

Remington Arms Co., Inc.  
Product Service  
Legal Case #:4527

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
194790	4/28/2010	4/29/2010	4/29/2010				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Thomas	Angulot	70 Moongate Lane	Lake Placid	NY	12946		H 518-524-6454

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S	Concern:1008 Fired on Bolt Closing			
C	Fired on closing bolt			

Customer wrote in a letter - He has owned this rifle about 40 yrs but has only used it the last 5 yrs. He was on a hunting trip to Montana in Nov. 2009 and had a problem chambering a round. When he closed the bolt, the rifle discharged on its own. No injury or property damage at all. dmf

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7MM REM MA	*	6587201	WW	8/1/1972
Date Purchased	Where Purchased	Accessories	Original Owner			
	BONITZ BROS HARRISBURG PA		U			

CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - repair under bolt lock program						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$62.73	4/30/2010				

4/30/10: Per Ilion - Could not duplicate concern. Trigger assemb. dirty. Replace TPA, check over, clean under bolt lock program. Barrel Assemb also needs to be replaced. Factory quoted on work to be done. dmf

## Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		4/29/2010
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 7MM REM MAG
	Date Code		WW
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.008
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY
	Pull	---Select---	5#
	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	

# Arms Services Repair & Estimate System

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help

Repair Inquiry

Repair Number: **RE00194790**  
Verify Repair

Serial: 6587201 Model 700 Center Fire Caliber: 7  
MM REM MAG Produced: 09/01/1972

Repairman: Charles Swanson  
Status: Repairing 4/29/2010 6:24:03 AM

Address Information

Customer: **THOMAS ANGULOT**

Received From

Return To:

Received From

Name: **THOMAS ANGULOT**

Address 1: **70 MOONGATE LANE**

Address 2: **PO Box:**

City: **LAKE PLACID**

State: **NY** Zip Code: **12946** Country: **US**

Contact / Condition

Problems

Estimate

History / Status

Shipping / Billing

Date	Code	User ID	Desc1
4/27/2010 1:25:2	New	valentids	Repair Added
4/28/2010 11:32	Expedite	pencerl	From: Check In
4/28/2010 12:34	Estimate	swansonch	Estimate Update
4/29/2010 6:24:0	Maint	travisbw	Repair Maintenance

Shipping Hold

InterFace Hold

Estimate Sent

Parts Received

Passed Inspection

Return As Received

Has been Approved

Internal Repair

Current Status

Repairing

4/29/2010 6:24:03 AM

swansonch

Repair Bench

Repair Location

ILN

Current Location

ILN

Transfer Number

Repair Search

Refresh

Close

supply 4/29/2010 7:21 AM GCPS NUM INS SCRL

start Citrix - Microsoft Arms Services Re...

RECEIVED  
APR 30 2010

BY:.....

PS 10539

THOMAS A. ANGULOT

70 Moongate Lane  
Lake Placid, NY 12946  
(518) 524-6454

JB

4527

24"  
8/72  
5#  
1008

April 13, 2010

Remington Arms Co. Inc  
Safety Modification Program

Dear Sirs;

I have owned this Remington 700BDL for 40 years but have only used it the last 5 years. Last November 2009, on a hunting trip to Montana, I had a problem with chambering a round. When I closed the bolt, the firearm discharged on its own. No one was injured but we were shook up a little.

I called Remington immediately when I got back and I was told by a Remington agent that my rifle had been on a recall list for a long time. I hope that after fixing this rifle, you can guarantee that this won't happen again, and restore my faith in your product. Right now I am leery of Remington, and frankly a bit shocked that this happened.

Thank you for your prompt attention to this matter.

Signed,

Thomas A. Angulot

Serial Number: 6587201

Model: 700



RE00194790

could not duplicate concern.  
Trig. ASSM. DIRTY. Repha TPA,  
checked, clean under bolt  
lock program for \$20.00 +  
S+H.

Quote