

Remington Arms Co., Inc.  
Product Service  
Legal Case #:4319

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
187732	1/28/2010	1/29/2010	1/29/2010				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Tac Pro Shooting Center		Tac Pro Shootin	35100 N St Hwy 108	Mingus	TX	76463		H 254-968-3112 E email@tacproshootingcenter.com

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S	fired when safety disengaged Concern:1007 Fired on Safe Release			
C				

2/4/10 Per note with rifle, on 11/22/09, a round was chambered and the safety was engaged. Once the safety was disengaged the weapon fired without touching the trigger.cm

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/2506 REM	26031	E6360537	AR	3/25/1997
Date Purchased	Where Purchased	Accessories	Original Owner			
	GRICE WHOLESALE	SCOPE,RINGS,BASE,SLING,HARD CASE	U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean at 1/2 normal charges as goodwill						

Repair/Replacement Cost	Repair/Replacement Date

2/4/10 Per Ilion, could not duplicate concern. Trig set screws altered. Replace TPA, check over, clean at 1/2 normal charges.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/29/2010
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4006	Altered Adjustments or Components	
Barrel	Description		24" 2506 REM
	Date Code		AR
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.014
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY
	Pull	---Select---	3#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		SCOPE,RINGS,BASE,SLING,HARD CASE

**Arms Services Repair & Estimate System**

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help

### Repair Inquiry

Repair Number: **RE00187732** Serial: **E6360537 Model 700 Center Fire Caliber 25-06 REM Produced: 03/25/1997** Repairman: **Bruce Travis**  
 Verify Repair Status: **ApprovalHold 1/29/2010 8:27:57 AM**

**Address Information**

Customer: ☒ Received From Return To: ☐ Received From

Name: **TAC PRO SHOOTING CENTER** **TAC PRO SHOOTING CENTER**  
 Address 1: **35100 N. ST. HWY 108** **35100 N. ST. HWY 108**  
 Address 2: **PO Box** **PO Box**  
 City: **MINGUS** **MINGUS**  
 State: **TX** Zip Code: **76463** Country: **US** State: **TX** Zip Code: **76463** Country: **US**  
 FFL: **\_\_\_\_\_**

Contact / Condition	Problems	Estimate	History / Status	Shipping / Billing
Date	Code	User ID	Desc1	Desc2
1/28/2010 9:53:4	New	coffinkr	Repair Added	
1/28/2010 9:57:2	Expedite	coffinkr	From: Check In	To:
1/29/2010 7:19:2	Maint	travisbw	Repair Maintenance	Status: Estima
1/29/2010 8:27:5	Estimate	travisbw	Estimate Update	Status: Appro
1/29/2010 8:28:0	ApprovalHold	System	Immediate SAP Allocation	
1/29/2010 8:37:0	Expedite	pencerl	From: Repair Bench	To: ApproveR

☐ Shipping Hold ☐ InterFace Hold ☐ Estimate Sent ☐ Parts Received ☐ Passed Inspection ☐ Return As Received ☐ Has been Approved ☐ Internal Repair

Current Status: **ApprovalHold**  
**1/29/2010 8:27:57 AM**  
**travisbw**  
**ApproveRack**  
 Repair Location: **ILN**  
 Current Location: **ILN**  
 Transfer Number: **\_\_\_\_\_**

Repair Search Refresh Close

supryl 1/29/2010 3:02 PM NUM INS 3/25/2010 3:02 PM

start Inbox - Microsoft Arms Services Re... Part Search by M... 3/02 PM

RECEIVED  
 FEB 01 2010

BY:.....

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4319

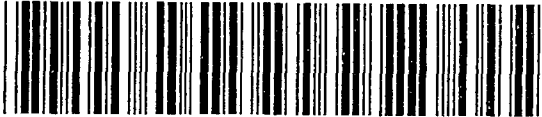
24"  
A123/97  
3#  
.014

Print

Reset

<b>Model Number:</b> 700		<b>Serial Number:</b> E6360537	
<b>Are you the original owner?:</b> <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO			
<b>Name:</b> Tac Pro Shooting Center		<b>Date of Purchase:</b>	
<b>Address (no PO Boxes):</b> 35100 N. St. HWY 108			
<b>City:</b> Mingus		<b>State:</b> TX	<b>Zip:</b> 76463
<b>Phone (Daytime):</b> 254-968-3112		<b>Fax:</b> 254-968-5857	
<b>E-mail Address:</b> (if e-mail address is provided, notification of receipt and shipment will be sent) email@tacproshootingcenter.com			
<b>E-mail Address:</b> <input type="checkbox"/> I would like to receive future e-mail updates from Remington.			
<b>Please describe your problem and date of occurrence:</b> 11-22-09  -A round was chambered and the safety was engaged. Once the safety was disengaged the weapon fired without touching the trigger.  could not duplicate concern. Trig. Set screws altered. replace TDA check win, clean at 1/2 normal charges.  358 characters left      quote			
<b>Ammunition Information:</b>			
<b>Manufacturer:</b>		<b>Type:</b>	
<b>Other (i.e. bullet weight/type, shot size, powder):</b>			
<b>Handload Information:</b>			
<b>Powder Used:</b>		<b>Powder Weight:</b>	
<b>Case/Hull Used:</b>		<b>Primer Used:</b>	
<b>Bullet Type/Shot Size:</b>		<b>Reloader Used:</b>	

<b>Firearms Care (Cleaning and Lubrication):</b>	
Brand of cleaning solution used: Remington	
How often do you clean the bore? (Months or Number of rounds) Every month	
How often do you clean the action? (Months or Number of rounds) Every month	
How often do you clean the trigger assembly? (Months or Number of rounds) <div></div>	
Brand of lubricant used: Remington	
How often do you lubricate the bore? (Months or Number of rounds) Every Month	
How often do you lubricate the action? (Months or Number of rounds) Every Month	
How often do you lubricate the trigger assembly? (Months or Number of rounds) <div></div>	
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual? > <input type="checkbox"/> YES <input type="checkbox"/> NO	
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?) Never	
What were the services performed? <div></div>	

Serial Number: <b>E6360537</b>	
Model: <b>700</b>	
	
<b>RE00187732</b>	
or Parcel Post to:	
<p>ENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. <b>THIS IS A VIOLATION OF FEDERAL LAW.</b> IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.</p> <p>:: Record the serial number of your firearm before sending it.</p>	

:: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably,

ship in a firearm box. (Note: Original boxes may not be returned.)

:: Remove all accessories from your firearm to prevent loss or damage.

:: Provide a return address on both the outside and inside the box. Shipments without a proper

return address will be refused.

:: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for

damage or loss during shipment, so you may elect to purchase insurance from your carrier.

Charge repairs will be processed using the following guidelines:

:: Repairs \$75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)

:: For Repairs over \$75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over \$75.00 by setting a pre-authorized amount that can be billed to your credit card. We process checks electronically through Check21.