

Remington Arms Co., Inc.
Product Service
Legal Case #:4199

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
184793	1/5/2010	1/5/2010	1/5/2010				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Port Authority of NY/NJ Police	David	Port Authority	241 Erie St. Rm 321	Jersey City	NJ	07310		W 201-237-3810

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI PD S C	Cause:4015 Improper Maintenance Concern:1020 Fired on Bolt Opening		Unknown	
Fired twice on bolt opening				

Customer reported in a letter - Officer experienced unintended discharge twice while attempting to open bolt. The trigger had given a "locked" feeling so the officer attempted to unlock the bolt & check the chamber area. dmf

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/308 WIN	25709	E6733373	CV	4/18/2001 11:00:53 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	NY-NJ PORT AUTHORITY	SCOPE,SCOPE BASE,RINGS,SLING,BIPOD	U			

CONCERN:UNINTENDED DISCHARGE

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Repair at 1/2 normal cost						
	Repair/Replacement Cost	Repair/Replacement Date				

1/8/10: Per Fred S. - Could not duplicate concern. Action & trigger assembly are dirty. Sand in trigger assembly & action. Replace trigger assembly, check over, clean at 1/2 normal cost. dmf

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
	Examiner		B.TRAVIS

Examination	Exam Date	1/5/2010	
	Product Type	RF	
	Action Type	A	
	Assigned To	F.SUPRY	
Cause	4015	Improper Maintenance	SAND IN ACTION AND TPA
Barrel	Description	26" 308 WIN POL	
	Date Code	CV	
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	BINDING FROM SAND
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description	STANDARD M/700 SAFETY	
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.017
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
	Condition	Slightly Worn; Functioning	SAND IN TPA

Trigger	Pull	---Select---	4.5#
	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		SCOPE,SCOPE BASE,RINGS,SLING,BIPOD

Arms Services Repair & Estimate System

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help

Repair Inquiry

Repair Number: **RE00184793** Serial: E6733373 Model 700 Center Fire Caliber: 308 WIN Repairman: Bruce Travis
 Verify Repair Status: ApprovalHold 1/5/2010 9:31:15AM

Address Information

Customer: ☒ Received From Return To: ☐ Received From
 Name: PORT AUTHORITY OF NY, NJ POLICE PORT AUTHORITY OF NY, NJ POLICE
 Address 1: 241 ERIE ST ROOM 321 241 ERIE ST ROOM 321
 Address 2: PO Box PO Box
 City: JERSEY CITY JERSEY CITY
 State: NJ Zip Code: 07310 Country: US State: NJ Zip Code: 07310 Country: US
 FFL: ☐ ☐ ☐ ☐ ☐ ☐

Contact / Condition		Problems		Estimate	History / Status		Shipping / Billing	
Date	Code	User ID	Desc1	Desc2			Current Status	
1/5/2010 6:14:36	New	valentds	Repair Added		☐ Shipping Hold		ApprovalHold	
1/5/2010 8:42:35	Maint	Travisbw	Repair Maintenance	Status: Estimating	☐ InterFace Hold		1/5/2010 9:31:15AM	
1/5/2010 9:31:15	Estimate	Travisbw	Estimate Update	Status: ApprovalHold	☐ Estimate Sent		Travisbw	
1/5/2010 9:32:10	Approval	System	Immediate SAP Allocat		☐ Parts Received		ApproveRack	
1/5/2010 9:35:48	Expedite	pencerf	From: Repair Bench	To: ApproveRack	☐ Passed Inspection		Repair Location	
					☐ Return As Received		ILN	
					☐ Has been Approved		Current Location	
					☐ Internal Repair		ILN	
							Transfer Number	

Repair Search

Refresh

Close

supply 1/5/2010 1:35 PM CAPS NUM INS REG

start Inbox - Microsoft Arms Services Repair Part Search by

1:35 PM

RECEIVED
 JAN 06 2010

BY:.....

4/19/99

26" 4.5" 2017 CV4/01

SERIAL Number: **E6733373**

SERIAL # E6733373

Model: 700

PA # 7500



RE00184793

THIS WEAPON EXPERIENCE AN UNINTENDED DISCHARGE

WHEN THE OPERATOR WAS UNLOCKING THE BOLT. THE TRIGGER HAD GIVEN A 'LOCKED' FEELING AND THE OPERATOR ATTEMPTED

TO UNLOCK HIS BOLT TO CHECK THE CHAMBER AREA. DURING THIS ATTEMPT TO UNLOCK THE BOLT THE WEAPON DISCHARGED.

THIS OCCURRED TWO TIMES.

could not duplicate concern. Act + TPA dirty. Sand in TPA + action. Replace TPA, checkover, clean at 1/2 non mal cost.

Quote

UPS ACCOUNT NO.	V 3 W 4 6 2
REFERENCE NUMBER	115G02
DAVID (HOMER)	TELEPHONE 201 257-7711
PANYNJ	
241 ERIE ST RM 302	321
JERSEY CITY	
NJ	07310 1303