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## Remington Arms Co., Inc. Product Service Legal Case #:4222

Case Infor	mation										
RE# Date Opened		Date Opened(PS) Date		Closed Incide		ent Date Pi		e Lit	Lit	Obsolete	
185269 1/8/2010		2010	1/11/2010 1/14		4/2010						
Customer 1	Information										
Туре	Business	First Name	Last Name	Street	City	State	Zip	Age		Cont	act
Incident		Robert	Mims	1530 State Rd	Summerville	SC	29483				1-7830 gmail.com
Incident In	formation										
	Claims		C	Codes	Rep	air Est.	Medi	cal Tre	atment	Me	dical Status
PI											
PD Cause:4038				8 Could Not Duplicate Concern			Unknown				
S fired on safe release Con		cern:1007 Fired on Safe Release			CHEROWI						
С											
1/14/10 Since receiving back from the factory for the same issue, he has had it fire when removing the safety without him pulling the trigger.cm											

#### Firearm Information Mfg. Туре Model/Ga. SKU Serial Bbl. DOM Remington CF/BA 700/270 WIN 27287 G6587737 PA 6/12/2006 8:19:29 PM **Date Purchased** Where Purchased Accessories **Original Owner** DICK S SPORTING GOODS U CONCERN:FSR \_ Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

### Remington/700/CF/BA

	Settlement	<b>Release of Claims</b>	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
	r Ilion inspect/decision, intall new trigger and test again.						
		<b>Repair/Replacement</b>	<b>Repair/Replacement</b>				
		Cost	Date				
		47.34	1/14/2010				
1/14/	10 Per Ilion, they did replace th	e Trig Assm on this gun	previously and they coul	d not duplicate it as	zain. They wil	l install a new	Trig

ll a new 1 rig assm and have it tested again.cm

#### Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment			
	Examiner	]	B.TRAVIS			
	Exam Date	]	1/11/2010			
Examination	Product Type	]	RF			
	Action Type		A			
	Assigned To		F.SUPRY			
Cause	4038	Could Not Duplicate Concern				
	Description	]	22" 270 WIN			
	Date Code		PA			
Barrel	Bore Plugged	False				
	Bulged	False	]			
			Ĵ			

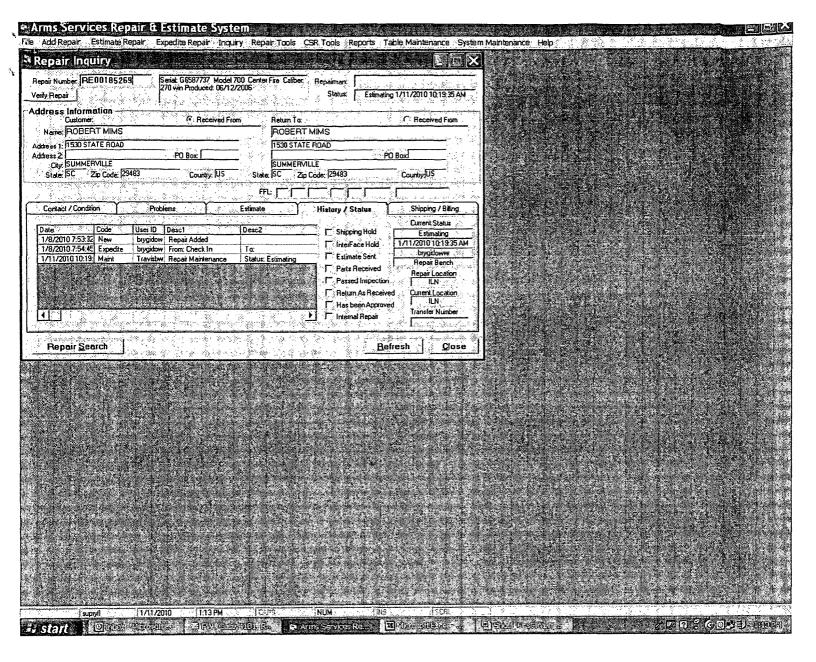
1/15/2010

# PrintDisplay

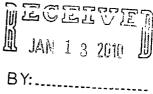
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,	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
Bolt	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
	Condition	Slightly Worn; Functioning	
Extractor	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
	Block Condition	Select	
Locking	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	Select	
	Exterior Condition	Slightly Worn; Functioning	
Overall	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	Select	]
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD XMP SAFETY
Salciy	Function	Like new; Functioning	
	Lift	Select	.009
Sear	Notch	Like new; Functioning	
		Test Fired	False
Feeding Test	Tests	False	
	Condition	Like new; Functioning	]
Talaas	Pull	Select	3.5#
Trigger	Altered	False	]
	Sub-Assembly	X-Mark Pro	



We did replace the TA on this gun previously - and we could not duplicate it again. We will install a new TA and have it tested again. TRED 1/11/10



On receipt of my rifle and finding that the gun had not been repaired, I notified Remington by telephone and spoke with Alfredo (I'm not sure of the spelling). I informed Alfredo of the history of my rifle and was told by Alfredo to return the rifle to Remington.

This problem with my rifle is a big safety issue, and could result in a death. I hope that you will address the safety issue with this rifle and make the appropriate corrections. At this time I an unable to use the rifle or let my sons use it. I am very thankful the shooting incident took place on a fire range and not while I was hunting.

Please find enclosed a copy of the original Repair Document. If at anytime you feel you need any further information, please do not hesitate to phone me at (843) 761-7830.

Sincerely,

1 Mino

Robert J. Mims

20:34

Robert Mims 1530 State Road Summerville, South Carolina 29483 <u>mims88@gmail.com</u> 843-761-7830

Enclosures

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4/222



December 30, 2009

Remington Arms Service 14 Hoefler Avenue Ilion, New York 13357

> Re: Remington Model 700, 270-Fire Caliber Serial #G6587737

Dear Sir/Madame:

40 S.

In regards to the mentioned gun, I have had correspondence with JB in November, 2009 in reference to the capability of the gun firing when the safety switch is moved from safe to fire.

The incident in question was in November, when I was at a firing range adjusting my scope. I was standing, with my rifle positioned on sandbags and when I moved the safety switch from safe to fire my rifle fired a bullet without me pulling the trigger. This incident upset me and the men next to me could not believe what they witnessed. I packed up the rifle and returned home. I placed a call to Remington and spoke with JB about the incident and the problems that have arisen with the Model 700, 270 caliber. I was informed by JB to return the rifle to Remington Arms Company for repairs.

Your company received my rifle on December 3, 2009. On December 10, 2009 I received an e-mail from Remington notifying me that my rifle was repaired and being shipped back to me.

Upon receipt of my rifle, on December 17, 2009, I found a repair document (repair order#RE00182035). The repair document under "Technician's Comments" is quoted as, "could not duplicate concern to restore confidence in rifle, will fit new trigger plate assembly, check over, clean at no charge." I was very appreciative for what the repair department at Remington had done. I removed my rifle from the shipping box, with several family witnesses who are gun knowledgeable, and was checking the rifle for the repairs. After approximately five times pulling the bolt back and forth the rifle fired when I moved the safety switch from safe to fire without me pulling the trigger. I repeated the same procedure over and over again and the rifle fired. I did notice that sometimes after you have cocked and loaded the rifle around five to eight times the rifle will fire when moving the safety switch from safe to fire.

ं 19	, . s		<b>Kemington</b> A 870 Remin Madisor	gton I		Box 700	111C <b>.</b>		
Par Fax	ts/Repairs	800-243-9700 336-548-7801	www.remington.	com	inf o@	remington.	com		
	REPA							14	REPAIR
	DOCUN	IENT						DO	CUMENT
	Repair Ord		er Description/Serial Number				Date Rece		12/3/2009
	RE0018203:		G6587737	G6587737 Model 700 Center Fire Caliber: 270 win				Estimate Date - Current Date -	12/9/2009
	recount # -	K-	Model 700 Center				CurrentD	ale -	12/9/2009
	Customer Robert M 1530 Stat					<b>Return T</b> ROBERT 1530 STA			
	SUMMER	VILLE. SC 29483	US			SUMMER	RVILLE. SC	29483	B US
	Phone (H) Phone (W)	(843)-761-7830 XH (843)-312-0782 XC			Fax Email	mims88@g	mail.com		
	Reported M123	FORWARD TO I FOR INSPECTIO	Prob PRODUCT SERVICE DN	lèms Fo M1	ound 23	FORW	ARD TO PRO	ODUCI	ſ SERVICE FO
	ProblemNot		<b>Technician's</b> ate concern to restore confid						

Material # Material Description	Oughtity Warranty (V/N)
	2. Parts and Labor

Material #	Material Description	Quantity	Warranty (Y/N)	
Part				
F305570B	X-MARK PRO TRIG ASSB RH BLACK (OS)	1	Y	1
Part	Total:	1		33
Service				
4000114	GR-SHIPPING & HANDLING (GUN REPAIR)	1	Y	
4000119	GR-TEST	1	Y	ļ
Service	Total:	2		
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