

Remington Arms Co., Inc.
Product Service
Legal Case #:1402

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
152663	10/4/2008	10/5/2001	10/6/2008		X		

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		Philip	Carrier	PO Box 1077	Marina	CA	93933		H 831-384-1384

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4079	Other - Unexamined <i>Could Not Duplicate</i>		
S	Accidental discharge	Concern:1025	Unexplained Discharge - No Mention of Safety Position	Unknown
C				

Previously opened file - customer holding for a 350 Simms caliber - that caliber will not be produced. Exchanging for a 300 WSM. File transferred from old database file #: 16757 new file #: 1402. fls.

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	722/300 SAV		281293	XYX	12/1/1952
Date Purchased	Where Purchased	Accessories	Original Owner			
			U			

CONCERN:FSR

Ammunition Information - None Defined
Other Products Information - None Defined
Settlement

Remington/722/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
replace with Model 7, #87704						
	Repair/Replacement Cost	Repair/Replacement Date				
	500.00	10/6/2008				

7/16/2007 customer had an agreement with Tommy Milner that the rifle would be exchanged. He has been waiting on the 350 Simms which will not be produced. We agreed to exchange his 722 for a Model 7 in 300 WSM caliber with his name lazer engraved. He will ship in his 722 fls. 10/6/2008 his rifle received and exchanged for the custom rifle per agreement fls.

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		10/6/2008
	Product Type		RF
	Action Type		A

	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 300 SAV
	Date Code		XYX
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/722 BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.015
	Notch	Slightly Worn; Functioning	
Feeding Test	Tests	Test Fired	False
		False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	4#
	Altered	False	
	Sub-Assembly	Other Remington	

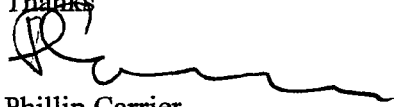
Phillip R. Carrier
469 Ferris Avenue.
Marina, Ca, 93933

Remington Arms
Mr. Fred Supry
Consumer Affairs
14 Hoefler Avenue
Ilion, New York 13357

Hello Mr. Supry,

Enclosed as directed, you will find the exchange weapon. Please take note that the trigger mechanism is still in the factory sealant, unmodified, but the requirement of having to place the weapon in "Condition One" to unload, lead to the unwanted release of the firing pin or hammer. The Remington authorized repair facility (Trigger Hill gun store, Salinas, Ca.) indicated that they did not want to modify and repair the firing mechanism because of liability concerns. As a functional check, I found that the weapon would release the firing pin or hammer about once in every two hundred attempts if the Safety is ridden or touched before bolt activation (finger pressure on the Safety).

Thanks


Phillip Carrier

Per Agreement to replace
~~Frank~~ T. Miller
w/ M/7 300 ~~000~~ wsm with
his LAZEL Engraved name.

Ramach # ~~2636~~
87704

Serial
Number:

281293

Model: 722



RE00152663