Remington Arms Co., Inc. Product Service Legal Case #:5372

Case Information

Date Opened(PS) **Date Closed Incident Date** RE# Date Opened Pre Lit Lit Obsolete 215744 12/21/2010 12/9/2010 1/4/2011 X

Customer Information

**First** Last **Business** Street State Zip Age Contact Type Name Name

W 337-706-1818

Kraft Gatz Lan Incident Benjamin LLC

Jamison Walter K

600 Jefferson St, Ste 410

Lafayette LA 70501

F 337-706-1828 E

wkj@kgdlawllc.com

Incident Information

Medical Medical Claims Codes Repair Est. Treatment Status

PΙ

C

PD Cause: 4038 Could Not Duplicate Concern

Concern:1005 Unexplained Discharge Safe discharged with safety

Ш

Unknown

on

12/9/10 Per an email sent to Remington.com, incid #101129-000056, "I have a model 600 which I acquired in early 70s. I put it in storage after the firearm discharged with the safety on. I now desire to sue it again and I see there was a recall and I need to know if there is a local gun smith that can perform the recommended repairs."cm

Firearm Information

Mfg. Type CF/BA Remington

Model/Ga. 600/308 WIN SKU n/a

Serial Bbl. 56801 RM

DOM 11/1/1965

**Date Purchased** 

Where Purchased

Accessories SCOPE BASE, SLING

**Original Owner** 

U

CONCERN:FSO

Ammunition Information - None Defined Other Products Information - None Defined Settlement

Remington/600/CF/BA

Release of Claims Settlement

Release Date

Reimbursement

Cash Settlement Reim. Cash Date Date

APV

APV

Per Ilion, replace TPA,

clean, test fire at no charge

Repair/Replacement Repair/Replacement

Cost

Date

60.06

1/12/2011

12/9/10 Mailing ARS.cm 1/12/11 Per Ilion, could not duplicate concern. Old style trigger has not been updated. Replace TPA, clean and test fire under trigger recall at no charge.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment

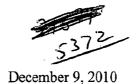
http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=5372&Type=Case

1/12/2011

PrintDisplay			Page 2 of
Examination	Examiner		B.TRAVIS
	Exam Date		1/4/2011
	Product Type	· ·	RF
	Action Type	7	A
	Assigned To	<u> </u>	T.NAGLE
Cause	4038	Could Not Duplicate Concern	
	Description		18.5" 308 WIN
	Date Code	<b>1</b>	RM
	Bore Plugged	False	
Barrel	Bulged	False	<b></b>
	Fired	False	7
	Fired while Obstructed		_
	Muzzle/Crown Condition	Slightly Worn; Functioning	7
	Firing Pin	Slightly Worn; Functioning	Ī
	Shroud	Slightly Worn; Functioning	7
Bolt	Face	Slightly Worn; Functioning	7
	Handle	Slightly Worn; Functioning	Ī
	Stop	Slightly Worn; Functioning	Ī
	Condition	Slightly Worn; Functioning	
Extractor	Cut Condition	Slightly Worn; Functioning	<b></b>
	Ext/Eject Test	False	Ī
	Block Condition	Select	Ī
Locking	Lug Condition	Slightly Worn; Functioning	<u></u>
	Notch Condition	Select	Ī .
<del></del>	Exterior Condition	Slightly Worn; Functioning	1
Overall	Stock Condition	Worn; Functioning	
	Fore End Condition	Select	
D	Condition	Slightly Worn; Functioning	
Receiver	Bulged	False	]
	Description		M/600 SAFETY
Safety	Function	Slightly Worn; Functioning	
	Sub-Assembly	Non-ISS	
	Lift	Select	N/A
Sear	Notch	Slightly Worn; Functioning	O/S DOUBLE
	Tonto	Test Fired	False
Feeding Test	Tests	False	
	Condition	Slightly Worn; Functioning	DIRTY,RUSTY O/S
Trigger	Pul1	Select	3.5#
Trigger	Altered	False	
	Sub-Assembly	Other Remington	]
Non-Remington Components	Description		SCOPE BASE, SLING

## Remington

18.5" 165 RM 1/65



Walter K. Jamison, III Kraft Gatz Lane Benjamin LLC 600 Jefferson Street, Suite 410 Lafayette, LA 70501

Subject: #5372, Model 600

Dear Mr. Jamison,

27 15 18.06

Thank you for your patience. Enclosed is a UPS ground prepaid shipping label to cover shipment of the firearm for inspection at our factory. Please include a copy of this letter with the firearm. The letter inside is important as sometimes the outside label gets damaged in transit and we want to be sure the firearm is logged in correctly. Please mark the ends of the box with "Product Service".

I apologize for the inconvenience that this incident has caused and I hope that these actions will keep you a loyal Remington customer.

Sincerely,

Christy Mitchell Consumer Affairs Administrator Phone: 800-243-9700, ext 8684 christy.mitchell@remington.com JAN 0 5 2011 2 BY:

56801 Model: 600 RE00215744 could not deplicate concern.

O/S TRig. has not been updated

My her TPA, cleanextest fine

under TAR AT N/C

# 230145

Remington Arms Company, Inc. ● 870 Remington Drive ● P.O. Box 700 ● Madison, NC 27025 Phone 800-243-9700 ● www.remington.com 20g

NOTE: Please complete and print this form, and then include it with your firearm.

	<del>, , , , , , , , , , , , , , , , , , , </del>	
Model Number: 600	Serial Number: 568	
Are you the original owner?: YES NO	•	
Name: Walter Jamison	Date of Purchase:	
Address (no PO Boxes): 600 Jeffers on	St # 410 to faith LA 90	50
City: Lotagette	State: 14   Zip: 7050/	
Phone (Daytime): 3377061977	Fax:	
E-mail Address:(if e-mail address is provided, notification	of receipt and shipment will be	
	-(-0-M:	
E-mail Address: V		
I would like to receive future e-mail updates from Ren	nington.	_
Please describe your problem and date of occurrence:		-
	<u>A</u>	1
Will discharge when	· · · · · · · · · · · · · · · · · · ·	
safety us on.		
Jarry O D. J.	·	.
9		
	· · ·	
500	- Landa - Lan	
1 characters left		
Ammunition Information:		
Manufacturer:	Type:	
Other (i.e. bullet weight/type, shot size, powder):	en veneral en	
	·	
Handload Information:		
Powder Used:	Powder Weight:	
Case/Huil Used:	Primer Used:	
Bullet Type/Shot Size:	Reloader Used:	

5372



Remington Arms Company, Inc. 870 Remington Drive P. O. Box 700 Madison, NC 27025-0700

## ARS LABEL REQUEST FORM

	REQUESTED BY:	christy
QUANTITY: 1	WEIGHT PER PACKAGE:	10
PLEASE CHECKIONES MEDIA		
COORDINATOR	ľ	xx
TO MAIL	I WILL MAIL	
DESCRIPTION:		
600		

## LABEL INFORMATION

MAIL LABEL TO:	Walter K. Jamison, III Kraft Gatz Lane Benjamin LLC 600 Jefferson Street, Suite 410 Lafayette, LA 70501	
RETURN ITEM TO	: Rem Prod Serv	

## PLEASE COMPLETE ALL PARTIS OF THIS FORM AND SEND TO THE MEDIA COORDINATION

4XX596 DEC 9, 2010 ALL CURR USD 1 OF 1 SVC GNDCOM ACT UT 10.0 LBS
TRACKING# 1Z4XX5969065561436
REF 1: WALTER K JAMISON/KRAFT/CD/CM
REF 2:600

HANDLING CHARGE 0.00
SINGLE-PIECE PUB RATE CHRGS: SVC T/P USD DV 0.00 COD 0.00 RS 0.50
DV 0.00 DGD 0.00 SD 0.00
AH 0.00 PR 0.00 SP 0.00
TOT PUB CHG 9.45 PUB+HANDLING 9.45

