

Remington Arms Co., Inc.
Product Service
Legal Case #:3913

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
179106	11/2/2009	11/3/2009	11/13/2009				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Shawn	Hylton	130 Mount Moriah Rd.	Eagle Rock	VA	24085		W 540-884-1784 F 540-884-3597 E shawnh@systemstechnologyofva.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD Shot hole in truck & shattered window	Cause:4015 Improper Maintenance Concern:1007 Fired on Safe Release		Unknown	
S				
C				

Customer reported: Gun misfired when safety was flipped off when unloading. Bullet went through the door of his truck & shattered glass in truck window. Put a hole through the side of truck. Came very close to daughter's leg. She was holding the door open with her foot while sitting in the seat and pointing the gun out the opening when it happened. Have not used the gun since. dmf

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/243 WIN	*	A6518434	EO	10/19/1977
Date Purchased	Where Purchased	Accessories	Original Owner			
	J C PENNY STATESVILLE NC	TWO PIECE SCOPE BASE	U			

CONCERN:FSR - PROPERTY DAMAGE

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Repair at no charge - gesture of goodwill						

Repair/Replacement Cost	Repair/Replacement Date
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\$77.38

11/13/2009

11/6/09: Per Fred S. - Sear was sticking due to buildup of sticky residue. I called the consumer, but he is not at work today. I sent him an email to contact me. dmf 11/6/09: Customer called. We went over our findings & I offered to replace TPA, check over, & clean rifle at no charge as a gesture of goodwill. Customer agreed to that. I also asked him to please clean his guns on a regular basis with Rem Action Cleaner & do not over oil. dmf

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		11/3/2009
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4015	Improper Maintenance	
Barrel	Description		22" 243 WIN
	Date Code		EO
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
	Block Condition	---Select---	
		Slightly Worn;	

Locking	Lug Condition	Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	DIRTY ACTION
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.011
	Notch	Like new; Not Functioning	SLUGGISH/BINDS
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY/STICKY SEAR WORKS SLUGGISH/BINDS
	Pull	---Select---	6#
	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		TWO PIECE SCOPE BASE

CS 10.30.09

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3913



22"
EO 12177
6#
011

General Repair Form

Back to Repair Services

NOTE: Please complete and print this form, and then include it with your firearm

Model Number: Model 700		Serial Number: A6518434	
Name: Shawn Hylton		Date of Purchase: 1970's	
Address (no PO Boxes): 130 Mount Moriah Road			
City: Eagle Rock		State: Va	Zip: 24090 24085
Phone (Daytime): 540-884-1784		Fax: 540-884-3597	
E-mail Address: shawnh@systemstechnologyofva.com			
<p>Please describe your problem:</p> <p>Gun misfired when safety was flipped off when unloading. bullet went through the door of my truck and shattered the glass and put a hole through the side of my truck. I came very close to my daughters leg. she was holding the door open with her foot while sitting in the seat and pointing the gun out the opening when it happened. "Very scary" Have not used the gun since.</p> <p>125 characters left</p>			
NOTE: Prior to shipping your firearm, contact the Repair Center for services provided and estimated repair time.			
<p>⚠ WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.</p> <ul style="list-style-type: none">Record the serial number of your firearm before sending it.Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)Remove all accessories from your firearm to prevent loss or damage.Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.			

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Serial Number:

A6518434

Model: 700



RE00179106