

Remington Arms Co., Inc.
Product Service
Legal Case #:2938

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
156291	12/3/2008	12/4/2008	12/4/2008				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Tom	Pratt	2795 Cave Hollow Way	Bountiful	UT	84010		H 801-309-0819 E thomas.j.pratt@comcast.net

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015	Improper Maintenance		
S	Fired on bolt closing	Concern:1008 Fired on Bolt Closing	Unknown	
C				

Customer says that when the bolt is closed the firing pin is released without touching the trigger. We found the trigger assembly to be very dirty and rusted causing the sear cam to bind fls.

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	600/6MM REM		15390	OL	7/1/1964
Date Purchased	Where Purchased	Accessories	Original Owner			
		SCOPE,BASE,SLING,HARD CASE	U			

CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
repair at no charge under recall						
	Repair/Replacement Cost	Repair/Replacement Date				
	65.00	12/4/2008				

12/4/2008 returned to AS to have the action cleaned, the rifle fully checked over, and a new TA installed under the current update procedures fls.

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/4/2008
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4015	Improper Maintenance	TA dirty and rusted. Sear cam is binding to the side plates of the trigger housing, and the trigger is not reliably returning under sear. Also, the rifle was never returned under the 600 recall.
Barrel	Description		18.5" 6MM REM VT
	Date Code		OL
	Bore Plugged	False	
	Bulged	False	

	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	DIRTY
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/600 BOLT LOCK SAFETY
	Function	Slightly Worn; Not Functioning	
Sear	Lift	---Select---	N/A
	Notch	Slightly Worn; Not Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY/RUSTY SEAR CAM STUCK TO SIDEPLATES
	Pull	---Select---	N/A
	Altered	False	
	Sub-Assembly	Other Remington	
Non-Remington Components	Description		SCOPE,BASE,SLING,HARD CASE

Arms Services Repair & Estimate System

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help

Repair Inquiry

Repair Number: **RE00156291** Serial: 15390 Model 600 Center Fire Caliber: 6
Verify Repair MM REM Repairman: Bruce Travis Status: PartsHold 12/4/2008 6:52:10 AM

Address Information

Customer: ☒ Received From Return To: ☐ Received From

Name: **TOM PRATT** **TOM PRATT**

Address 1: **2795 CAVE HOLLOW WAY** **2795 CAVE HOLLOW WAY**

Address 2: **PO Box** **PO Box**

City: **BOUNTIFUL** **BOUNTIFUL**

State: **UT** Zip Code: **84010** Country: **US** State: **UT** Zip Code: **84010** Country: **US**

FFL: ☐ ☐ ☐ ☐ ☐ ☐

Contact / Condition Problems Estimate History / Status Shipping / Billing

Date	Code	User ID	Desc1		Current Status
12/3/2008 1:27:1	New	sanguinegl	Repair Added	<input type="checkbox"/> Shipping Hold	PartsHold
12/3/2008 1:31:8	Update	sanguinegl	Repair information change	<input type="checkbox"/> InterFace Hold	12/4/2008 6:52:10 AM
12/3/2008 1:32:4	Expedite	sanguinegl	From: Check In	<input type="checkbox"/> Estimate Sent	Travisbw
12/3/2008 5:25:5	EmailVerified	ArmEmail	Receipt	<input type="checkbox"/> Parts Received	PartsPack
12/3/2008 5:25:5	EmailSent	ArmEmail	Repair Received	<input type="checkbox"/> Passed Inspection	Repair Location
12/4/2008 6:49:2	Expedite	Travisbw	From: Product Services	<input type="checkbox"/> Return As Received	ILN
12/4/2008 6:52:1	Estimate	Travisbw	Estimate Update	<input type="checkbox"/> Has been Approved	Current Location
12/4/2008 6:58:0	Expedite	Travisbw	From: Repair Bench	<input type="checkbox"/> Internal Repair	ILN
					Transfer Number

Repair Search Refresh Close

supvill 12/4/2008 7:14 AM CAPS NUM INS SCRL

start Inbox - Microsoft Out... Arms Services Repair ... Microsoft Excel - PS H... Current Cases - Micro... 7:14 AM

Updating per current procedures
n/c.

RECEIVED
DEC 05 2008
BY:.....

2938



OL 7/64

General Repair Form

Back to Repair Services

NOTE: Please complete and print this form, and then include it with your firearm

Model Number: 600		Serial Number: 15390	
Name: Tom Pratt		Date of Purchase: Before 1974	
Address (no PO Boxes): 2795 Cave Hollow Way			
City: Bountiful	State: UT	Zip: 84010	
Phone (Daytime): 801-309-0819		Fax:	
E-mail Address: thomas.j.pratt@comcast.net			
<p>Please describe your problem:</p> <p>When bolt is closed firing pin is released without touching the trigger.</p>			
428 characters left			
NOTE: Prior to shipping your firearm, contact the Repair Center for services provided and estimated repair time.			
<p>⚠ WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.</p> <p>• Record the serial number of your firearm before sending it.</p> <p>• Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)</p> <p>• Remove all accessories from your firearm to prevent loss or damage.</p> <p>• Ship your ENSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.</p>			

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Other Sites

Serial Number:

15390

Model: 600



RE00156291

TRIG. ASSM VERY DIRTY + RUSTY.
 SEARCHCAM BINDING TO SIDE
 PLATES. REPLACE TPA UNDER
 RECALL AT N/C. CHECK OVER,
 CLEAN, FUNCTION TEST.