

Remington Arms Co., Inc.
Product Service
Legal Case #:4506

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
194124	4/15/2010	4/20/2010	4/20/2010				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Shooters Supply Co.	*	Shooters Supply	102-104 North St.	Middletown	NY	10940		W 845-343-8678

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S	Concern:1007	Fired on Safe Release	Unknown	
C	Fired on Safe release			

Dealer wrote in a note - Customer states that gun fired when Safe is pushed off. dmf

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPR	25793	G6890209	WD	8/24/2009 3:00:55 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
9/1/2009	JERRY S SPORT CENTER, INC	TWO PIECE SCOPE BASE	U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Repair under warranty						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$128.14	4/23/2010				

4/23/10: Per Fred S. - Could not duplicate concern. Replace tpa, check over, clean @ n/c - warranty. dmf

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		4/20/2010
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 3006 SPR
	Date Code		WD
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	

Bolt	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD XMP SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.011
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	3.5#
	Altered	False	
	Sub-Assembly	X-Mark Pro	
Non-Remington Components	Description		TWO PIECE SCOPE BASE

Repair Number:	RE00194124	Serial: G6890209 Model 700 Center Fire Caliber: 30-06 S&W. Produced: 08/24/2009	Repairman:	Charles Swanson
Verify Repair:			Status:	Repairing 4/21/2010 8:06:50 AM

Customer:		☒ Received From	Return To:		☒ Received From
Name: SHOOTERS SUPPLY CO					
Address 1: 104 NORTH ST					
Address 2:		PO Box:			
City: MIDDLETOWN					
State: NY	Zip Code: 10940	Country: US	State: NY	Zip Code: 10940	Country: US

FFL

Contact / Condition		Problems		Estimate		History / Status		Shipping / Billing	
						Current Status Preparing 4/21/2010 8:06:50 AM swansonch Repair Bench Repair Location ILN Current Location ILN Transfer Number			
Date	Code	User ID	Desc1						
4/19/2010 2:49:58	Expedite	pencil	From: Check In			☐ Shipping Hold ☐ Interface Hold ☐ Estimate Sent ☒ Parts Received ☐ Passed Inspection ☐ Return As Received ☐ Has been Approved ☐ Internal Repair			
4/20/2010 8:57:32	Estimate	swansonch	Estimate Update						
4/21/2010 7:02:21	Main	bavisbw	Repair Maintenance						
4/21/2010 7:42:21	Estimate	swansonch	Estimate Update						
4/21/2010 7:44:44	Repairing	System	Immediate SAP Allocation						
4/21/2010 7:54:44	Estimate	swansonch	Estimate Update						
4/21/2010 7:56:56	Repairing	System	Immediate SAP Allocation						
4/21/2010 8:06:50	Estimate	swansonch	Estimate Update						

Repair Search

Refresh

Close

RECEIVED
APR 22 2010

BY: _____

4506

WD8/09
22"
3.5"
0.11

Bob Lounsbury Sporting Goods, Inc. & Shooter Supply Co.

102-104 North Street
Middletown, NY 10940
845-343-8678

MERCHANDISE RETURN FORM

DATE: 04-06-10

MANUFACTURER: Remington

RA #: _____

CUSTOMER NAME: Mike Preadamano

CUSTOMER TICKET #: 133

ITEM FOR RETURN: Rem 700 3000 Serial # G6890209

REASON FOR RETURN: Customer States that gun fires
when safe is pushed off

ADDRESS RETURNED TO: Remington

DATE OUT UPS: 04-13-10

TRACKING #: 1Z4XX5969065670621

COMPANY CONTACT NAME: Bob or Ed

Serial
Number:

G6890209

Model: **700**



RE00194124

could not duplicate concern
upline TPA, checkover, clean
AT N/C
warranty

Remington.

Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: 700		Serial Number: G6890209	
Are you the original owner?: ☒ YES ☐ NO			
Name: Mike Pendergast		Date of Purchase: 09-09	
Address (no PO Boxes):			
City:		State:	Zip:
Phone (Daytime):		Fax:	
E-mail Address:			
☒ I would like to receive future e-mail updates from Remington.			
Please describe your problem: With round in chamber gun fires when safety is pushed off.			
★ Shipped by a return to ★ Bob Lounsbury Sporting Goods Shooters Wholesale Supply (FFL Lic. Number) 104 North Street Middletown N.Y. 10940 845-343-1808			
Ammunition Information: All types			
Manufacturer: R11		Type:	
Other (i.e. bullet weight/type, shot size, powder): Factory loads only Have not used any reloads.			
Handload Information:			
Powder Used:		Powder Weight:	
Case/Hull Used:		Primer Used:	
Bullet Type/Shot Size:		Reloader Used:	
Firearms Care (Cleaning and Lubrication):			
Brand of cleaning solution used:			
How often do you clean the bore? (Months or Number of rounds)			
How often do you clean the action? (Months or Number of rounds)			
How often do you clean the trigger assembly? (Months or Number of rounds)			
Brand of lubricant used:			