

Remington Arms Co., Inc.
Product Service
Legal Case #:3379

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
165390	3/30/2009	3/31/2009	3/31/2009				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Ron	Burton	205 State Hwy 34 West	Marble Hill	MO	63764		H 573-238-0413

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015	Improper Maintenance		
S	fired with safety on	Concern:1028	Fired With Safe ON	Unknown
C				

4/2/09 Repair form with rifle states the safety failed - gun fired even on safe.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	660/243 WIN		105794		1/1/1900
Date Purchased	Where Purchased	Accessories	Original Owner			
			U			

CONCERN:FIRE ON SAFETY

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/660/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
quote to repair best as possible						

Repair/Replacement Cost	Repair/Replacement Date

4/2/09 TPA had been updated. Trig assm dirty/rusty. Chamber rusty with pitting. Ejector rusted and frozen in bolt. Rear takedown screw and mag box parts missing. Quote to repair best as possible at MSP.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		3/31/2009
	Product Type		RF

	Action Type	A	
	Assigned To	F.SUPRY	
Cause	4015	Improper Maintenance	APPEARS THE METAL WAS REFINISHED WITHOUT BEING UNASSM. DATE CODE WAS POLISHED OFF PARTS ARE MISSING
Barrel	Description	20" 243 WIN	
	Date Code		
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	EJECTOR STUCK
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Worn; Not Functioning	
	Stock Condition	Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Worn; Functioning	SOME PITTING REMOVED
	Bulged	False	
Safety	Description	STANDARD M/660 BOLT LOCK SAFETY	
	Function	Slightly Worn; Not Functioning	
Sear	Lift	---Select---	N/A
	Notch	Slightly Worn; Functioning	RUSTY

		Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	SAFETY REMOVED DIRTY,RUSTY
	Pull	---Select---	5#
	Altered	False	
	Sub-Assembly	Other Remington	

n 1968 prod.

RECEIVED
APR 01 2009
BY: _____

2011
5th

Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

PS 10508

How often do you lubricate the bore? (Months or Number of rounds)
How often do you lubricate the action? (Months or Number of rounds)
How often do you lubricate the trigger assembly? (Months or Number of rounds)
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO
Comments:
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?
What were the services performed?
Ship your INSURED firearm by either UPS or Parcel Post to: REMINGTON ARMS CO., INC ATTN: Arms Service Division 14 Hoefler Ave Ilion, NY 13357
<p>WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.</p> <p>:: Record the serial number of your firearm before sending it.</p> <p>:: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)</p> <p>:: Remove all accessories from your firearm to prevent loss or damage.</p> <p>:: Provide a return address on both the outside and inside the box. Shipments without a proper return address will be returned to you C.O.D. (To avoid C.O.D. Charges, please include a return address with your gun)</p> <p>Remington is not responsible for damage to your firearm while in transit. Please purchase insurance from your carrier.</p> <p>Shipping guidelines:</p> <p>When returned to you C.O.D. (To avoid C.O.D. Charges, please include a return address with your gun)</p> <p>An estimate detailing the nature of the repair, applicable taxes and repair estimate. Repairs can be paid by check, money order, Card, or VISA. If you wish, you can expedite repairs over and be billed to your credit card.</p>

Serial Number:

105794

Model: **660**



RE00165390

TPA had been updated.
 Trig. ASSM DIRTY/ruddy
 chamber rusty with pitting
 EJECTOR rusted & frozen in
 BOLT. M418 take down screw &
 mag. Box missing. Quote to
 repair in BEST possible AT Mfg.