

Remington Arms Co., Inc.
Product Service
Legal Case #:3680

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
		8/12/2009		8/8/2009			

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter									
Incident		Brian	Thalhamer	635 Fifth St.	Santa Rosa	CA	95404		C 707-292-6694

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Shot a hole in roof of truck	Cause:4079 Other - Unexamined		
S	Concern:1007 Fired on Safe Release		Unknown	
C				

Customer reported: Gun was handed down from his father - he's not sure how old it is. Safety was sticking on the gun. Unloading the gun inside of his truck and when he was able to get Safety Lever unstuck - the gun went off & blew a hole in the roof of his truck. dmf

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/270 WIN				1/1/1900
Date Purchased	Where Purchased	Accessories	Original Owner			
			N			

Gun handed down from father

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Repair/Replacement Cost	Repair/Replacement Date					

8/12/09: Sending ARS label, letter and box. Gun box order # 1024770. dmf

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment

Remington Arms Company, Inc
Product Services
Initial Contact Form

Case #	3680	Date of Call	8/11/09	Date of Incident	8/08/09	PreLit		Lit		Obs	
Reporter				Incident							
name				name	Brian Thalhamer						
address				address	635 Fifth St. Santa Rosa CA 95404						
contact #'s				contact #'s	707-292-6694 (cell #)						
email				email							
Injury	none										
Medical Treatment	*										
Alleged cause	Fired on Safety Release										
Firearm	Ser #	Cal	DOM	Orig owner?	When/Where purchased						
700	n/a	.270 Win	*	No	handed down from father						
Ammunition	Factory/Reload	Manuf	Caliber	Bullet type/wgt	Lot #	Additional info					
Other Product											
Notes:	Gun was handed down from his father - he's not sure how old it is. Safety was sticking on the gun. Unloading the gun inside of his truck and when he was able to get Safety Lever unstuck - the gun went off and blew a hole in the roof of his truck.										
Customer's Request											
My actions/offers	Sending a box, ARS label, and letter. Dmf Box order # 1024110										



www.remington.com

Remington Arms Company, Inc.
870 Remington Drive
P. O. Box 700
Madison, NC 27025-0700

ARS LABEL REQUEST FORM

DATE:	8/12/2009	REQUESTED BY:	dmf
QUANTITY:	1	WEIGHT PER PACKAGE:	10 lbs
PLEASE CHECK ONE: MEDIA COORDINATOR TO MAIL		I WILL MAIL XXXXXXXXXX	
DESCRIPTION: Ref # 3680 Model 700			

LABEL INFORMATION

MAIL LABEL TO:	Brian Thalhamer 635 Fifth St. Santa Rosa, CA 95404	<i>11/19 Hasnt shipped</i>
RETURN ITEM TO:	Remington Arms Attn: Product Service/Supry Ilion, NY	

PLEASE COMPLETE ALL PARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATOR

4XX596 AUG 12, 2009 ALL CURR USD 1 OF 1
SERVICE GND COM ACT WT 10.0 LBS
TRACKING# 1Z4XX5969067284205
REF 1: BRIAN THALHAMER/CD/DMF
REF 2: REF#3680/MODEL 700

HANDLING CHARGE 0.00		
SINGLE-PIECE PUB RATE CHRG:		
DV 0.00	COD 0.00	SVC T/P USD RS 0.50
DC 0.00	DGD 0.00	SD 0.00
AH 0.00	PR 0.00	SP 0.00
TOT PUB CHG 11.01	PUB+HANDLING	11.01