

Remington Arms Co., Inc.
Product Service
Legal Case #:4127

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
183256	12/15/2009	12/16/2009	12/16/2009				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Francis P	Pogash	110 S. Front St	Saint Clair	PA	17970		

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015	Improper Maintenance		
S	fired on bolt closing	Concern:1008 Fired on Bolt Closing	Unknown	
C				

12/22/09 Per letter with rifle, Pogash alleges the rifle is going off (firing) on it's own. He fired a round while hunting, hit his deer, and while watching his deer he ejected the shell, closed the bolt and it fired without him touching the trigger.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/2506 REM	26251	T6232212	AR	3/21/1997
Date Purchased	Where Purchased	Accessories	Original Owner			
	JERRYS SPORT CENTER INC	TWO PIECE SCOPE BASE,BOTTOM HALF OF RINGS	U			

CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion inspection/decision replace TPA, clean at no charge						

Repair/Replacement Cost	Repair/Replacement Date
50.34	12/22/2009

12/22/09 Per Ilion, trigger and trigger pin rusted and binding. Will not return properly. Replace TPA, check over, clean at no charge.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/16/2009
	Product Type		RF

	Action Type		A
	Assigned To		F.SUPRY
Cause	4015	Improper Maintenance	
Barrel	Description		24" 2506 REM
	Date Code		AR
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.013
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
		Slightly Worn;	TRIGGER AND PIN RUSTED TRIGGER NOT

Trigger	Condition	Functioning	RETURNING PROPERLY
	Pull	---Select---	5.5#
	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		TWO PIECE SCOPE BASE,BOTTOM HALF OF RINGS

Arms Services Repair CRM System

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help

Repair Inquiry

Repair Number: **RE00183256** Serial: 16232212 Model 700 Center Fire Caliber: 2506 REM Produced: 03/21/1997 Repairman: Status: **Repairing 12/16/2009 9:22:36 AM**

Verify Repair

Address Information

Customer: ☒ Received From Return To: ☐ Received From

Name: **FRANCIS POGASH** **FRANCIS POGASH**

Address 1: **110 S FRONT STREET** **110 S FRONT STREET**

Address 2: PO Box: PO Box:

City: **SAINT CLAIR** **SAINT CLAIR**

State: **PA** Zip Code: **17970** Country: **US** State: **PA** Zip Code: **17970** Country: **US**

FFL: ☐ ☐ ☐ ☐ ☐ ☐

Contact / Condition	Problems	Estimate	History / Status	Shipping / Billing
Date	Code	User ID	Desc1	Current Status
12/15/2009 9:30	New	valentds	Repair Added	Repairing
12/15/2009 9:32	Update	valentds	Repair information change	12/16/2009 9:22:36 AM
12/15/2009 9:34	Expedite	valentds	From: Check In	valentds
12/16/2009 9:22	Maint	Travisbw	Repair Maintenance	Repair Bench
				Repair Location
				ILN
				Current Location
				ILN
				Transfer Number

☐ Shipping Hold
☐ InterFace Hold
☐ Estimate Sent
☐ Parts Received
☐ Passed Inspection
☐ Return As Received
☐ Has been Approved
☐ Internal Repair

Repair Search Refresh Close

start 12/16/2009 12:42 PM NUN INS

27
23.34

50.34

RECEIVED
DEC 17 2009

BY:

Remington

Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: 706 25.06	Serial Number: T 623 2212
Are you the original owner? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO	
Name: FRANCIS P POGASH	Date of Purchase: 2003 (?)
Address (no PO Boxes): 110 S. FRONT ST	
City: ST. CHAIR	State: PA Zip: 17970
Phone (Daytime):	Fax:
E-mail Address: <input type="checkbox"/> I would like to receive future e-mail updates from Remington.	
Please describe your problem: RIFLE IS GOING OFF (FIRING) ON ITS OWN. I FIRED A ROUND WHILE HUNTING HIT MY DEER WHILE WATCHING DEER I EXPECTED SHOT WHEN I PUT A SHOT IN CHAMBER, CLOSED BOLT - IT FIRED DID THIS TWICE USING SPORT ROUND - BUT NOT ALL THE TIMES! - ALSO FIRED WHEN I TOOK SAFETY OFF & PUT IN FIRE POSITION - AGAIN NOT ALL THE TIME!	
Ammunition Information: Put weapon on SAFE Pull TRIGGER FAIRLY HARD -	
Manufacturer:	Type:
Other (i.e. bullet weight/type, shot size, powder):	
Handload Information:	
Powder Used: IMR 4350	Powder Weight: 48.5
Case/Hull Used: VARIOUS	Primer Used:CCI
Bullet Type/Shot Size: PSP 117GR	Reloader Used: PCB5
Firearms Care (Cleaning and Lubrication):	
Brand of cleaning solution used: HOPPER	
How often do you clean the bore? (Months or Number of rounds) AFTER EACH USE	
How often do you clean the action? (Months or Number of rounds) SAME	
How often do you clean the trigger assembly? (Months or Number of rounds) HAVE ONLY	
Brushed it and used CANEER AIR	
Brand of lubricant used: Rem. oil TEMPS. OVER 30° QUANTUM HOT SAUCE OIL UNDER 30°	

*
IF
TRIGGER
HOUSING
HAS TO BE
REPHINED-
RE-SET
TRIGGER
CALL TO
365 #
MAKE
EATRAIN
VE DRAG
IN PULL
EFT OR RIGHT

Put safe
to fire
will go off!

24"
A123/97
S.5#
013

How often do you lubricate the bore? (Months or Number of rounds) *AFTER EACH SESSION*

How often do you lubricate the action? (Months or Number of rounds) *AFTER EACH USE*

How often do you lubricate the trigger assembly? (Months or Number of rounds) *HAVE NOT*

USED BRUSH & CANNED AIR TO CLEAN

Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual?
☐ YES ☒ NO

Comments: *AFTER EACH FIRING SESSION I CLEAN & LUBE THE RIFLE. BUT NOT TRIGGER ASS.*

When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith? *2003*

What were the services performed? *RICHARD SHOOTERS*
RICHARD PA

ADJUSTED TRIGGER PULL TO 3.5# - SMOOTHED PEG 11

Ship your INSURED firearm by either UPS or Parcel Post to:

REMINGTON ARMS CO., INC

ATTN: Arms Service Division
14 Hoefler Ave
Ilion, NY 13357

WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

- :: Record the serial number of your firearm before sending it.
- :: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)
- :: Remove all accessories from your firearm to prevent loss or damage.
- :: Provide a return address on both the outside and inside the box. Shipments without a proper return address will be refused.

st. Remington is not responsible for purchase insurance from your carrier.

elines:

ned to you C.O.D. (To avoid C.O.D. Charges, please in your gun)

imate detailing the nature of the repair, applicable taxes or estimate. Repairs can be paid by check, money order, or VISA). If you wish, you can expedite repairs over billed to your credit card.

Serial Number:

T6232212

Model: **700**



RE00183256

TRIG. & TRIG. PIW rusted & binding will not return properly. Replace TPA, check over, clean AT N/C

#230145