Remington Arms Co., Inc. **Product Service** Legal Case #:4437

Case Information

RE# **Date Opened** Date Opened(PS) **Date Closed Incident Date** Pre Lit Lit Obsolete 191570 3/11/2010 3/18/2010 3/18/2010

Customer Information

Type Business First Name Last Name Street City Zip Age Contact State H 503-368-7164

24100 Foss Rd Nehalem Incident Rodney Grimes OR 97131 E rodjs1@nehalemtel.net

Incident Information

Claims Codes Repair Est. Medical Treatment Medical Status

ΡI

C

PD Could Not Duplicate Concern fires on safe

Unknown

Concern:1007 Fired on Safe Release

release

3/22/10 Per letter with rifle, Grimes alleges that on two separate occassions on the same hunt, after chambering a round and beginning a stalk with the safety on, getting within shot distance, and releasing the safety the rifle fired. No one was injured. After that they field stripped and cleaned the bolt and it still misfired. They have stored it since this incident.cm

Firearm Information

Mfg. Model/Ga. SKU Serial Bbl. DOM **Type**

CF/BA 700/300 WIN MA E6510962 RS 11/30/1998 Remington 26041

Date Original Where Purchased Accessories Purchased Owner

FRONT SCOPE BASE AND ASHLAND SHOOTING 2/1/2001 U

SUPPLIES BUCKEYE **BOTTOM HALF OF RING**

CONCERN:FSR

Ammunition Information

Cal./Ga. **SKU UPC DOM** Mfg. Code

Mfg. Type 300 WM Remington Other Concern **Factory** Reload

0: Y N

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Cash Release of Claims Settlement **Release Date** Reimbursement Date Date Settlement APV APV

Per Ilion, replace TPA, clean at n/c to restore confidence

Repair/Replacement Repair/Replacement

Cost Date

82.12 3/22/2010

3/22/10 Per Ilion, could not duplicate concern. Replace TPA, check over, clean at n/c to restore confidence in rifle.cm

Examination[Remington/CF/BA]

http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=4437&Type=Case

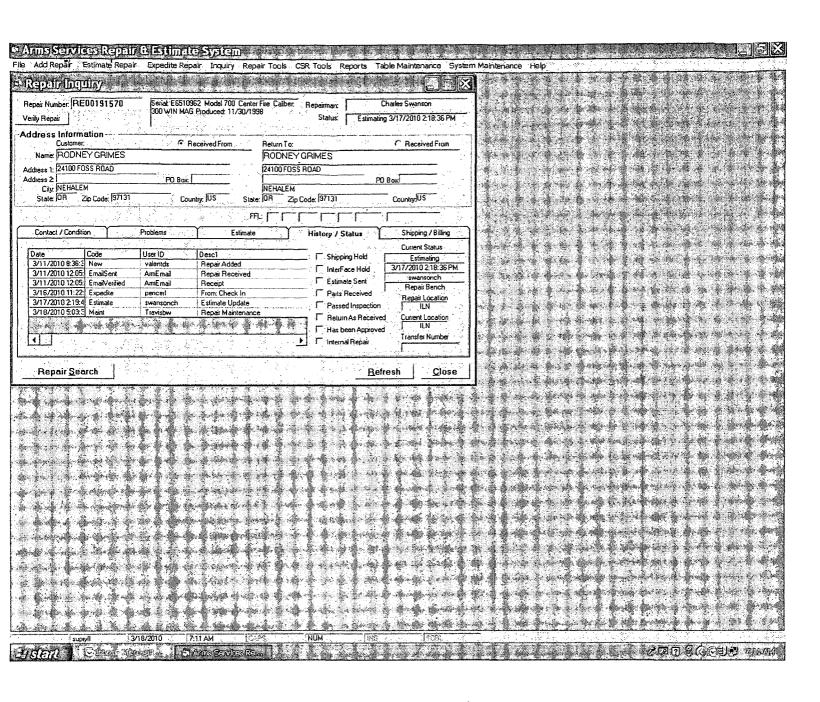
3/22/2010

Cash

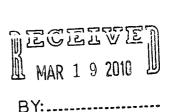
Reim.

Part	Sub-Part	Code	Comment
	Examiner		B.TRAVIS
	Exam Date		3/18/2010
Examination	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 300 WIN MAG
	Date Code		RS
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		_
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	Select	_
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	Select	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	Select	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
	Lift	Select	015

Sear	Notch	Like new; Functioning	
Seal		Test Fired	False
Feeding Test	Tests	False	
	Condition	Slightly Worn; Functioning	
Trigger	Pull	Select	4.5#
	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock]
Non-Remington Components	Description		FRONT SCOPE BASE AND BOTTOM HALF OF RING



20.23 2.14 15.-17.50 12.-15.-15.-



Factory Repair Instructions

(NOTE: Please print and complete this fo	rm, and then include it with your firearm.)					
Model Number: 700 BDL	Serial Number: E 4510962					
Are you the original owner?: X YES NO	RMEF RAFFLE PRIZE					
Name: RODNEY A. GRIMZS	Date of Purchase: Feb. 2001?					
Address (no PO Boxes): 24100 Foss	Rd					
		÷				
City: NENALEM	State: ORE zip: 97131					
Phone (Daytime): 503-368-7164	Fax:					
E-mail Address: rodis 1@ NEWlew Would like to receive future e-mail updates from F	i de la companya de					
Please describe your problem:	*					
ON 2 seperate occasions	on the same hand atten)				
Chambreling a round and	beginning a stalk with the	•				
salety on detting within	shot distance andreleasen	∽ ⊆				
the safety therefle fi	red luckily prove was	-\				
intledine of fire, like	ter the hirst time we field	\mathcal{W}				
stripped & clephotle	bolf about still nikshine	Q				
smalther we storeath	eifle in the gunsafe & bego	in O.				
Ammunition Information:		ackery				
Manufacturer: Cemington	Type: 300 Win Mag	Hungary				
Other (i.e. bullet weight/type, stat size, powder):	actory loads of					
Handload Information:						
Powder Used:	Powder Weight:					
Case/Hull Used:	Primer Used:					
Bullet Type/Shot Size	Reloader Used:					
Firearms Care (Cleaning and Lubrication):						
Brand of cleaning solution used: Honnes.	0 00	range or				
How often do you clean the bore? (Months or Number of	rounds) Everytime we fire at the	not f				
How often do you clean the action? (Months or Number of rounds) $\qquad \qquad \qquad$						
How often do you clean the trigger assembly? (Months or Number of rounds)						
Brand of lubricant used:						
1 13						

How often do you lubricate the bore? (Months or Number of rounds) How often do you lubricate the action? (Months or Number of rounds) How often do you lubricate the trigger assembly? (Months or Number of rounds) Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual? Comments: When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith? What were the services performed?

Ship your INSURED firearm by either UPS or Parcel Post to:

510962 Service Divison effer Ave

" ARMS CO., INC

IN YOUR FIREARM OR IN THE SAME BOX WITH THE : IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE AME, ADDRESS (WITH ZIP CODE), TELEPHONE AND

fing it.

- :: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)
- :: Remove all accessories from your firearm to prevent loss or damage.
- :: Provide a return address on both the outside and inside the box. Shipments without a proper return address will be refused.
- :: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.

Charge repairs will be processed using the following guidelines:

- :: Repairs \$75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)
- :: For Repairs over \$75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over \$75.00 by setting a pre-authorized amount that can be billed to your credit card.

could not duplicate concern. uphace TPA, check over, clean AT N/C TO INSTONE CONFIDENCE IN RIFLE.

T Z30145