

Remington Arms Co., Inc.
Product Service
Legal Case #:3726

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
173932	8/28/2009	8/31/2009	8/31/2009				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Richard	Ristau	1316 Coffelt Ave	Bettendorf	IA	52722		H 563-355-5719

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Fires on safe release	Cause:4038 Could Not Duplicate Concern Concern:1007 Fired on Safe Release	Unknown	
C				

9/4/09 Per note with rifle, with the chamber loaded and the gun on safe, if you press the trigger it will not fire. The gun will fire when you take it off safe without touching the trigger.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/270 WIN	20000	6247730	KS	5/1/1969
Date Purchased	Where Purchased	Accessories	Original Owner			
	FABER BROS CHIC ILL		U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
replace TPA under BLSM program for \$20						
	Repair/Replacement Cost	Repair/Replacement Date				
	58.54	9/4/2009				

9/4/09 Could not duplicate concern. Trig assm set screws altered. Replace TPA, check over, clean under bolt lock program for \$20.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		8/31/2009
	Product Type		RF
	Action Type		A

	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 270 WIN
	Date Code		KS
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	SOME BRASS WASH/PARTICLES
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.004
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	2#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Bolt Lock	

start
Internet - Microsoft Edge
Arms Services Repair
7:06 AM

$$\begin{array}{r} 12 \\ 35 \\ 15 \\ \hline 35.39 \\ \hline 97.39 \\ - 38.85 \text{ paid} \\ \hline 58.54 \end{array}$$

RECEIVED
SEP 04 2009
BY: _____

3726

Remington.

Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: 700 BDL		Serial Number: 6247730	
Are you the original owner? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO			
Name: RICHARD RISTAU		Date of Purchase: NOV. 1999	
Address (no PO Boxes): 1316 COFFELT AVE.			
City: BETTENDORF		State: IOWA	Zip: 52722
Phone (Daytime): (563) 356-5719		Fax:	
E-mail Address: <input type="checkbox"/> I would like to receive future e-mail updates from Remington.			
Please describe your problem: WITH THE CHAMBER LOADED AND THE GUN ON SAFE, IF YOU PRESS THE TRIGGER IT WILL NOT FIRE. BUT THE GUN WILL FIRE WHEN YOU TAKE IT OFF SAFE WITHOUT TOUCHING THE TRIGGER.			
Ammunition Information:			
Manufacturer: REMINGTON		Type: 270 WIN.	
Other (i.e. bullet weight/type, shot size, powder): 130 GR. CORE-LOKT PTD. SOFT PT			
Handload Information:			
Powder Used:		Powder Weight:	
Case/Hull Used:		Primer Used:	
Bullet Type/Shot Size:		Reloader Used:	
Firearms Care (Cleaning and Lubrication):			
Brand of cleaning solution used: HOPPE'S BENCH REST 9			
How often do you clean the bore? (Months or Number of rounds) 100 ROUNDS			
How often do you clean the action? (Months or Number of rounds) 200 ROUNDS			
How often do you clean the trigger assembly? (Months or Number of rounds) NEVER			
Brand of lubricant used: REMINGTON REM OIL			

KS 5169
22"
2#
.004

How often do you lubricate the bore? (Months or Number of rounds)	100 ROUNDS
How often do you lubricate the action? (Months or Number of rounds)	200 ROUNDS
How often do you lubricate the trigger assembly? (Months or Number of rounds)	NEVER
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual?	
<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
Comments:	
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?	
NEVER	
What were the services performed?	
NONE	
Ship your INSURED firearm by either UPS or Parcel Post to:	
<p align="center">REMINGTON ARMS CO., INC ATTN: Arms Service Division 14 Hoefler Ave Ilion, NY 13357</p>	

WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. VIOLATION OF FEDERAL LAW: IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND

Serial Number:

6247730

Model: 700



RE00173932

ing it.
 image in shipping and handling. Preferably,
 be returned.)
 loss or damage.
 de the box. Shipments without a proper
 ost. Remington is not responsible for
 purchase insurance from your carrier.

idelines:

:: Repairs \$75.00 and under will be returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)

:: For Repairs over \$75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over \$75.00 by setting a pre-authorized amount that can be billed to your credit card.

could not duplicate concern.

Trig. Assm. set screws altered.
 replace TPA, check over, clean
 under Bolt lock program Ron.
 \$20.00. Quote