

Remington Arms Co., Inc.
Product Service
Legal Case #:1946

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
138951	12/28/2007	1/5/2008	1/5/2008				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		Roy	Kent	928 Lane 13	Powell	WY	82435		H 308-754-5088

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S	fires on safe release	Concern:1007 Fired on Safe Release	Unknown	
C				

1/10/08--correspondence from repair-fires when safety is released.lw

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial Bbl.	DOM
Remington	CF/BA	722/308 WIN		58674 BUU	1/1/1949
Date Purchased	Where Purchased	Accessories	Original Owner		
		TWO PIECE SCOPE BASE,HARD CASE (BROKEN)	Y		

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace TA under SMP						
	Repair/Replacement Cost	Repair/Replacement Date				

1/10/08--quote sent to replace TA under SMP.lw

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/5/2008
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	EDGE OF TRIGGER SIDE PLATES HAVE TOOLING BURRS CAL. HAS BEEN CHANGED, WAS 300 SAV
Barrel	Description		24" 308 WIN
	Date Code		BUU
	Bore Plugged	False	
	Bulged	False	
	Fired	False	

	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	NOT OF REM MFG LITE SCRATCHES
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/722 BOLT LOCK SAFETY
	Function	Slightly Worn; Functioning	
Sear	Lift	---Select---	.012
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY
	Pull	---Select---	4.5#
	Altered	False	
	Sub-Assembly	Other Remington	
Non-Remington Components	Description		TWO PIECE SCOPE BASE (BROKEN) HARD CASE

Address Information				Address Information			
Customer:		<input checked="" type="radio"/> Received From		Return To:		<input checked="" type="radio"/> Received From	
Name:		ROY D. KENT, M.D.		Name:		ROY D. KENT, M.D.	
Address 1:		928 LANE 13		Address 1:		928 LANE 13	
Address 2:		PO Box:		Address 2:		PO Box:	
City:		POWELL		City:		POWELL	
State:		WY Zip Code: 82435 Country: US		State:		WY Zip Code: 82435 Country: US	

Repair Search

Refresh

Close



General Repair Form

Back to Repair Services

NOTE: Please complete and print this form, and then include it with your firearm

Model Number: 722	Serial Number: 58674	
Name: Roy D. Kent	Date of Purchase: 1948 or 1949	
Address (no PO Boxes): 928 Lane 13		
City: Powell	State: WY	Zip: 82435
Phone (Daytime): 308-754-5088	Fax (Same) 308-754-5088	
E-mail Address:		
Please describe your problem:		
Firing when safety is released see attached letter		
500 characters left		
NOTE: Prior to shipping your firearm, contact the Repair Center for services provided and estimated repair time.		
<p>⚠ WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.</p> <p>Record the serial number of your firearm before sending it. Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.) Remove all accessories from your firearm to prevent loss or damage. Ship your ENSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.</p>		

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Serial Number: 58674

Model: 722

RE00138951

could not duplicate concern.
edge of Trig. plate near sear
~~was~~ was tooling BUNRS
from an unknown source.
replace TPA, check over, clean.
under Bolt lock program for
\$20.00. + S+H

Quote

Sirs:

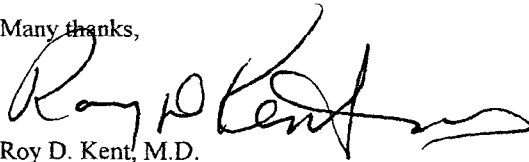
Please accept my model 722 for repair. Take good care of it, we have been many miles together.

HISTORY AND PROBLEM

I purchased this rifle as a freshman in high school with savings from my summers work. That was 1949. It was my 'deer rifle' for many years. I added scope and custom stock in about 1955. And while serving as an Army flight surgeon in 1966 I had it bored out from the original caliber of .300 Savage to a .308 Winchester. (As an officer I was allotted free 7.62 ammo if I was shooting on an approved military range--I don't think I ever shot it on a military range but did end up with several boxes of match ammo which has lasted me a lot of years for sighting)

About 1975 I graduated to a 7 MM Remington and finally to a Remington 700 chambered for the 7MM STW. My 722 went into the gun safe where it resided until about 1988 at which time my youngest son (age 16 at the time) used it on his first deer hunt. On that hunt while separated from him I heard him shoot. He related that he had seen several deer and tried to shoot but the safety was on and after the deer were gone he released the safety and the gun fired. I assumed that he was just excited and had accidentally fired the rifle. He went off to college and the rifle went back into the gun safe. At age 73 I felt that my kids (those that wanted them) should have my guns so gave this 722 to the same son (now 36). He asked about dry firing it and I advise he could do it on a spent cartridge. He called to tell me that on FOUR occasions after working the bolt (cocking it) and releasing the safety, the rifle clicked and would have fired if it had had live ammo in it. I immediately retrieved the rifle and now send it to you. Please put it right. After you evaluate it I would appreciate a call. I intend to pay with VISA.

Many thanks,



Roy D. Kent, M.D.
928 Lane 13
Powell, WY 82435
Phone: 307-754-5088