

Remington Arms Co., Inc.
Product Service
Legal Case #:4518

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
194321	4/19/2010	4/27/2010	4/27/2010				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Mountain Sport Shop	*	Mountain Sport	W6530 20th Dr.	Wautoma	WI	54982		W 920-787-3815 E mtnman@centurytel.net

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S	Concern: 1007 Fired on Safe Release			
C	Fired on Safe release			

Dealer wrote in a letter - Customer claims the rifle fired when safety was released. Dealer stated that he could not duplicate concern. dmf

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/270 WIN	*	E6712764	BV	1/17/2001
Date Purchased	Where Purchased	Accessories	Original Owner			
	AWR SPORTS INC.	TWO PIECE SCOPE BASE	U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Repair at n/c						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$59.79	4/30/2010				

4/30/10: Per Ilion - Could not duplicate concern. Check over, clean, replace tpa at n/c. dmf

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		4/27/2010
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 270 WIN LH
	Date Code		BV
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	

Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	ISS	
Sear	Lift	---Select---	.012
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Like new; Functioning	
	Pull	---Select---	4#
	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		TWO PIECE SCOPE BASE

Arms Services Repair & Estimate System

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help

Repair Inquiry

Repair Number: RE00194321 Serial: E6712764 Model 700LH Center Fire Caliber: 270 WIN Produced: 01/17/2001 Repairman: Bruce Travis Status: Repairing 4/27/2010 8:02:05 AM

Address Information

Customer: Received From: Return To: Received From: Name: WAUTOMA HARDWARE HANK Address 1: P.O. BOX 308 201 MAIN STREET Address 2: PO Box: City: WAUTOMA State: WI Zip Code: 54982 Country: US

Contact / Condition	Problems	Estimate	History / Status	Shipping / Billing
Date	Code	User ID	Desc1	Desc2
4/27/2010 6:21:0	Maint	travisbw	Repair Maintenance	Status: Repairing
4/27/2010 6:23:0	Estimate	travisbw	Estimate Update	Status: PartsHold
4/27/2010 6:24:0	PartsHold	System	Immediate SAP Allc	
4/27/2010 6:28:1	Expedite	travisbw	From: Repair Bench	To: Parts Rack
4/27/2010 6:41:5	Expedite	pencerl	From: Parts Rack	To: Parts Rack
4/27/2010 8:01:0	Estimate	Lovring	Estimate Update	Status: PartsHold
4/27/2010 8:02:0	Repairing	System	Immediate SAP Allc	
4/27/2010 8:03:2	Expedite	Lovring	From: Parts Rack	To: Repair Bench

Shipping Hold
Interface Hold
Estimate Sent
Parts Received
Passed Inspection
Return As Received
Has been Approved
Internal Repair

Current Status
Repairing
4/27/2010 8:02:05 AM
System
Repair Bench
Repair Location
ILN
Current Location
ILN
Transfer Number

Repair Search

Refresh Close

suppl 4/27/2010 3:59 PM CAPS NUM INS SCRL

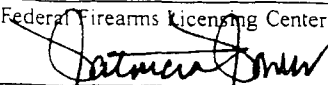
start Intel Net Mail REPAIR 4/27/2010 Arms Services Re ARMS 2010

RECEIVED
APR 28 2010

BY:.....

Federal Firearms License
(18 U.S.C. Chapter 44)

In accordance with the provisions of Title I, Gun Control Act of 1968, and the regulations issued thereunder (27 CFR Part 478), you are licensed to engage in the business specified in this license, within the limitations of Chapter 44, Title 18, United States Code, and the regulations issued thereunder, until the expiration date shown. See "WARNINGS" and "NOTICES" on reverse.

Direct ATF Correspondence To	ATF - Chief, FFLC 2600 Century Parkway, NE Suite 110 Atlanta, Georgia 30345-3104	License Number	3-39-137-01-1A-07768
Chief, Federal Firearms Licensing Center (FFLC)		Expiration Date	January 1, 2011

Name
MOUNTAIN SPORT SHOP

Premises Address (Changes? Notify the FFLC at least 30 days before the move.)

**W6530 20TH DR
WAUTOMA, WI 54982-0000**

Type of License
01-DEALER IN FIREARMS OTHER THAN DESTRUCTIVE DEVICES

Purchasing Certification Statement

The licensee named above shall use a copy of this license to assist a transferor of firearms to verify the identity and the licensed status of the licensee as provided by 27 CFR Part 478. The signature on each copy must be an original signature. A faxed, scanned or e-mailed copy of the license with a signature intended to be an original signature is acceptable. The signature must be that of the Federal Firearms Licensee (FFL) or a responsible person of the FFL. I certify that this is a true copy of a license issued to the licensee named above to engage in the business specified above under "Type of License."

Mailing Address (Changes? Notify the FFLC of any changes.)

KRAUS, GERALD L
MOUNTAIN SPORT SHOP
W6530 20TH DR
WAUTOMA, WI 54982-0000

*File
copy*

Licensee/Responsible Person Signature

Position/Title

Printed Name

Date

ATF Form 8 (5310.11)
Revised December 2007

Previous Edition is Obsolete KRAUS, GERALD L W6530 20TH DR 54982-0000 3-39-137-01-1A-07768 January 1, 2011 01-DEALER IN FIREARMS OTHER THAN DESTRUCTIVE DEVICES



State of Wisconsin • DEPARTMENT OF REVENUE

Registration Certificate

Certificate Expiration Date: Jan 31 2009

LEGAL/REAL NAME:

**GERALD L KRAUS
MOUNTAINS SPORT SHOP**

**W6530 20TH DR
WAUTOMA WI 54982-7802**

This certificate confirms that you are registered with the Wisconsin Department of Revenue.
This certificate is not transferable.

If your business is not operated from a fixed location, such as craft shows, flea markets, etc., it should be displayed or carried with you to the various events.

You are authorized to engage in the business activity(ies) indicated for the following tax(es).

Tax Type

Account Type and Number

Sales & Use

Seller's Permit

004-0000122005-01