

Remington Arms Co., Inc.  
Product Service  
Legal Case #:3889

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
178446	10/26/2009	10/27/2009	10/27/2009				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Classic Arms	*	Classic Arms	1740 Germantown Pkwy	Cordova	TN	38016		W 901-757-4655

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006 Altered Adjustments or Components		Unknown	
S	Concern:1008 Fired on Bolt Closing			
C	Gun fires upon closing bolt			

Dealer reported: Trigger is broken. When you close bolt the firing pin releases and fires rifle. dmf

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7MM WEATH.	*	S6317920	BS3	1/1/1900
Date Purchased	Where Purchased	Accessories	Original Owner			
9/15/2009	Classic Arms		U			

CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Remington/700/CF/BA					
Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV
Repair at special price					
Repair/Replacement Cost	Repair/Replacement Date				

10/28/09: Per Fred S. - The trigger settings had been altered & one screw was completely missing. Special price repair. dmf

## Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		10/27/2009
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4006	Altered Adjustments or Components	
Barrel	Description		24" 7MM WEATH.MAG
	Date Code		BS3
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	

Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	N/A
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	
	Pull	---Select---	N/A
	Altered	True	SET SCREWS ALTERED OVER TRAVEL SCREW MISSING
	Sub-Assembly	M/700 Non-Bolt Lock	



3889

24"

# Remington

## Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: 700	Serial Number: 56317920
Are you the original owner?: <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO	
Name: CLASSIC ARMS	Date of Purchase: 9-15-09
Address (no PO Boxes): 1740 germanum PKWY for	
City: cordery	State: TN Zip: 38016
Phone (Daytime): 901-757-4655	Fax:
E-mail Address: <input type="checkbox"/> I would like to receive future e-mail updates from Remington.	
Please describe your problem: Trigger is Broken. when you close bolt the firing pin releases and fires rifle.	
Ammunition Information: unfired	
Manufacturer: NA	Type:
Other (i.e. bullet weight/type, shot size, powder):	
Handload Information: NA	
Powder Used:	Powder Weight:
Case/Hull Used:	Primer Used:
Bullet Type/Shot Size:	Reloader Used:
Firearms Care (Cleaning and Lubrication): NA	
Brand of cleaning solution used:	
How often do you clean the bore? (Months or Number of rounds)	
How often do you clean the action? (Months or Number of rounds)	
How often do you clean the trigger assembly? (Months or Number of rounds)	
Brand of lubricant used:	

customer purchased rifle on 9-15-09  
and the rifle is unfired from when  
we recieved it but is highly unsafe  
and is in need of 2 new trigger

How often do you lubricate the bore? (Months or Number of rounds)
How often do you lubricate the action? (Months or Number of rounds)
How often do you lubricate the trigger assembly? (Months or Number of rounds)
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual? <input type="checkbox"/> YES <input type="checkbox"/> NO
Comments:
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?
What were the services performed?
Ship your INSURED firearm by either UPS or Parcel Post to:
<b>REMINGTON ARMS CO., INC</b>  <b>ATTN: Arms Service Division</b> <b>14 Hoefler Ave</b> <b>Ilion, NY 13357</b>
<b>⚠ WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND SERIAL NUMBER OF YOUR FIREARM</b>

Serial Number:

**S6317920**

Model: **700**



**RE00178446**

ing it.  
 image in shipping and handling. Preferably,  
 be returned.)  
 loss or damage.  
 de the box. Shipments without a proper  
 ost. Remington is not responsible for.  
 purchase insurance from your carrier.

delines:

urned to you C.O.D. (To avoid C.O.D. Charges, please  
 th your gun)

:: For Repairs over \$75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over \$75.00 by setting a pre-authorized amount that can be billed to your credit card.

*Trig. set screws altered/missing  
 replace TPA, checkover, clean AT  
 1/2 normal cost.*

*Quote*