

Remington Arms Co., Inc.
Product Service
Legal Case #:3998

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
		11/18/2009					

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		David	Black	3245 Franklin Park	Sterling Height	MI	48310		H 586-939-7933 E dbblack@wideopenwest.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI PD truck damaged S fired when raised the bolt/safety on C	Cause:4079 Other - Unexamined Concern:1020 Fired on Bolt Opening		Unknown	

11/18/09 Per email from Eric Aliff, he spoke with Mr. Black and is sending an ARS. Black alleges that his new 700 SPS .308 discharged on safe when he raised the bolt. Claims it blew a hole in his truck, destroyed caliper and cost him approx \$600. No personal injury.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/308 WIN	27136	S6677880		10/23/2008 7:41:24 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	BILL HICKS & CO LTD		U			

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
	Repair/Replacement Cost	Repair/Replacement Date				

11/18/09 I sent the ARS by email per his request to Eric Aliff.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
------	----------	------	---------

700 Discharge

#3998

Aliff, William

Sent: Wednesday, November 18, 2009 9:28 AM

To: Mitchell, Christy; Ferns, Casey L.

Cc: Johnson, Mark

Heads up – I think this will be for you.

Just spoke to a fellow with a new 700 SPS 308 cal. He is saying the gun discharged on safe when he raised the bolt. Apparently blew a hole in his truck, destroyed a brake caliper and cost him approximately \$600. No personal injury.

I have entered a request for an ARS label.

Contact is:

David Black
dblack@wideopenwest.com
586-939-7933

Serial for the gun is S66778800.

Thanks,

Eric.

Oakley, Anita B.

From: Mitchell, Christy
Sent: Wednesday, November 18, 2009 10:25 AM
To: Oakley, Anita B.
Subject: FW: 700 Discharge

Can you put this one in our folder? I need to send a letter with it. Thanks

From: Mitchell, Christy
Sent: Wednesday, November 18, 2009 10:23 AM
To: Aliff, William; Ferns, Casey L.
Cc: Johnson, Mark; Fulcher, Dell Marie
Subject: RE: 700 Discharge

This is one we should get over here since he's claiming property damage. Thanks for the heads up. I'll get the ARS from Anita so I can send a letter with it.

From: Aliff, William
Sent: Wednesday, November 18, 2009 9:28 AM
To: Mitchell, Christy; Ferns, Casey L.
Cc: Johnson, Mark
Subject: 700 Discharge

Heads up – I think this will be for you.

Just spoke to a fellow with a new 700 SPS 308 cal. He is saying the gun discharged on safe when he raised the bolt. Apparently blew a hole in his truck, destroyed a brake caliper and cost him approximately \$600. No personal injury.

I have entered a request for an ARS label.

Contact is:

David Black
dblack@wideopenwest.com
586-939-7933

Serial for the gun is S66778800.

Thanks,

Eric.

11/18/2009

PS 10566



www.remington.com

Remington Arms Company, Inc.
870 Remington Drive
P. O. Box 700
Madison, NC 27025-0700

ARS LABEL REQUEST FORM

DATE:	11/18/2009	REQUESTED BY:	WEA
QUANTITY:	1	WEIGHT PER PACKAGE:	10
PLEASE CHECK ONE:			
MEDIA			
COORDINATOR	XXXXXXXXXXXX		
TO MAIL		I WILL MAIL	
DESCRIPTION:	700 SPS .308 REF# S6677880 Discharged on opening.		

LABEL INFORMATION

MAIL LABEL TO:	David Black	586-939-7933
	3245 Franklin Park Sterling Height, MI 48310	
RETURN ITEM TO:	Ilion (Remington) dblack@wideopenwest.com ****PLEASE EMAIL****	

PLEASE COMPLETE ALL PARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATOR.

4XX596 NOV 18, 2009 ALL CURR USD 1 OF 1
SERVICE GND COM ACT WT 10.0 LBS
TRACKING# 1Z4XX5969065320348
REF 1: DAVID BLACK/WEA
REF 2: REF# 700/S6677880

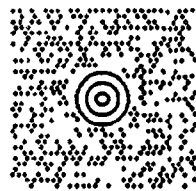
HANDLING CHARGE 0.00
SINGLE-PIECE PUB RATE CHRG: SVC T/P USD
DV 0.00 COD 0.00 RS 0.50
DC 0.00 DGD 0.00 SD 0.00
AH 0.00 PR 0.00 SP 0.00
TOT PUB CHG 7.64 PUB+HANDLING 7.64

DAVID BLACK
(586) 939-7933
3245 FRANKLIN PARK
STERLING HEIGHTS MI 48310

10 LBS
RS

1 OF 1

SHIP TO:
PRODUCT SERVICE
REMINGTON ARMS
14 HOEFLER AVE.
ILION NY 13357

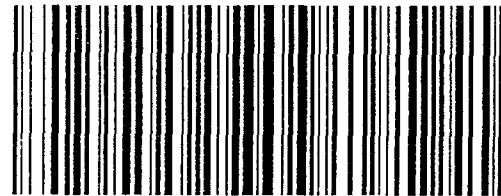


NY 135 0-01



UPS GROUND

TRACKING #: 1Z 4XX 596 90 6532 0348



BILLING: 3RD PARTY
DESC: FIREARM
RETURN SERVICE

REF 1: DAVID BLACK/WEA
REF 2: REF# 700/S6677880

WS 11.0.15

LP2844 96.0A 10/2009



International Shipping Notice - Carriage hereunder may be subject to the rules relating to liability and other terms and/or conditions established by the Convention for the Unification of Certain Rules Relating to International Carriage by Air (the "Warsaw Convention") and/or the Convention on the Contract for the International Carriage of Goods by Road (the "CMR Convention"). These conventions, treaties or agreements were adopted from the U.S. in accordance with the Export Administration Regulations. Overseas delivery to U.S. territories provided. For shipping prices, call 1-800-762-7562. United Parcel Service, Louisville, KY

Mitchell, Christy

From: Mitchell, Christy
Sent: Wednesday, November 18, 2009 3:22 PM
To: 'dblack@wideopenwest.com'
Subject: FW: UPS ground pre-paid shipping label



nad2-sharp-front@r
emington.com...

#3998, Re: Model 700 .308

Mr. Black, print the attached and paste/tape it to the rifle box for pre-paid shipping coverage of your Model 700 rifle to our factory.

Enclose a copy of this email as well. We will be inspecting the rifle once received and will contact you with that information.

Please mark the small ends of the box with "Supry", as he will be inspecting and sending the data to me afterward.

Sincerely,

Christy Mitchell
Remington Consumer Affairs Administrator 800-243-9700, ext 8684