Remington Arms Co., Inc. Product Service Legal Case #:4500

Case Information

RE# Obsolete **Date Opened** Date Opened(PS) **Date Closed Incident Date** Pre Lit Lit

194102 4/15/2010 4/16/2010 4/16/2010

Customer Information

Business First Name Last Name Street State Zip Contact Age H 931-261-4217

Incident Daniel Harkins 10690 Nashville Hwy Baxter TN 38544 E Daniel@harkinsroofing.com

Incident Information

Claims **Medical Treatment Medical Status** Codes Repair Est.

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PD Cause: 4038 Could Not Duplicate Concern

Unknown Concern:1007 Fired on Safe Release S fired on safe release

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4/20/10 Per letter with rifle, he has had it prematurely fire twice.cm

Firearm Information

Model/Ga. SKU Bbl. DOM Mfg. Serial Type CF/BA 700/300 WSM 27201 G6594407 OA 7/6/2006 6:24:55 PM Remington

**Date Purchased** Where Purchased Accessories **Original Owner** 

BILL HICKS & CO LTD SCOPE BASE AND RINGS U

CONCERN:FSR

Ammunition Information - None Defined Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Cash Reim. Date Cash Date Settlement Release of Claims Release Date Reimbursement Settlement APV APV

Per Ilion, replace TPA at 1/2 normal charges

> Repair/Replacement Repair/Replacement Cost Date

4/20/10 Per Ilion, could not duplicate concern. Trigger set screws altered, trigger will not return properly. Replace TPA at 1/2 normal charges. Check function and repair at n/c.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment	•
	Examiner		B.TRAVIS	
Examination	Exam Date		4/16/2010	
	Product Type		RF	
	Action Type		A	
	Assigned To		F.SUPRY	
Cause	4038	Could Not Duplicate Concern		
Barrel	Description		26" 300 WSM FL	
	Date Code		OA	
	Bore Plugged	False		
	Bulged	False		
	Fired	False		
	Fired while Obstructed			

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
	Condition	Slightly Worn; Functioning	DROPS SHELLS AT TIMES
Extractor	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	Select	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	Select	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	Select	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
	Description		STANDARD M/700 SAFETY
Safety	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	Select	.013
	Notch	Like new; Functioning	
		Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Like new; Functioning	
	Pull	Select	1.5#
	Altered	True	SET SCREWS ALTERED TRIG HAS MIN RETURN
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		SCOPE BASE AND RINGS TOP OF RINGS HAVE A RED COLOR PAINT ON THEM

S Arms Services Repair it Estimate System	
File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help	<u> </u>
Repair Inquiry	en de la companya de
Repair Number: RE00194102   Serial: G6594407 Model 700 Center Fire Caliber: Repairment   Bruce Travis   300WSM. Produced: 07/06/2006	
Veify Repair Approval-Hold 4/16/2010 8:50:13 AM	
Address Information Customer: Received From Return To: Received From	
Name: DANIEL HARKINS DANIEL HARKINS	nen e
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Dear Sirs/Madams,

4500

I am 53 Years old. I have hunted for several years. I own and have fired many rifles and pistols. I own other Remington Rifles, but this is the first one I have had trouble with.

One day, after installing a scope on this rifle, I was seeing how it felt. I shouldered it, looked through the scope a few times, racked the bolt back, then I pushed the safety off. As I pushed the safety off, the gun snapped (fired but with no cartridge in the chamber). I didn't think much about it at the time; other than that it was a little odd. I racked the bolt back, pushing the safety off, several times trying to make it to fire again, but no trouble, it worked fine.

I took the rifle to the firing range, zeroed the scope in, and again, had no problems, it worked fine (I probably shot it 8 to 15 times). About a week or two later, I took the rifle to a friends house. We shot it approximately 10 more times with no problems. I took the rifle to Montana on a hunting trip (I live in Tennessee). After arriving, I shot the rifle about 3 more times (to check the scope after hauling), and I had no problems. It was a couple days later, we went hunting, and I jumped some mule deer. I whistled, they stopped, as I raised the rifle up, I pushed the safety off, the rifle fired. The buck didn't move so I racked the bolt and shot the deer. I am sure I didn't touch the trigger as I pushed the safety off (I have been through a handgun class and they teach you to keep your finger off the trigger until you are ready to fire). After I got back to the hotel that night, I worked the bolt on the rifle several times and pushed the safety off and on trying to get it to fire (unloaded of course). The next couple of days, I was riding in the back of the vehicle, I would rack the bolt, pull the trigger with the safety on, then take my finger off the trigger and push the safety off. But I could not get it to fire without pushing the safety off and then pulling the trigger (as it is supposed to do).

It has prematurely fired twice, Once before it had ever been shot (snapped without a cartridge in it), and the other after it had been fired several times.

I called Remington, they advised me to send it in with a note stating the problem, so here it is.



Model: 700

RE00194102

Thank You,
Daniel Harkins

P.S. I have also had trouble with the bolt not picking the shells up all the time (after the shells are loaded in the gun, sometimes it won't pick the second shell up).

Daniel Harkins 10690 Nashville Hwy, Baxter, TN 38544 (931)261-4217 Daniel@harkinsroofing.com

could not dupliculate concepiu.

This. set screws in Hered, This.

will not neture on pendu, llephase

THA At 1/2 Non mol changes.

check Function & Repair NT N/c

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