

Remington Arms Co., Inc.  
Product Service  
Legal Case #:4500

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
194102	4/15/2010	4/16/2010	4/16/2010				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Daniel	Harkins	10690 Nashville Hwy	Baxter	TN	38544		H 931-261-4217 E Daniel@harkinsroofing.com

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S	fired on safe release	Concern:1007 Fired on Safe Release	Unknown	
C				

4/20/10 Per letter with rifle, he has had it prematurely fire twice.cm

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/300 WSM	27201	G6594407	OA	7/6/2006 6:24:55 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	BILL HICKS & CO LTD	SCOPE BASE AND RINGS	U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA at 1/2 normal charges						

Repair/Replacement Cost	Repair/Replacement Date

4/20/10 Per Ilion, could not duplicate concern. Trigger set screws altered, trigger will not return properly. Replace TPA at 1/2 normal charges. Check function and repair at n/c.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		4/16/2010
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		26" 300 WSM FL
	Date Code		OA
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	DROPS SHELLS AT TIMES
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.013
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Like new; Functioning	
	Pull	---Select---	1.5#
	Altered	True	SET SCREWS ALTERED TRIG HAS MIN RETURN
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		SCOPE BASE AND RINGS TOP OF RINGS HAVE A RED COLOR PAINT ON THEM

### Address Information

[illegible]

## Repair Search

Refresh

Close

RECEIVED  
APR 19 2010

BY: \_\_\_\_\_

1.5±  
26"  
DA 7/06  
2013

4500

Dear Sirs/Madams,

I am 53 Years old. I have hunted for several years. I own and have fired many rifles and pistols. I own other Remington Rifles, but this is the first one I have had trouble with.

One day, after installing a scope on this rifle, I was seeing how it felt. I shouldered it, looked through the scope a few times, racked the bolt back, then I pushed the safety off. As I pushed the safety off, the gun snapped (fired but with no cartridge in the chamber). I didn't think much about it at the time; other than that it was a little odd. I racked the bolt back, pushing the safety off, several times trying to make it to fire again, but no trouble, it worked fine.

I took the rifle to the firing range, zeroed the scope in, and again, had no problems, it worked fine (I probably shot it 8 to 15 times). About a week or two later, I took the rifle to a friends house. We shot it approximately 10 more times with no problems. I took the rifle to Montana on a hunting trip (I live in Tennessee). After arriving, I shot the rifle about 3 more times (to check the scope after hauling), and I had no problems. It was a couple days later, we went hunting, and I jumped some mule deer. I whistled, they stopped, as I raised the rifle up, I pushed the safety off, the rifle fired. The buck didn't move so I racked the bolt and shot the deer. I am sure I didn't touch the trigger as I pushed the safety off (I have been through a handgun class and they teach you to keep your finger off the trigger until you are ready to fire). After I got back to the hotel that night, I worked the bolt on the rifle several times and pushed the safety off and on trying to get it to fire (unloaded of course). The next couple of days, I was riding in the back of the vehicle, I would rack the bolt, pull the trigger with the safety on, then take my finger off the trigger and push the safety off. But I could not get it to fire without pushing the safety off and then pulling the trigger (as it is supposed to do).

It has prematurely fired twice, Once before it had ever been shot (snapped without a cartridge in it), and the other after it had been fired several times.

I called Remington, they advised me to send it in with a note stating the problem, so here it is.

Number: **G6594407**

Model: **700**



**RE00194102**

Thank You,  
Daniel Harkins

P.S. I have also had trouble with the bolt not picking the shells up all the time (after the shells are loaded in the gun, sometimes it won't pick the second shell up).

Daniel Harkins 10690 Nashville Hwy, Baxter, TN 38544 (931)261-4217 Daniel@harkinsroofing.com

could not duplicate concern.  
TRG. 524 screws altered, TRG.  
will not return properly. Rep has  
TRG. at 1/2 rounds charges.  
check function & repair AT N/C  
Q note