Remington Arms Co., Inc. Product Service Legal Case #:3889

				Legal Case #:3889	,							
Case Inform	mation											
RE # 178446	Date Ope 10/26/20		Date Opened(PS) 10/27/2009	Date Close 10/27/2009		ent Date	:	Pre l	Lit	Lit	Obsolete	
Customer I	Information											
Type	Business	First Name	Last Name	Street	Ci	ty St	ate 7	Zip	Age		Contact	
Reporter	Classic Arms	*	Classic Arms	1740 Germantown	Pkwy Cord	lova T	N 38	3016		W 9	01-757-4655	
Incident In	formation											
	Claims		C	odes	Repa	ir Est.	Medica	al Tro	atme	nt M	ledical Statu	
PI												
PD				Altered Adjustments or Components			Unknown					
S			ern:1008 Fired on	8 Fired on Bolt Closing			Olkilowii					
	ires upon closin	_		-· · ·	1.0 :0 1							
Dealer repo	orted: I rigger is	broken. When	you close bolt the	firing pin releases as	nd fires rifle, di							
Firearm Inf	formation											
Mfg.		Type		Model/Ga.	SK	SKU		Seria	ıl	Bbl.	DOM	
	ington	CF/BA		700/7MM WEATH.			S	63179	920	BS3	1/1/1900	
	urchased	Where Purchased		Accessories		Owner						
	/2009	Classic Ar	ms		U							
CONCERN	V:FBC											
Ammunitio	n Information -	None Defined										
		n - None Define	ed									
Settlement												
			F	Remington/700/CF/E	BA							
Settlement Relea		elease of Clain	ns Relea	se Date Rein	Reimbursement		Reim. D ent APV			te	Cash Date APV	
Repair at pric												
	Re	pair/Replacem		eplacement								
10/28/09: P	er Fred S The	Cost trigger settings	~	Pate & one screw was co	mpletely missin	g. Specia	al price	repa	ir. dm	f		
					1 7			-F				
Examinatio	n[Remington/C	F/BA]										
	7 7											
Part	Sub-	Part	Code	:		(Commo	ent			1	

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		10/27/2009
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4006	Altered Adjustments or Components	
	Description]	24" 7MM WEATH.MAG
	Date Code]	BS3
	Bore Plugged	False	
Barrel	Bulged	False	
Danei	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	

http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=3889&Type=Case

10/28/2009

To describe	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
Bolt	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
	Block Condition	Select	
Locking	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	Select	
	Exterior Condition	Slightly Worn; Not Functioning	
Overall	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	Select	
Receiver	Condition	Slightly Worn; Functioning	
Receiver	Bulged	False	
	Description		STANDARD M/700 SAFETY
Safety	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
	Lift	Select	N/A
Sear	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	
	Pull	Select	N/A
	Altered	True	SET SCREWS ALTERED OVER TRAVEL SCREW MISSING
	Sub-Assembly	M/700 Non-Bolt Lock	

Arms Services Repair & Estimate System	H. C. T. Baker on the Francisco	All the latter and the second and the second	
File Add Regain Estimate Repair Expedite Repair Inquiry Repair Tools Co	SR Tools Reports Table Maintenance System Ma	intenance Help	
Repair Number RE00178446 Senat S6317920 Model 700 Center Fire Caliber	Repairmanx	and the second s	all the reservoir day
Verity Repair Address Information	Status: Repairing 10/27/2009 7:03:25AM	Party William Control	
Customer Return To: Name: CLASSIC ARMS CLASSIC	Received From ARMS	and the second of the second of the second	All the second second
Addiess 2 PO Box:	NTOWN PKWY PO Box		
CAV CORDOVA CORDOVA State: ∏N I Zip Code: [38018 Country US State: ∏N Zip (Code: 38018 Country US	a de la compansión de l	
₩ CLJ			
Contact / Condition Problems Estimate	History / Status Shipping / Billing Current Status		
Date	Shipping Hold Repairing InterFace Hold 10/27/2009 7:03:25 AM		· · · · · · · · · · · · · · · · · · ·
70/27/20097:03 Maint Travistow Repair Maintenance Status: Repairing	T Estimate Sent. schultscm	e de la companya de La companya de la co	and the state of t
《各本文》 《多古诗》。	Passed Inspection LN Return As Received Current Location	er av Collander i Maria (de	Sangkardha Yer Denes et F
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Repair Search	Refrèsh Close	· 1000 1000 1000 1000 1000 1000 1000 10	
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· 新生物等等的基础中的工作。	The second second second	建筑基件的 为数据	Allegaries de subble en maistre d'Arri
			Principle (Fig. 1)
数4 电对象电子电流数分数电路机			and the second section is a
Suppli 10/27/2009 8:59 AM CC PC			
Fister(Direct Minister, Dame Services Re., D Re	n Teargraphy 1944 - Tall New Touch Speak (1944)	ise effeising l	

This rifle was a replacement action on a gun that had been previously in for repair - (3 stamp on bbl)

The trigger settings had been altered and one screw was completely missing, we are offerning special price repair.



Factory Repair Instructions (NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: 700	Serial Number: 5 6 3 1 7 9 2 0				
Are you the original owner?: TYES XNO					
Name: Classic Arms	Date of Purchase: $9 - 15 - 09$				
Address (no PO Boxes): 1740 GR	montain PKWY				
COF					
city: and cu	State: TN Zip: 38016				
Phone (Daytime): 901-757-4655	Fax:				
E-mail Address: I would like to receive future e-mail updates from Remington.					
Please describe your problem:	is Broken when				
you close britist	e fring oin releases				
and fires ritle					
Ammunition Information:	P.a				
Manufacturer: // /	Type:				
Other (i.e. bullet weight/type, shot size, powder):					
Handload Information:	Davidor Weight				
Case/Hull Used:	Powder Weight: Primer Used:				
Bullet Type/Shot Size:	Reloader Used:				
Bance Type/ Shot Size.	Reloader Osed.				
Firearms Care (Cleaning and Lubrication):					
Brand of cleaning solution used:					
How often do you clean the bore? (Months or Number of rounds)					
How often do you clean the action? (Months or Number of rounds)					
How often do you clean the trigger assembly? (Months or Number of rounds)					
Brand of lubricant used:					
e recieved, + but is highly unsofe					

How often do you lubricate the bore? (Months or Number of rounds)

How often do you lubricate the action? (Months or Number of rounds)

How often do you lubricate the trigger assembly? (Months or Number of rounds)

空水车 医性遗迹

Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual?

YES

Comments:

When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?

What were the services performed?

Ship your INSURED firearm by either UPS or Parcel Post to:

REMINGTON ARMS CO., INC

ATTN: Arms Service Divison 14 Hoefler Ave Ilion, NY 13357

WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND

S6317920

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ing it. image in shipping and handling. Preferably, be returned.)

oss or damage.

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ost. Remington is not responsible for purchase insurance from your carrier.

delines:

irned to you C.O.D. (To avoid C.O.D. Charges, please th your gun)

include your credit card number and ex

:: For Repairs over \$75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over \$75.00 by setting a pre-authorized amount that can be billed to your credit card.

TRIQ. Set SCREWS Altered/missing. Applace TPA, cleckover, clean AT 1/2 NORWAL LOST.

Quote