

Remington Arms Co., Inc.
Product Service
Legal Case #:4062

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
181986	12/2/2009	12/3/2009	12/3/2009				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	X Ring Sports	*	X Ring Sports	3565 Sapps Lake Rd.	Enigma	GA	31749		W 229-553-7035 E jeffabell59@yahoo.com
Incident		Ronnie	Edwards	1654 Bay Meadows Dr. W.	Douglas	GA	31535		H 912-260-1246

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Cause:4038 Could Not Duplicate Concern			Unknown
C	Concern:1008 Fired on Bolt Closing			

Customer reported on repair form - The gun fired at the closing of the bolt on 2 different occasions. With factory trigger and after market trigger. dmf

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/308 WIN	25709	G6698737	EB	10/24/2007 10:12:36 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
5/1/2008	JERRY S SPORT CENTER (WL)		Y			

CONCERN: FBC

Ammunition Information

Mfg.	Type	Cal./Ga.	SKU	UPC	DOM	Mfg. Code
Reloads	Sierra/150 gr	308 WIN				
Concern	Other	Factory	Reload			
0:	44-46 gr Varget powder	N	Y			

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Repair under warranty						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$48.84	12/7/2009				

12/7/09: Per Fred S. - Could not duplicate concern. Trigger pull set below factory specs. Will replace trigger assembly, check over, clean, set trigger pull to factory specs at n/c - warranty. dmf

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/3/2009
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		26" 308 WIN PSS
	Date Code		EB
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
Bolt	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
Extractor	Stop	Slightly Worn; Functioning	
	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
Locking	Ext/Eject Test	False	
	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
Overall	Notch Condition	---Select---	
	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	HAS BEEN BEDDED
Receiver	Fore End Condition	---Select---	
	Condition	Slightly Worn; Functioning	
Safety	Bulged	False	
	Description		STANDARD XMP SAFETY
	Function	Like new; Functioning	
Sear	Sub-Assembly	Non-ISS	
	Lift	---Select---	.011
	Notch	Like new; Functioning	
Feeding Test	Tests	Test Fired	False
		False	
Trigger	Condition	Like new; Functioning	
	Pull	---Select---	2.5#
	Altered	True	SET BELOW FACTORY SPECS
	Sub-Assembly	X-Mark Pro	

Arms Services Repair & Estimate System

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help

Repair Inquiry

Repair Number: **RE00181986**
Verify Repair

Serial: G6638737 Model 700 Center Fire Caliber: 308 WIN Produced: 10/24/2007
Repairement: **Bruce Travis**
Status: **Repairing 12/3/2009 9:20:10 AM**

Address Information

Customer: **X RING SPORTS**
Address 1: **3565 SAPPs LAKE RD**
Address 2: **ENIGMA**
City: **ENIGMA**
State: **GA** Zip Code: **31749** Country: **US**

Received From: **X RING SPORTS**
Return To: **3565 SAPPs LAKE RD**
PO Box: **ENIGMA**
State: **GA** Zip Code: **31749** Country: **US**

Contact / Condition

Problems

Estimate

History / Status

Shipping / Billing

Date	Code	User ID	Desc1	Desc2		Current Status
12/2/2009 1:39:0	New	thomaspe	Repair Added		<input type="checkbox"/> Shipping Hold	Repairing
12/2/2009 1:40:4	Expedite	thomaspe	From: Check In	To:	<input type="checkbox"/> InterFace Hold	12/3/2009 9:20:10 AM
12/3/2009 7:33:2	Maint	Travisbw	Repair Maintenance	Status: Repairing	<input type="checkbox"/> Estimate Sent	System
12/3/2009 9:18:5	Estimate	Travisbw	Estimate Update	Status: PartsHold	<input checked="" type="checkbox"/> Parts Received	Repair Bench
12/3/2009 9:20:1	Repairing	System	Immediate SAP Allocation		<input type="checkbox"/> Passed Inspection	Repair Location
					<input type="checkbox"/> Return As Received	ILN
					<input type="checkbox"/> Has been Approved	Current Location
					<input type="checkbox"/> Internal Repair	ILN
						Transfer Number

Repair Search

Refresh

Close

RECEIVED
DEC 04 2009
 BY:.....

4062


 2.5#
 26"
 EB 10/07
 1011

Factory Repair Form

Return to Previous Page

NOTE: Please complete and print this form, and then include it with your firearm.

Model Number: 700		Serial Number: 66698737	
Are you the original owner?: <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO			
Name: Ronnie Edwards		Date of Purchase: 5-01-08	
Address (no PO Boxes): 1654 Bay meadows Dr. W.			
City: Douglas		State: GA	Zip: 31535
Phone (Daytime): 912-260-1246		Fax:	
E-mail Address: (if e-mail address is provided, notification of receipt and shipment will be sent)			
E-mail Address: <input type="checkbox"/> I would like to receive future e-mail updates from Remington.			
Please describe your problem and date of occurrence: Dates are unknown. The gun Fired at the Closing of the bolt with the Factory trigger on two different occasions. The trigger was Replaced with a Jewell trigger and Fired on the Closing of the bolt on two more occasions <small>500 characters left</small>			
Ammunition Information:			
Manufacturer:		Type:	
Other (i.e. bullet weight/type, shot size, powder):			
Handload Information:			
Powder Used: Varget		Powder Weight: 44-46 gr	
Case/Hull Used: Winchester Rem		Primer Used:CCI Br-2	
Bullet Type/Shot Size: 150 gr Sierra		Reloader Used: RCBS	
Firearms Care (Cleaning and Lubrication):			
Brand of cleaning solution used: Shooters Choice			
How often do you clean the bore? (Months or Number of rounds)		Approx. 100-150 Rds	
How often do you clean the action? (Months or Number of rounds)		SAME	
How often do you clean the trigger assembly? (Months or Number of rounds)		300-400 Rds	
Brand of lubricant used: Pro shot			
How often do you lubricate the bore? (Months or Number of rounds)		every cleaning	
How often do you lubricate the action? (Months or Number of rounds)		SAME	

How often do you lubricate the trigger assembly? (Months or Number of rounds)
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith? <i>Never</i>
What were the services performed?
Ship your INSURED firearm by either UPS or Parcel Post to: Remington Arms Co., Inc. Attn: Arms Service Division 14 Hoefler Avenue Ilion, NY 13357
<p>Ⓢ WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.</p> <p>:: Record the serial number of your firearm before sending it.</p> <p>:: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)</p> <p>:: Remove all accessories from your firearm to prevent loss or damage.</p> <p>:: Provide a return address on both the outside and inside the box. Shipments without a proper return address will be refused.</p> <p>:: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase <u>insurance</u> from your carrier.</p> <p>Charge repairs will be processed using the following guidelines:</p> <p>:: Repairs \$75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)</p> <p>:: For Repairs over \$75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over \$75.00 by setting a pre-authorized amount that can be billed to your credit card. We process checks electronically through Check21.</p>

Serial Number:

G6698737Model: **700****RE00181986**

Visit Our Other Websites

Other Sites

could not duplicate concern.
 Trig. pull set below factory
 specs. will replace TPA, check over,
 clean, set Trig. pull to min factory
 specs. of 3.5# AT N/C
 warranty

X-RING SPORTS

**JEFF ABELL
3565 SAPPS LAKE ROAD
ENIGMA GA 31749
229-533-7035
229-238-1139**



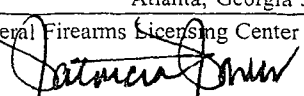
Dear Sirs,

I am an FFL dealer and my customer did not feel comfortable shipping a firearm so he asked me to ship for him. He is an over the road truck driver and is home very little, so please refer all correspondence to me. The firearm will also have to be shipped back to me since it has been logged into my book. I have included all his information on the factory repair form. All my information is on this letterhead. My email address is, Jeffabell59@yahoo.com Thank you very much. Jeff Abell

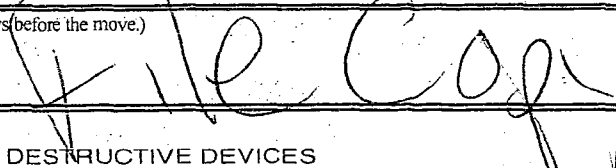
U.S. Department of Justice
Bureau of Alcohol, Tobacco, Firearms and Explosives

Federal Firearms License
(18 U.S.C. Chapter 44)

In accordance with the provisions of Title I, Gun Control Act of 1968, and the regulations issued thereunder (27 CFR Part 478), you are licensed to engage in the business specified in this license, within the limitations of Chapter 44, Title 18, United States Code, and the regulations issued thereunder, until the expiration date shown. See "WARNINGS" and "NOTICES" on reverse.

Direct ATF Correspondence To	ATF - Chief, FFLC 2600 Century Parkway, NE Suite 110 Atlanta, Georgia 30345-3104	License Number	1-58-019-01-1M-05038
Chief, Federal Firearms Licensing Center (FFLC)		Expiration Date	December 1, 2011

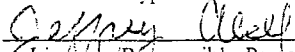
Name
X-RING SPORTS

Premises Address (Changes? Notify the FFLC at least 30 days before the move.) 3565 SAPPS LAKE ROAD ENIGMA, GA 31749-	
Type of License 01-DEALER IN FIREARMS OTHER THAN DESTRUCTIVE DEVICES	

Purchasing Certification Statement
The licensee named above shall use a copy of this license to assist a transferor of firearms to verify the identity and the licensed status of the licensee as provided by 27 CFR Part 478. The signature on each copy must be an original signature. A faxed, scanned or e-mailed copy of the license with a signature intended to be an original signature is acceptable. The signature must be that of the Federal Firearms Licensee (FFL) or a responsible person of the FFL. I certify that this is a true copy of a license issued to the licensee named above to engage in the business specified above under "Type of License."

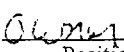
Mailing Address (Changes? Notify the FFLC of any changes.)

ABELL, JEFFREY
X-RING SPORTS
3565 SAPPS LAKE ROAD
ENIGMA, GA 31749-



Licensee/Responsible Person Signature
Jeffrey Abell

Printed Name



Position/Title
11-24-2008

Date

Previous Edition is Obsolete

ABELL, JEFFREY, 3565 SAPPS LAKE ROAD, 31749-158-019-01-1M-05038 December 1, 2011: 01-DEALER IN FIREARMS OTHER THAN DESTRUCTIVE DEVICES

ATF Form 8 (5310.11)
Revised December 2007