Remington Arms Co., Inc. **Product Service** Legal Case #:3113

Case Information

RE# **Date Opened** Date Opened(PS) **Incident Date** Pre Lit Lit Obsolete **Date Closed** Χ 159500 1/21/2009 1/22/2009 1/22/2009

Customer Information

Business First Name Last Name Street City State Zip Age Contact 9061 S. Raymond Street Pahrump H unpublished Incident Richard A. Hanlock ΝV 89048

Incident Information

Medical Repair Medical Claims Codes Status Est. Treatment

PΙ

PD

Altered Adjustments or Cause: 4006

Components

Unknown

Rifle fired when closing the bolt

Concern: 1008 Fired on Bolt Closing

C

Model 600 Serial # 62509, Caliber .308 WIN. The rifle fired when closing the bolt. Would like to take care of this problem with a replacement. dmf

Firearm Information

Mfg. Remington **Date Purchased**

Type CF/BA

Model/Ga. 600/308 WIN SKU

Bbl. Serial 62509

DOM

Where Purchased

Accessories

Original Owner

BN 1/1/1966

CONCERN: FBC

Ammunition Information - None Defined Other Products Information - None Defined Settlement

Remington/600/CF/BA

Settlement

Release of Claims

Release Date

Reimbursement Settlement

Reim. **Date**

APV

Cash

Cash **Date**

APV

Repair at no charge under recall

Repair/Replacement Repair/Replacement Cost

Date

\$48.09

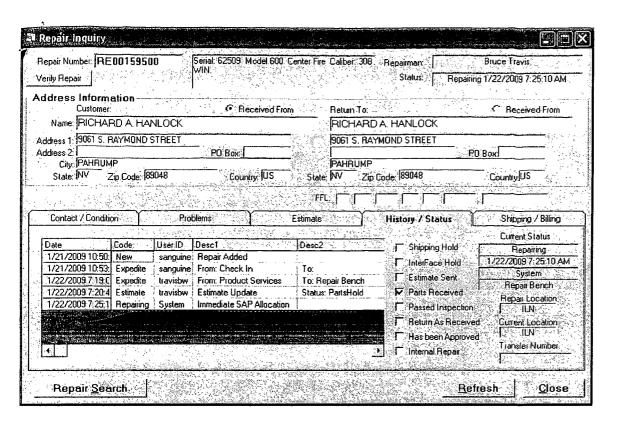
1/26/2009

1/26/09: Repair at no charge under recall. dmf

Examination[Remington/CF/BA]

Comment Code Sub-Part Part Examiner **B.TRAVIS** 1/22/2009 Exam Date RF Examination Product Type Action Type Assigned To F.SUPRY Cause 4006 Altered Adjustments or Components TPA IS UNDER RECALL 18.5# 308 WIN Description

Barrel	Date Code		BN
	Bore Plugged	False	
	Bulged	False]
	Fired	False	
	Fired while Obstructed		_
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	·
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	Select	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	Select	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	Select	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/600 BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	Select	.006
	Notch	Slightly Worn; Functioning	DOUBLE SEAR STYLE
	Tests	Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	Select	3#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	Other Remington	



3113

Remington 870 Remington Drive Madison, N.C. 27025-0

Dear Sir,

I have a rifle Model 600 Serial # 62509 Caliber 308. The rifle fired when Closing the bolt! I would like to take care of this problem. With a replacement.

Thank You,

Richard A. Hanlock 9061 S Raymond Street Pahrump, NV 89048



TRY9. ASSM SET SCREWS Altered.
Will Rollow down, Replace TAA
under Trig. ASSM New 11. AT
N/C #230145

PS 10436

Reminsion.

November 20, 2008

Richard Hanlock 9061 S. Raymond St. Pahrump, NV. 89048

Dear Mr. Hanlock,

Thank you for the support of our products. I have received your recent letter on the misfiring of your model 600 rifle and we certainly apologize for this incident and would gladly take a look at your firearm to get this matter resolved for you. Please ship your firearm to the following address for evaluation.

Remington Arms Co. Attn: Product services 14 Hoefler Ave. Ilion, NY. 13357

We apologize for all the inconvenience with this product and we hope you consider purchasing our products in the future.

Best wishes from Remington Country and again, thank you for contacting Remington Arms Company. We are committed to continuing our 180-year tradition of designing and producing the highest quality products available in the marketplace. If we can be of further assistance to you, feel free to call toll-free 1-800-243-9700, Monday - Friday, 9am - 5pm EST.

Sincerely,

Pete Arden, ext 8781 Consumer Services