incident Date | Pre Lit | Lit | Obsolete |
|--------|-------------|-----------------|-------------|---------------|---------|-----|----------|
| 140693 | 1/25/2008 | 2/8/2008 | 2/8/2008 | | | | |

Customer Information

| Type | Business | First Name | Last Name | Street | City | State | Zip | Age | Contact |
|----------|---------------------|------------|------------|--------------|---------|-------|-------|-----|----------------|
| Reporter | Lock Stock N Barrel | Lock | Stock N Ba | 724 CR 44850 | Blossom | TX | 75416 | | W 903-982-5294 |

Incident Information

| Claims | Codes | Repair Est. | Medical Treatment | Medical Status |
|--------|-----------------------|------------------------------------|-------------------|----------------|
| PI | | | | |
| PD | Cause:4038 | Could Not Duplicate Concern | | |
| S | fired on safe release | Concern:1007 Fired on Safe Release | | Unknown |
| C | | | | |

2/11/08-correspondence from repair-rifle has discharged 2 x when safety was pushed forward. Dealer tried to increase sear engagement and pull wt.lw

Firearm Information

| Mfg. | Type | Model/Ga. | SKU | Serial | Bbl. | DOM |
|----------------|------------------|----------------|----------------|----------|------|-----------------------|
| Remington | CF/BA | 710/300 WIN MA | 27414 | 71295426 | CA | 4/17/2006 11:13:40 AM |
| Date Purchased | Where Purchased | Accessories | Original Owner | | | |
| 5/1/2007 | SPORTS SOUTH INC | SCOPE BASE | Y | | | |

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/710/CF/BA

| Settlement | Release of Claims | Release Date | Reimbursement | Cash Settlement | Reim. Date APV | Cash Date APV |
|-------------------|-------------------------|-------------------------|---------------|-----------------|----------------|---------------|
| Replace TA at n/c | | | | | | |
| | Repair/Replacement Cost | Repair/Replacement Date | | | | |
| | 35.00 | 2/11/2008 | | | | |

2/11/08-replace TA at n/c to restore faith in rifle.lw

Examination[Remington/CF/BA]

| Part | Sub-Part | Code | Comment |
|-------------|--------------|------|----------|
| Examination | Examiner | | B.TRAVIS |
| | Exam Date | | 2/8/2008 |
| | Product Type | | RF |
| | Action Type | | A |
| | Assigned To | | F.SUPRY |

| Cause | 4038 | Could Not Duplicate Concern | |
|--------------|------------------------|-----------------------------|-----------------------|
| Barrel | Description | | 24" 300 WIN MAG |
| | Date Code | | CA |
| | Bore Plugged | False | |
| | Bulged | False | |
| | Fired | False | |
| | Fired while Obstructed | | |
| | Muzzle/Crown Condition | Slightly Worn; Functioning | |
| Bolt | Firing Pin | Slightly Worn; Functioning | |
| | Shroud | Slightly Worn; Functioning | |
| | Face | Slightly Worn; Functioning | |
| | Handle | Slightly Worn; Functioning | |
| | Stop | Slightly Worn; Functioning | |
| Extractor | Condition | Slightly Worn; Functioning | |
| | Cut Condition | Slightly Worn; Functioning | |
| | Ext/Eject Test | False | |
| Locking | Block Condition | ---Select--- | |
| | Lug Condition | Slightly Worn; Functioning | |
| | Notch Condition | ---Select--- | |
| Magazine | Condition | ---Select--- | |
| | Box Condition | Slightly Worn; Functioning | |
| Overall | Exterior Condition | Slightly Worn; Functioning | |
| | Stock Condition | Slightly Worn; Functioning | |
| | Fore End Condition | ---Select--- | |
| Receiver | Condition | Slightly Worn; Functioning | |
| | Bulged | False | |
| Safety | Description | | STANDARD M/710 SAFETY |
| | Function | Like new; Functioning | |
| | Sub-Assembly | Non-ISS | |
| Sear | Lift | ---Select--- | N/A |
| | Notch | Like new; Functioning | |
| | Tests | Test Fired | False |
| Feeding Test | | False | |
| Trigger | Condition | Slightly Worn; Functioning | |
| | Pull | ---Select--- | 5# |
| | Altered | False | |
| | Sub-Assembly | Other Remington | |

Address Information

| | | | | | | | |
|--------|--|--|--|--|--|--|--|
| FD-302 | | | | | | | |
|--------|--|--|--|--|--|--|--|

Repair Search

Refresh

Close

RECEIVED
FEB 11 2008
BY: *[Signature]*

| | |
|--|---|
| How often do you lubricate the trigger assembly? (Months or Number of rounds) | <u>40 rounds</u> |
| Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual? | <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO |
| When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith? | <u>N/A</u> |
| What were the services performed? | <u>N/A</u> |
| NOTE: In order to better service our customers some firearms/parts are sent to a certified Remington Premier Authorized Repair Center. | |
| Ship your ENSURED firearm by either UPS or Parcel Post to: | |
| Remington Arms Co., Inc. Attn: Arms Service Division 14 Hoefler Avenue Ilion, NY 13357 | |
| <p>⚠ WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.</p> <p>:: Record the serial number of your firearm before sending it.</p> <p>:: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)</p> <p>:: Remove all accessories from your firearm to prevent loss or damage.</p> <p>:: Provide a return address on both the outside and inside the box. Shipments without a proper return address will be refused.</p> <p>:: Ship your ENSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.</p> <p>Charge repairs will be processed using the following guidelines:</p> <p>:: Repairs \$75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)</p> <p>:: For Repairs over \$75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over \$75.00 by setting a pre-authorized amount that can be billed to your credit card. We process checks electronically through Check21.</p> | |

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Remington

Serial Number: **71295426**

Model: **710**



RE00140693

could not duplicate concern
 replace TPA, check over, clear
 AT N/C. to restore confidence
 in rifle.