

Remington Arms Co., Inc. **Product Service** Legal Case #:1402

Case Information

RE# **Date Closed Incident Date** Pre Lit Lit Obsolete **Date Opened** Date Opened(PS) 152663 10/4/2008 10/5/2001 10/6/2008 X

Customer Information

Contact Street Last Name City State Zip Age Type Business First Name PO Box 1077 93933 H 831-384-1384 Marina CA Reporter Philip Carrier

Incident Information

Medical Medical Repair Claims Codes Treatment Status Est.

PI

C

Cause: 4079 Other - Unexamined Could Not Duplicate PD

Unknown Unexplained Discharge - No Mention of Accidental S Concern:1025 Safety Position

discharge

Previously opened file - customer holding for a 350 Simms caliber - that caliber will not be produced. Exchanging for a 300 WSM. File transfered from old database file #: 16757 new file #: 1402. fls.

Firearm Information

Model/Ga. SKU Serial Bbl. **DOM** Mfg. Type CF/BA 722/300 SAV 281293 XYY 12/1/1952 Remington **Date Purchased** Where Purchased Accessories **Original Owner** U

CONCERN:FSR

Ammunition Information - None Defined Other Products Information - None Defined Settlement

Remington/722/CF/BA

Reim. Cash Cash Release Date Reimbursement Date Settlement Release of Claims Date Settlement APV APV

replace with Model 7, #87704

> Repair/Replacement Repair/Replacement Cost Date 500.00 10/6/2008

7/16/2007 customer had an agreement with Tommy Milner that the rifle would be exchanged. He has been waiting on the 350 Simms which will not be produced. We agreed to exchange his 722 for a Model 7 in 300 WSM caliber with his name lazer engraved. He will ship in his 722 fls. 10/6/2008 his rifle received and exchanged for the custom rifle per agreement fls.

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment	
	Examiner		B.TRAVIS	
D	Exam Date		10/6/2008	
Examination	Product Type		RF	
	Action Type		A	

		i i	la avena
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	
	Description		24" 300 SAV
	Date Code		XYY
	Bore Plugged	False	
Barrel	Bulged	False	
	Fired	False	
	Fired while Obstructed		<u>_</u>
	Muzzle/Crown Condition	Slightly Worn; Functioning]
	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning]
Bolt	Face	Slightly Worn; Functioning	
]	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
	Condition	Slightly Worn; Functioning	
Extractor	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
	Block Condition	Select	
Locking	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	Select	
	Exterior Condition	Slightly Worn; Functioning	
Overall	Stock Condition	Slightly Worn; Functioning]
	Fore End Condition	Select	
.	Condition	Slightly Worn; Functioning]
Receiver	Bulged	False	
G. C.	Description		STANDARD M/722 BOLT LOCK SAFETY
Safety	Function	Like new; Functioning	
	Lift	Select	.015
Sear	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
	Condition	Slightly Worn; Functioning	
m.:	Pull	Select	4#
Trigger	Altered	False	
	Sub-Assembly	Other Remington	

pairInquiry		
pair Number RE00152663 Serial: 281293 FEPLACEME, 722. Center Fire: Caliber: 300		
dress Information Custome: • Received From	Return To:	
Name: PHILLIP R CARRIERS	PHILLIP R CARRIERS	
diess 1: 469 FERRIS AVENUE	469 FERRIS AVENUE	
City: MARINA	MARINA	
State: CA Zip Code: 93933 Country: IUS	State; CA Zip Code, 193933 Countiy US	
	FL TTTTTTTTTTT	
Contact / Condition Problems E	Estimate History / Status Shipping / Billing	
	Current Status	
Date Code User ID Desc1	Desc2 Shipping Hold Repairing	
10/3/2008.1:38:2 Update Valentds Repair information change	T InterFace Hold 10/6/2008/8/05/46/AM	re Sibiote de esta Liciosia de Sib
10/3/2008 1:39:1 Expedite Valentds From: Check In	Tα ΓEstimate Sent Final Inspect	
10/6/2008.8:05:4 Estimate Travisby Estimate Update	Status: Repairing Parts Received Repair Location	
10/6/2008 8:05:5 Expedite Travisby From: Product Services	To: Final Inspect Rassed Inspection IN	达拉北方台
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10/6/2008 8:05:5 Comment supryff Exchanged for custom 87704	Return As Received Current Location	
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FLS 10/6/08 DECETVE

DOCT 07 2008 1

BY:

Phillip R. Carrier 469 Ferris Avenue. Marina, Ca. 93933

1402

24" +44 12/52

Remington Arms Mr. Fred Supry Consumer Affairs 14 Hoefler Avenue Ilion, New York 13357

Hello Mr. Supry,

Enclosed as directed, you will find the exchange weapon. Please take note that the trigger mechanism is still in the factory sealant, unmodified, but the requirement of having to place the weapon in "Condition One" to unload, lead to the unwanted release of the firing pin or hammer. The Remington authorized repair facility (Trigger Hill gun store, Salinas, Ca.) indicated that they did not want to modify and repair the firing mechanism because of liability concerns. As a functional check, I found that the weapon would release the firing pin or hammer about once in every two hundred attempts if the Safety is ridden or touched before bolt activation (finger pressure on the Safety).

Thanks

Phillip Carrier



Per Agreement to jupha per Timil Timil with W/M/7 300 500 ws in with Ais LAZER Engrand rame. Pranact 26367 87704