

Remington Arms Co., Inc.
Product Service
Legal Case #:4295

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
187293	1/25/2010	1/26/2010	1/26/2010				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Jerry Kings Garage	Gerald	Jerry Kings Gar	12 Elm St.	Rutland	VT	05701		H n/a

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Cause:4038 Could Not Duplicate Concern		Unknown	
C	Concern:1007 Fired on Safe Release			
Fired on Safe release				

Dealer reported in a letter - Customer bought gun in 2009. Claims that it will fire after loading & taking safety off. Dealer could not duplicate concern. He sprayed the trigger with WD-40. Please check out & repair. dmf

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	7/260 REM	24781	7784793	AX	3/7/2003 10:37:16 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
10/23/2009	JERRY S SPORT CENTER NORT		U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/7/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per factory - repair @						
n/c - goodwill gesture						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$55.18	2/1/2010				

2/1/10: Per Fred S.- Could not duplicate concern. As a goodwill gesture - replace trigger assembly, check over, clean at n/c. dmf

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/26/2010
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY

Cause	4038	Could Not Duplicate Concern	
Barrel	Description		20" 260 REM
	Date Code		AX
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Like new; Functioning	
Bolt	Firing Pin	Like new; Functioning	
	Shroud	Like new; Functioning	
	Face	Like new; Functioning	
	Handle	Like new; Functioning	
	Stop	Like new; Functioning	
Extractor	Condition	Like new; Functioning	
	Cut Condition	Like new; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Like new; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Like new; Functioning	
	Stock Condition	Like new; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Like new; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/7 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	ISS	
Sear	Lift	---Select---	.012
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Like new; Functioning	
	Pull	---Select---	6#
	Altered	False	
	Sub-Assembly	Other Remington	

Repair Number: RE00187293	Serial: 7784793 Model 7 Center Fire Caliber: 260	Repairman: Bruce Travis	
Verify Repair: ☐	REM Produced: 03/07/2003	Status: ☐	Repairing 1/26/2010 6:34:10 AM

Address Information			
Customer: JERRY KING GARAGE	☒ Received From	Return To: JERRY KING GARAGE	☒ Received From
Address 1: 112 ELM ST		Address 1: 112 ELM ST	
Address 2:	PO Box:	Address 2:	PO Box:
City: RUTLAND		City: RUTLAND	
State: VT Zip Code: 05701	Country: US	State: VT Zip Code: 05701	Country: US

Contact / Condition	Problems	Estimate	History / Status
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Date	Code	User ID	Desc1	Desc2	
1/25/2010 12:59	New	thomaspe	Repair Added		☐ Shipping Hold
1/25/2010 1:01:0	Expedite	thomaspe	From: Check In	To:	☐ InterFace Hold
1/25/2010 1:03:0	Update	thomaspe	Repair information change		☐ Estimate Sent
1/26/2010 5:49:3	Maint	travisbw	Repair Maintenance	Status: Est	☒ Parts Received
1/26/2010 6:33:0	Estimate	travisbw	Estimate Update	Status: Part	☐ Passed Inspection
1/26/2010 6:34:1	Repairing	System	Immediate SAP Allocation		☐ Return As Received
					☐ Has Been Approved
					☐ Internal Repair

	Current Status Repairing 1/26/2010 6:34:10 AM System Repair Bench Repair Location ILN Current Location ILN Transfer Number
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Repair Search	Refresh
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RECEIVED
JAN 27 2010
BY: _____

4295

Dec 16 - 2009

20"
A43/03
6#
012

Remington Arms Repairs.

This Model 7 Youth was purchased
on 12/7/05 but was never
sold until 10/23/09

The owner claims that it would
discharge after loading chamber
then applying safety, I could not
get it to malfunction after
spraying trigger assy with WD40.
Please check it out and Repair.

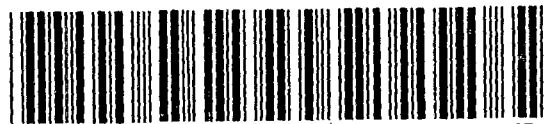
Thank You
Gerald King
DBA - Jerry Kings Garage
12 Elm St
Rutland VT. 05701

PS Customer requested replace unit
with another Brand 260 that I did.

Serial
Number:

7784793

Model: 7



RE00187293

could not duplicate concern.
As a Good-Will Gesture will
replace TPA, check over, clean
at 14/L

#230145