

Remington Arms Co., Inc.
Product Service
Legal Case #:3787

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
175326	9/16/2009	9/17/2009	9/17/2009				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Sam	Rose	2413 South 220th Ln	Buckeye	AZ	85326		H 602-818-0513 E srose2701@yahoo.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	open or close bolt and it will fire	Cause:4006 Altered Adjustments or Components Concern:1008 Fired on Bolt Closing		Unknown
C				

9/21/09 Per note with rifle, the trigger assembly is unsafe. When you open or close the bolt the gun will fire. You can load and unload with safety on.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	722/244 REM		401732	OD	7/1/1957
Date Purchased	Where Purchased	Accessories	Original Owner			
		TWO PIECE SCOPE BASE	U			

CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/722/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
replace TPA under BLSM program price						
	Repair/Replacement Cost	Repair/Replacement Date				
	55.53	9/21/2009				

9/21/09 Trigger set screws altered, will follow down. Replace TPA, check over, clean under BLSM program price.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		9/17/2009
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4006	Altered Adjustments or Components	
Barrel	Description		26" 244 REM
	Date Code		OD
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/722 BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.009
	Notch	Slightly Worn; Functioning	O/S DOUBLE
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	1.5#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	Other Remington	
Non-Remington Components	Description		TWO PIECE SCOPE BASE

Repair Inquiry

Repair Number: RE00175326

Serial: 401732 Model 722 Center Fire, Caliber:
244 REM

Repairman: Bruce Travis

Status: ApprovalHold 9/17/2009 11:35:22 AM

Address Information

Customer: Received From Return To: Received From
 Name: SAM ROSE SAM ROSE
 Address 1: 2413 SOUTH 220TH LANE 2413 SOUTH 220TH LANE
 Address 2: PO Box: PO Box:
 City: BUCKEYE BUCKEYE
 State: AZ Zip Code: 85326 State: AZ Zip Code: 85326 Country: US Country: US

FFL:

Contact / Condition		Problems		Estimate		History / Status		Shipping / Billing	
Date	Code	User ID	Desc1	Desc2				Current Status	
9/16/2009 1:10:1	New	valerids	Repair Added			<input type="checkbox"/> Shipping Hold		ApprovalHold	
9/16/2009 1:11:4	Expedite	valerids	From: Check In	To:		<input type="checkbox"/> Interface Hold		9/17/2009 11:35:22 AM	
9/17/2009 10:04:	Maint	Travisbw	Repair Maintenance	Status: Repairing		<input type="checkbox"/> Estimate Sent		Travisbw	
9/17/2009 11:35:	Estimate	Travisbw	Estimate Update	Status: ApprovalHo		<input type="checkbox"/> Parts Received		ApproveRack	
9/17/2009 11:36:	ApprovalHold	System	Immediate SAP Allocation			<input type="checkbox"/> Passed Inspection		Repair Location	
9/17/2009 11:52:	Expedite	percel	From: Repair Bench	To: ApproveRack		<input type="checkbox"/> Return As Received		ILN	
						<input type="checkbox"/> Has been Approved		Current Location	
						<input type="checkbox"/> Internal Repair		ILN	
								Transfer Number	

Repair Search

Refresh

Close

supply 9/17/2009 1:47 PM CAPS NUM INS SCRL

 RECEIVED
 SEP 21 2009

BY:.....

 1
 12
 35
 15
 20.53
 412.53
 37.
 55.53

3787


 OD 7/57
 26"
 1.54
 .009

General Repair Form

Back to Repair Services

NOTE: Please complete and print this form, and then include it with your firearm

Model Number: 722		Serial Number: 401732	
Name: SAM ROSE		Date of Purchase: 1972	
Address (no PO Boxes): 2413 South 220TH LN.			
City: BUCKEYE		State: AZ	Zip: 85326
Phone (Daytime): 602-818-0513		Fax: 623-386-1983	
E-mail Address: S ROSE 2701@yahoo.com			
Please describe your problem: 1. Trigger Assembly is un-SAFE "HAIR TRIGGER" 2. OPEN OR CLOSE Bolt the gun will fire. 3. YOU CAN LOAD AND UNLOAD WITH SAFE ON.			
500 characters left			
NOTE: Prior to shipping your firearm, contact the Repair Center for services provided and estimated repair time.			
⚠ WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.			
:: Record the serial number of your firearm before sending it. :: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.) :: Remove all accessories from your firearm to prevent loss or damage. :: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.			

Visit Our Other Websites

Other Sites

401732

Model: 722



RE00175326

 Trig. set screws ALTERED.
 will follow down
 replace TPA, check over, check
 under Bolt Lock program
 Con # 20.00 + SH
 Quote