Remington Arms Co., Inc.
Product Service
Legal Case #:3913

Case Information

RE# Date Opened Date Opened(PS) Date Closed Incident Date Pre Lit Lit Obsolete 179106 11/2/2009 11/3/2009 11/13/2009

**Customer Information** 

Type Business Street City State Zip Age Contact Name Name 130 W 540-884-1784 Mount F 540-884-3597 Eagle Incident Shawn Hylton VA 24085 Moriah Rock Rd. shawnh@systemstechnologyofva.com

Incident Information

C

Repair Medical Medical Claims Codes Est. Treatment Status PΙ PD Shot hole in truck & Cause:4015 Improper Maintenance shattered window Unknown Concern:1007 Fired on Safe Release S

Customer reported: Gun misfired when safety was flipped off when unloading. Bullet went through the door of his truck & shattered glass in truck window. Put a hole through the side of truck. Came very close to daughter's leg. She was holding the door open with her foot while sitting in the seat and pointing the gun out the opening when it happened. Have not used the gun since. dmf

Firearm Information Mfg. Model/Ga. SKU Serial Bbl. Type DOM CF/BA 700/243 WIN Remington A6518434 EO 10/19/1977 Date **Original** Where Purchased Accessories Purchased Owner J C PENNY TWO PIECE SCOPE U STATESVILLE NC **BASE** 

CONCERN:FSR - PROPERTY DAMAGE

Ammunition Information - None Defined Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement Release of Claims Release Date Reimbursement Cash Settlement Repair at no Release Date Reimbursement Remains Release Date Reimbursement Remains Release Date Reimbursement Remains Release Date Reimbursement Remains Release Date Remains Release Date Remains Remains Release Date Remains Remain

charge gesture of goodwill

## Repair/Replacement Repair/Replacement Cost Date

\$77.38

11/13/2009

11/6/09: Per Fred S. - Sear was sticking due to buildup of sticky residue. I called the consumer, but he is not at work today. I sent him an email to contact me. dmf 11/6/09: Customer called. We went over our findings & I offered to replace TPA, check over, & clean rifle at no charge as a gesture of goodwill. Customer agreed to that. I also asked him to please clean his guns on a regular basis with Rem Action Cleaner & do not over oil. dmf

## Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		11/3/2009
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4015	Improper Maintenance	
	Description		22" 243 WIN
	Date Code		EO
	Bore Plugged	False	
	Bulged	False	
Barrel	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
	Block Condition	Select	
		Slightly Worn;	

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11/13/2009

Locking	Lug Condition	Functioning		
Locking	Notch Condition	Select		
	Exterior Condition	Slightly Worn; Functioning	DIRTY ACTION	
Overall	Stock Condition	Slightly Worn; Functioning		
	Fore End Condition	Select		
Receiver	Condition	Slightly Worn; Functioning		
	Bulged	False		
Safety	Description		STANDARD M/700 BOLT LOCK SAFETY	
	Function	Like new; Functioning		
Sear	Lift	Select	.011	
	Notch	Like new; Not Functioning	SLUGGISH/BINDS	
	Tests	Test Fired	False	
Feeding Test	Tests	False		
Trigger	Condition	Slightly Worn; Functioning	DIRTY/STICKY SEAR WORKS SLUGGISH/BINDS	
	Pull	Select	6#	
	Altered	False		
	Sub-Assembly	M/700 Bolt Lock		
Non-Remington Components	Description		TWO PIECE SCOPE BASE	

Arms Services Repair & Estimate System	12 PM / F			
File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Tai	ble Maintenance System N	Maintenance Help		
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Repair Number: RE00179105 Serial: A6518434 Model 700 Center Fire Caliber: Repairment 243 WIN Produced: 10/19/19797	Dale Lewis			÷ in the second
Verify Repair Status: Parked	11/3/2009 6 17:36 AM		2	
Address Information C. Received From Return Tα	C Received From			
Name: SHAWN HYLTON SHAWN HYLTON		e sales e de la companya de la comp		And the second
Address 1: 130 MOUNT MORIAH RD         130 MOUNT MORIAH RD           Address 2:         P0 Box:         P0	Box			
City: EAGLE FOCK State: NA Zip Code: [24085 Country: [US State: NA Zip Code: [24085]	Country US	and the second s	and the second second	
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11/3/2009 6:17:2 Maint travisbw Repair Maintenance Status: Estimating Parts Received 11/3/2009 6:17:5 ParkedExter travisbw Placed in PS Back Rack HOLD FOR DISPOSITIC Passed Inspection	Repair Location ILN			
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Sear was sticking due to buildup of sticky residue.

FRED

NECEIVE Nov 0 5 2009 By: ··· C'S 10.30.09





20 10/7 6# 011

## General Repair Form

Back to Repair Services

NOTE: Please complete and print this form, and then include it with your firearm

Model Number: Model 700	Serial Number: A6518434					
Name: Shawn Hylton	Date of Purchase: 1970's					
Address (no PO Boxes): 130 Mount Moriah Road						
City: Eagle Rock	State: Va	Zip: <del>12403</del> 0 24085				
Phone (Daytime): 540-884-1784	Fax: 540-884-3597					
E-mail Address: shawnh@systemstechnologyofva.com						
Gun misfired when safety was flipped off when unloading, bullet went through the door of my truck and shattered the glass and put a hole through the side of my truck. Came very close to my daughters leg, she was holding the door open with her foot while sitting in the seat and pointing the gun out the opening when it happened. "Very scary" Have not used the gun since.						
NOTE: Prior to shipping your firearm, contact the Repair Center for services provided and estimated repair time.						
WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.  :: Record the serial number of your firearm before sending it. :: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.) :: Remove all accessories from your firearm to prevent loss or damage. :: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.						

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A6518434 Model: 700 MINIMARIAN PE00179106

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