

Remington Arms Co., Inc.
Product Service
Legal Case #:4404

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
190223	2/24/2010	3/2/2010	3/2/2010				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Libby Sports Center		Libby Sports Ce	204 W 9th St	Libby	MT	59923		W 406-293-4641

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4013 Broken or Missing Parts		Unknown	
S	fired on safe release Concern:1007 Fired on Safe Release			
C				

3/3/10 Per note with rifle, the gun has gone off several times while taking the gun off safety. Also needs a new trigger.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7MM08 REM	27391	G6847911	AD	3/20/2009 8:04:06 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	MT SPORTS, LLC	TWO PIECE SCOPE BASE,STK AMMO SADDLE	U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean, check over under warranty						

Repair/Replacement Cost	Repair/Replacement Date
60.64	3/3/2010

3/3/10 Per Ilion, trigger is broken, unable to check customer's concern. Replace TPA, check over, function test at n/c under warranty.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		3/2/2010
	Product Type		RF

	Action Type		A
	Assigned To		F.SUPRY
Cause	4013	Broken or Missing Parts	
Barrel	Description		20" 7MM08 REM
	Date Code		AD
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD XMP SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.014
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Like new; Not Functioning	TRIGGER BROKEN
	Pull	---Select---	N/A
	Altered	False	
	Sub-Assembly	X-Mark Pro	
Non-Remington Components	Description		TWO PIECE SCOPE BASE,STK AMMO SADDLE

Arms Services Repair & Estimate System

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help

Repair Inquiry

Repair Number: **RE00190223** Serial: **G6847911** Model: **700** Center Fire Caliber: Repairman: **Bruce Travis**
 Verify Repair: 7 MM 08 REM Produced: **03/20/2009** Status: **Repairing 3/2/2010 2:58:04 PM**

Address Information

Customer: **LIBBY SPORTS CENTER** Received From: **LIBBY SPORTS CENTER** Return To: **LIBBY SPORTS CENTER**
 Name: **LIBBY SPORTS CENTER**
 Address 1: **204 W 9TH ST** Address 2: **204 W 9TH ST**
 City: **LIBBY** PO Box: PO Box:
 State: **MT** Zip Code: **59923** Country: **US** State: **MT** Zip Code: **59923** Country: **US**

FPL:

Contact / Condition	Problems	Estimate	History / Status	Shipping / Billing
Date	Code	User ID	Desc1	Desc2
2/24/2010 7:35:2	New	thomaspe	Repair Added	
3/2/2010 6:58:3E	Expedite	pencil	From: Check In	To: Repair Bench
3/2/2010 2:53:3C	Maint	Travisbw	Repair Maintenance	Status: Estimating
3/2/2010 2:56:01	Estimate	Travisbw	Estimate Update	Status: PartsHold
3/2/2010 2:58:04	Repairing	System	Immediate SAP Allocation	

☐ Shipping Hold ☐ InterFace Hold ☐ Estimate Sent ☒ Parts Received ☐ Passed Inspection ☐ Return As Received ☐ Has been Approved ☐ Internal Repair

Current Status
 Repairing
 3/2/2010 2:58:04 PM
 System
 Repair Bench
 Repair Location
 ILN
 Current Location
 ILN
 Transfer Number

Repair Search Refresh Close

start 3/2/2010 3:10 PM C:\PS NUM INS SCRL

start 3/2/2010 3:10 PM Arms Services Re... P:\MSK\Repos\Sent...

53.64
 27.
 60.64

RECEIVED
 MAR 03 2010
 BY:.....



LIBBY SPORTS CENTER

204 West 9th Street
Libby, Montana 59923
(406) 293-4641



Date _____ 20__

Name _____

Address _____

REG. NO.	AMT. REC'D.	ACCT. FWD.
Customer had rifle		
fire when taking		
off safety,		



LIBBY SPORTS CENTER

204 West 9th Street
Libby, Montana 59923
(406) 293-4641



Date 2-11-2010

Name Ethan Fairbrother

Address _____

REG. NO.	AMT. REC'D.	ACCT. FWD.
Rem. 700		
# G6847911		
7-08		
Gun has gone off		
several times while		
taking gun off safety.		
Also needs new trigger		

If Past Due, your account will be charged with a 1 1/2%
Monthly interest Charge, which is 18% per year.
Collection Penalty will be up to Double the Balance Amount.

4409

2011
AD 3/09
1014

Serial Number: **G6847911**

Model: **700**



RE00190223

Trigger is Broken, unable to
check cust. concern.
Replace TPA, check over,
Function test. N/C.
warranty