Remington Arms Co., Inc. **Product Service** Legal Case #:3924

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RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
179442	11/4/2009	11/5/2009	11/5/2009				
Customer	Information						

Customer Information

Туре	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Gander Mountain	*	Gander Mountain	880 Young St.	Tonawanda	NY	14150		W 716-743- 2300
Incident		Ronald	Meegan	135 Elmview Dr.	Tonawanda	NY	14150		Н 716-875-4547

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PΙ				
PD	Cause:4038 Could Not Duplicate Concern			
S	Concern:1025 Unexplained Discharge - No Mention of Safety Position		Unknown	
C Fires by itself	Safety Position			

Customer reported to dealer: Rifle fires by itself. Please repair. dmf

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/270 WIN	*	70003	OK	7/1/1963
Date Purchased	Where Purchased	Accessories	Original Owner			
	*	SCOPE,RINGS,BASE	U			

CONCERN: FIRES ON IT'S OWN

Ammunition Information - None Defined Other Products Information - None Defined Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Date APV	Date APV	
					APV	APV	

Repair under BLSM program for special price

> Repair/Replacement Repair/Replacement Cost Date 11/6/2009 \$62.38

11/6/09: Per Fred S. - Could not duplicate concern. Replace trigger, check over, clean under BLSM program at special price. dmf

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
	Examiner		B.TRAVIS

	Exam Date		11/5/2009
Examination	Product Type		RF
Examination	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	
	Description		20" 270 WIN
	Date Code		OK
	Bore Plugged	False	
Barrel	Bulged	False	
Sun Ci	Fired	False	
	Fired while Obstructe	d	
	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
Bolt	Face	Slightly Wom; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
	Condition	Slightly Worn; Functioning	
Extractor	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
	Block Condition	Select	
Locking	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	Select	
	Exterior Condition	Worn; Functioning	
Overall	Stock Condition	Worn; Functioning	
	Fore End Condition	Select	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
-	Lift	Select	.008
Sear	Notch	Slightly Worn; Functioning	O/S DOUBLE SEAR WORKS SLUGGISH
Feeding Test	Tests	Test Fired False	False
	Condition	Slightly Worn; Functioning	

http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=3924&Type=Case

11/6/2009

	Pull	Select	4#
Trigger	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		SCOPE,RINGS,BASE

≈ Arms Services Repair & Estir				J. J
File Add Repair Estimate Repair Expedite Repair Inquiry	e Repair Inquiry Repair Tools CSR Tools R	Reports Table Maintenance System Ma	intenance Help	
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Veilly Repair	Status:	Repairing 11/5/2009 7:31:12 AM		
	3	C Received From	Service Services	t var grande fra de grande gr
Name: GANDER MOUNTAIN Addiess 1: ATTN CINDY KILBRIDE	GANDER MOUNTAIN 880 YOUNG STREET	No.	Territoria	
City: SAINT PAUL	Box	PO Box	raineach fhaile an	
State: MN Zip Code: 55101	Country: US State: NY Zip Code: 14150	Country:US	A.E. S. Daniel Britanie	Allen State of the
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11/5/2009 5:58:4 Estimate travisbw 11/5/2009 6:00:2 Repairing System 11/5/2009 7:31:1 Estimate travisbw	Immediate SAP Allocation Parts	Received Repair Location	a maran da	and a state of the
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suppl 11/5/2009	904 AM CGG NUM	FIRS STORE		enant

Bott lock modification program at special price.





3924

Service Request

Service Order # 6962

20" 20"

SHIPPED TO VENDOR/STORE:

REMINGTON ARMS.

14 HOEFLER AVENUE

ILION, NY 13357

Attn:

Date Shipped: 11/03/2009

Phone: (800) 234-9700

RETURN SHIP TO:

Gander Mountain, FFL# 6-16-029-01-7B-00800

Attn: Gun Parts Dept. 880 Young Street

Tonawanda, NY 14150

FIREARM INFORMATION:

Manufacturer: Remington Arms Co Inc.

Type: Rifle

Serial Number: 7003

Model: 700 BDL DELUXE

Cal/Ga.: .270cal

Cased?:

DESCRIPTION OF ITEM RETURNED:

REASON FOR RETURN:

ATTENTION VENDOR

Please contact me with any questions or concerns.

Ron Myers (716) 743-2300

BILLING INFORMATION:

Please include the service order number on all invoices and correspondence:

SHIP TO ABOVE ADDRESS

Forward all invoices to:

Gander Mountain

Attn: Cindy Kilbride

180 E. Fifth Street Suite 1300

St. Paul, MN 55101

replaceTPA, chell over, clean under bot Logic program.

70003

Model:

700



Gunsmith SO# 6962

GM#251 - Gander Mtn. 251 880 Young Street Tonawanda, NY 14150 (716) 743-2300 Gunsmith: Robert Smith (Smithy)



* Work Order Copy *

CUSTOMER INFORMATION.	DATES:			
Home #: (716) 875-4547 Day #:	Acquired:	10/30/2009		
Name: MEEGAN, RONALD	Apx Comp: Completed:			
Address: 135 ELMVIEW DRIVE ERIE COUNTY	Cust. Called:			
TONAWANDA, NY 14150	Disposed:			
	<u> </u>			
FIREARM INFORMATION:				
Manufacturer: Remington Arms Co Inc. Type: Rifle	Serial Number: 7003			
Model: 700 BDL DELUXE Cal/Ga.: .270cal	Firearm Value: \$0.0	0 Cased?:□		
Description: RIFLE AND SCOPE Condition: FA	IR			
Service Description: RIFLE FIRES BY ITSELF. REMINGTON SAID THEY ASSEMBLY FOR \$30. PLEASE REPAIR.	WOULD REPLACE TRIG	GER		
LABOR				
UPC Description		Amount		
\$	Labor Sub Total:	·		
Labor Notes: MONEY ORDER FOR 30 EN	CLOSED			
PARTS				
UPC Description		Amount		
	Parts Sub Total:			
Parts Notes:				
* - 4	TŌTALS			
* Estimate Only *	Labor Sub Total:			
	+ Parts Sub Total:			
Customer must pick up their	Total:			
	- Deposit Amount:			
own Firearm	Amount Due:			
	* Does not include	Sales Tax *		
The Child Safety Lock Act of 2005 states "it is unlawful for a dealer to sell, deliver, or transfer an licensee, upless the transferse (buyer) is provided with a secure gun storage or safety device for				

The Child Safety Lock Act of 2005 states "it is unlawful for a dealer to sell, deliver, or transfer any handgun to any person, other than another licensee, unless the transferee (buyer) is provided with a secure gun storage or safety device for that handgun." Gander Mtn. will be providing trigger locks to all transferee's (buyer's) for a nominal fee. Transferee's may also supply their own secure gun storage or safety device.

SIGNATURE:	DATE
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