

Remington Arms Co., Inc.
Product Service
Legal Case #:3395

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
166013	4/8/2009	4/9/2009	4/9/2009				X

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	The Shooter's Sports Center		The Shooter's S	4900 Six Mile Rd	Racine	WI	53402		H 262-681-1040
Incident		Michael	Baldovin	2311 Six Mile Rd	Racine	WI	53402		H 262-639-8172 E mikebaldovin@hotmail.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S fired on bolt closing	Concern:1008 Fired on Bolt Closing			
C				

4/14/09 per letter with rifle, after loading the mag with 4 rnds and putting one in the chamber when he closed the bolt the gun discharged. This happened approx 4-5 times. He reverted to putting only 3 in the mag and 1 in the chamber and the problem hadn't happened since but he did come across the recall on the internet and realized that he could never put the gun on safe while loading. Says he's never used hand loads in this rifle.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	600/35 REM		39408	AM	3/1/1965
Date Purchased	Where Purchased	Accessories	Original Owner			
	10/01/67		U			

CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
repair at no charge under recall						

Repair/Replacement Cost	Repair/Replacement Date
48.09	4/13/2009

4/14/09 Could not duplicate concern. Replace TPA, check over, clean under Trig assm recall at n/c.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
	Examiner		B.TRAVIS
	Exam Date		4/9/2009

Examination	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		18.5" 35 REM
	Date Code		AM
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/600 BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.015
	Notch	Slightly Worn; Functioning	O/S DOUBLE SEAR
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY/STICKY O/S NOT UPDATED
	Pull	---Select---	3.5#
	Altered	False	
	Sub-Assembly	Other Remington	

Arms Services Repair & Estimate System

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help

Repair Inquiry

Repair Number: **RE00166013** Serial: 39408 Model 600 Center Fire Caliber: 35 Repairman: **Bruce Travis**
 Verify Repair REM Status: **PartsHold 4/9/2009 7:24:00 AM**

Address Information

Customer: ☒ Received From Return To ☐ Received From

Name: **THE SHOOTERS SPTS CTR** **THE SHOOTERS SPTS CTR**

Address 1: **4900 6 MILE ROAD** **4900 6 MILE ROAD**

Address 2: **PO Box** **PO Box**

City: **RACINE** **RACINE**

State: **WI** Zip Code: **53402** Country: **US** State: **WI** Zip Code: **53402** Country: **US**

FFL: ☐ ☐ ☐ ☐ ☐ ☐

Contact / Condition	Problems	Estimate	History / Status	Shipping / Billing
Date	Code	User ID	Desc1	Current Status
4/8/2009 2:36:43	New	valentds	Repair Added	PartsHold
4/8/2009 2:40:15	Update	valentds	Repair information change	4/9/2009 7:24:00 AM
4/8/2009 2:40:45	Expedite	valentds	From: Check In	Travisbw
4/9/2009 6:59:15	Expedite	Travisbw	From: Product Services	Repair Bench
4/9/2009 7:24:00	Estimate	Travisbw	Estimate Update	Repair Location
				ILN
				Current Location
				ILN
				Transfer Number

☐ Shipping Hold
☐ InterFace Hold
☐ Estimate Sent
☐ Parts Received
☐ Passed Inspection
☐ Return As Received
☐ Has been Approved
☐ Internal Repair

Repair Search **Refresh** **Close**

No Trigger Assemblies available
 gun is in Parts Hold until trigger
 assemblies are available or we come up
 with an alternate plan.

FRED 4/9/09

RECEIVED
 APR 15 2009
 BY: _____

\$21.00
 15
 12
 48.09

5395


 AM 3/65
 18.5"
 3.5"
 .015

Factory Repair Form

Return to Previous Page

NOTE: Please complete and print this form, and then include it with your firearm.

Model Number: Model 600		Serial Number: 39408	
Are you the original owner? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO			
Name: Michael Baldovin		Date of Purchase: 10-1967	
Address (no PO Boxes): 2311 Six Mile Road			
City: Racine	State: WI	Zip: 53402	
Phone (Daytime): 262-639-8172		Fax: none	
E-mail Address: (if e-mail address is provided, notification of receipt and shipment will be sent) mikiebaldovin@hotmail.com			
E-mail Address: <input type="checkbox"/> I would like to receive future e-mail updates from Remington.			
Please describe your problem and date of occurrence: After loading the magazine with 4 rounds, and putting one in the chamber when I closed the bolt the gun discharged this happened approximately 4 or 5 times. So I reverted to putting only 3 in the magazine and 1 in the chamber and the problem hadn't happened since. But I did come across the recall on the internet and realized that I could never put the gun on safe while I loaded it. Never used hand loaded rounds in this rifle.			
69 characters left			
Ammunition Information:			
Manufacturer: Federal and Remington		Type: 35 caliber	
Other (i.e. bullet weight/type, shot size, powder): 200 grain			
Handload Information:			
Powder Used: N/A		Powder Weight: N/A	
Case/Hull Used: N/A		Primer Used: N/A	
Bullet Type/Shot Size: N/A		Reloader Used: N/A	
Firearms Care (Cleaning and Lubrication):			
Brand of cleaning solution used: Outers			
How often do you clean the bore? (Months or Number of rounds) About 4 to 6 Months			
How often do you clean the action? (Months or Number of rounds) 4 to 6 Months			
How often do you clean the trigger assembly? (Months or Number of rounds) maybe once a year			
Brand of lubricant used: Outers or WD 40			
How often do you lubricate the bore? (Months or Number of rounds) 4 or 6 months			
How often do you lubricate the action? (Months or Number of rounds) 4 or 6 months			

SHIP BACK TO

 THE SHOOTERS' SPORTS CENTER, INC.
 4900 SIX MILE ROAD
 RACINE, WISCONSIN 53402
 262-681-1040

How often do you lubricate the trigger assembly? (Months or Number of rounds)	once a year
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual?	<input checked="" type="checkbox"/>
YES <input type="checkbox"/> NO <input type="checkbox"/>	
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?	never
What were the services performed?	N/A
Ship your INSURED firearm by either UPS or Parcel Post to:	
Remington Arms Co., Inc. Attn: Arms Service Division 14 Hoefler Avenue Ilion, NY 13357	
<p>● WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.</p> <p>:: Record the serial number of your firearm before sending it.</p> <p>:: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)</p> <p>:: Remove all accessories from your firearm to prevent loss or damage.</p> <p>:: Provide a return address on both the outside and inside the box. Shipments without a proper return address will be refused.</p> <p>:: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.</p> <p>Charge repairs will be processed using the following guidelines:</p> <p>:: Repairs \$75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)</p> <p>:: For Repairs over \$75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over \$75.00 by setting a pre-authorized amount that can be billed to your credit card. We process checks electronically through Check21.</p>	

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could not duplicate concern
 replace TRP, check over, clean
 under TRIG. ASSM recall
 At NK # 230145

39408

Model: 600



DE001 L L 0 1 3



General Repair Form

Back to Repair Services

NOTE: Please complete and print this form, and then include it with your firearm

Model Number: Model 600	Serial Number: 39408	
Name: Michael Baldovin	Date of Purchase: 10-1967	
Address (no PO Boxes): 2311 Six Mile Road		
City: Racine	State: WI	Zip: 53402
Phone (Daytime): 262-639-8172	Fax: none	
E-mail Address: mikiebaldovin@hotmail.com		
<p>Please describe your problem:</p> <p>After loading the magazine with four rounds of ammunition I put one round in the chamber and closed the bolt, and the rifle discharged. This happened about four or five times, after which I started putting only three rounds in the magazine and one in the chamber, and never had it discharge again. After coming across your web site and reading the recall I realized I had one of the defective rifles.</p> <p>I have never used hand loaded rounds in this rifle, only factory loads.</p>		
24 characters left		
NOTE: Prior to shipping your firearm, contact the Repair Center for services provided and estimated repair time.		
<p>● WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.</p> <ul style="list-style-type: none"> Record the serial number of your firearm before sending it. Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.) Remove all accessories from your firearm to prevent loss or damage. Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier. 		

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