

Remington Arms Co., Inc.  
Product Service  
Legal Case #:4477

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
193647	4/7/2010	4/8/2010	4/8/2010				X

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Jeff	Montalbano	19356 N. Hwy 35	Alvin	TX	77511		H 281-482-4478

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S	Concern:1008	Fired on Bolt Closing	Unknown	
C	Fired on Bolt Closing			

Customer wrote in a letter - He experienced the rifle firing while closing the bolt. He dropped the rifle & cracked the trigger guard. dmf

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	600/243 WIN	*	6849503	KZ	5/1/1975
Date Purchased	Where Purchased	Accessories	Original Owner			
	J S OSHMAN HOUSTON TEXAS	SCOPE BASE	U			

CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/600/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Repair under recall						
@ n/c						

Repair/Replacement Cost Repair/Replacement Date

\$43.48 4/14/2010

4/14/10: Per Fred S. - Could not duplicate concern. Trigger set screws altered. Replace trigger assemb under recall at n/c. Cannot replace trigger guard - parts no longer avail. @ Remington. dmf

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		4/8/2010
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		18.5" 243 WIN
	Date Code		KZ
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	

Bolt	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	T.G. CRACKED
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/600 BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.010
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	2#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	Other Remington	
Non-Remington Components	Description		SCOPE BASE

# Arms Services Repair & Estimate System

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help

## Repair Inquiry

Repair Number: RE00193647

Serial: 6849503 Model 600 MOHAWK Center Fire  
Caliber: 243 WIN Produced: 05/09/1975

Repairman:

Bruce Travis

Verify Repair

Status:

Repairing 4/8/2010 11:10:03 AM

### Address Information

Customer:

☒ Received From

Return To:

☐ Received From

Name: JEFF MONTALBANO

JEFF MONTALBANO

Address 1: 113356 N HWY 35

113356 N HWY 35

Address 2:

PO Box:

PO Box:

City: ALVIN

ALVIN

State: TX

Zip Code: 77511

Country: US

State: TX

Zip Code: 77511

Country: US

FFL:

Contact / Condition	Problems	Estimate	History / Status	Shipping / Billing
Date	Code	User ID	Desc1	Desc2
4/7/2010 2:55:35	New	thomaspe	Repair Added	
4/7/2010 3:00:45	Expedite	thomaspe	From: Check In	To:
4/8/2010 7:42:05	Maint	Travisbw	Repair Maintenance	Status: Repairing
4/8/2010 11:08:11	Estimate	Travisbw	Estimate Update	Status: PartsHold
4/8/2010 11:10:03	Repairing	System	Immediate SAP Allocation	
4/8/2010 1:35:45	Expedite	penceil	From: Repair Bench	To: Gallery
4/8/2010 9:33:40	Expedite	perrettavc	From: Gallery	To: Final Inspect

☐ Shipping Hold

☐ InterFace Hold

☐ Estimate Sent

☒ Parts Received

☐ Passed Inspection

☐ Return As Received

☐ Has been Approved

☐ Internal Repair

Current Status

Repairing

4/8/2010 11:10:03 AM

System

Final Inspect

Repair Location

ILN

Current Location

ILN

Transfer Number

Repair Search

Refresh

Close

suppl

4/9/2010

3:01 PM

CART

NUM

INS

REPL

start

Arms Services Rep...

Arms Services Rep...

Arms Services Rep...

Arms Services Rep...

RECEIVED  
APR 12 2010

BY: .....

4477

Jeff Montalbano  
19356 N. Hwy 35  
Alvin Tx. 77511  
713 553-6849  
281 482-4478

3-31-10

FROM:

Gas Products Unlimited  
19356 N. Hwy. 35  
Alvin Tx. 77511

Dear Remington Arms,

I am returning this firearm, a Remington Mohawk model 600 in the .243 cal. I have experienced an automatic miss-fire of this weapon during the bolting process. During the miss-fire the gun was dropped cracking the trigger guard. I have however shot several rounds thru the gun since this incidence with no such malfunction. After reviewing your web site I discovered this is a problem with the model 600 and there has been a recall issued. This is the reason for the return. Please replace the trigger mechanism with the safer updated one as well as the trigger guard. While the gun is in your possession I would like to have the entire weapon cleaned and test fired. Please also note the plastic trigger guard has a slight bulge beneath the magazine receiver. I am not sure if this is or is not normal however please check it out. I am not sure what is covered under the recall or any applicable warranty however I will be glad to pay for any service you deem necessary including the cleaning and test firing of the gun. I have enjoyed many hunts with this gun and the thrill of watching my young daughter take two deer this last year. Thanks for your quality firearms and good service. Please contact me if you have any questions or concerns or for payment. Thanks again, Jeff Montalbano

2#  
K2 5/7  
18.5"  
010

Remington model 600 Mohawk  
Serial # 6849503

P.S. Please provide for personal knowledge the manufactured date, Thanks

Serial Number:  
**6849503**

Model: **600 MOHAWK**



**RE00193647**

could not duplicate concern.  
TRIG. SET SCREWS ALTERED.  
Replace TPA, under recall by  
M/C

#230145

UNABLE TO REPAIR TRIG. GUARD.  
PARTS NO LONGER AVAILABLE