

Remington Arms Co., Inc.
Product Service
Legal Case #:5492

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
218832	1/14/2011	12/23/2010	1/14/2011				X

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Joseph	Rainone	73-22 58th Ave	Maspeth	NY	11378		H 718-397-8706

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S	Fired when closing bolt Concern:1008 Fired on Bolt Closing			
C				

12/23/10 Per call from Rainone, he has a 600 .308 that he bought 2nd hand many years ago. This year it went off without pulling the trigger. He had one hand on the fore-end and with the other he pushed the bolt closed on a round and it fired.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	600/308 WIN	n/a	31479	BM	1/1/1965
Date Purchased	Where Purchased	Accessories	Original Owner			
		REAR PEEP SIGHT MOUNT	N			

CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/600/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean, test fire at no charge						
	Repair/Replacement Cost	Repair/Replacement Date				
	45.00	1/25/2011				

12/23/10 Mailing ARS.cm 1/25/11 Per Ilion, old style TPA, very dirty and safety works very easily. Replace TPA, clean, test fire at no charge under trigger recall.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/14/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	HAS O/S TPA NOT UPDATED
Barrel	Description		18.5" 308 WIN VT
	Date Code		BM
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	--Select--	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	--Select--	
Overall	Exterior Condition	Worn; Functioning	
	Stock Condition	Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Like new; Functioning	
	Bulged	False	
Safety	Description		M/600 BOLT LOCK SAFETY
	Function	Worn; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.001
	Notch	Slightly Worn; Functioning	O/S DOUBLE
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Worn; Functioning	DIRTY,SAFE WORN,WORKS EASILY
	Pull	---Select---	4#
	Altered	False	
	Sub-Assembly	Other Remington	
Non-Remington Components	Description		REAR PEEP SIGHT MOUNT

18.5"
Bm1/65
4#
1001

5492

December 23, 2010

Joseph Rainone
73-22 58th Ave
Maspeth, NY 11378

Subject: #5492, Model 600

Dear Mr. Rainone,

Thank you for your patience. Enclosed is the UPS ground prepaid shipping labels to cover shipment of the firearm for inspection at our factory. Please include a copy of this letter with the firearm. **The letter inside is important as sometimes the outside label gets damaged in transit and we want to be sure the firearm is logged in correctly.** Please mark the ends of the boxes with "Product Service".

I apologize for the inconvenience that this incident has caused and I hope that these actions will keep you a loyal Remington customer.

Sincerely,

Christy Mitchell
Consumer Affairs Administrator
Phone: 800-243-9700, ext 8684
christy.mitchell@remington.com

O/S TPA, very dirty & safety
won't work easily. Replace
TPA, clean + test fire at
H/c under TARP.

Serial
Number:

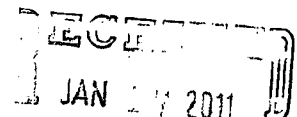
31479

Model: 600



RE00218832

#230145



Remington Arms Company, Inc. • 870 Remington Drive • P.O. Box 700 • Madison, NC 27025
Phone 800-243-9700 • www.remington.com

NOTE: Please complete and print this form, and then include it with your firearm.

Model Number:	600	Serial Number:	31479
Are you the original owner?: <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO <i>Bought rifle from a friend approx 1 yr old</i>			
Name:		Date of Purchase:	
JOSEPH RAINONE		APPROX 1967-68	
Address (no PO Boxes): 73-22 58 AVE			
City:	MASPETH	State:	NY
Zip:		11378	
Phone (Daytime):		Fax:	
718-899-0765		718-397-8706	
E-mail Address:(if e-mail address is provided, notification of receipt and shipment will be sent)			
E-mail Address:			
<input type="checkbox"/> I would like to receive future e-mail updates from Remington.			
Please describe your problem and date of occurrence:			
<p>SEVERAL YEARS AGO RIFLE DISCHARGED ON BOLT LOCK DOWN. I DISMISSED IT AS A POSSIBLE HUMAN ERROR. HOWEVER LAST YEAR WITH I HAND ON BRIP STOCK AND THE OTHER ON THE BOLT, WHEN I LOCKED DOWN THE BOLT THE RIFLE DISCHARGED. THIS TIME I WAS POSITIVELY SURE IT WAS NOT HUMAN ERROR, HAND WAS FIRMLY ON THE BOLT, NOWHERE NEAR THE TRIGGER.</p>			
500 characters left			
Ammunition Information:			
Manufacturer:		Type:	
REMINGTON		EXPRESS CORE LOCK 150GR.	
Other (i.e. bullet weight/type, shot size, powder):			
Handload Information:			
Powder Used:		Powder Weight:	
Case/Hull Used:		Primer Used:	
Bullet Type/Shot Size:		Reloader Used:	

Firearms Care (Cleaning and Lubrication):

Brand of cleaning solution used:

HOPPE

How often do you clean the bore? (Months or Number of rounds)

YEARLY

How often do you clean the action? (Months or Number of rounds)

YEARLY

How often do you clean the trigger assembly? (Months or Number of rounds)

Brand of lubricant used:

HOPPE

How often do you lubricate the bore? (Months or Number of rounds)

YEARLY

How often do you lubricate the action? (Months or Number of rounds)

DURING COLD WEATHER

How often do you lubricate the trigger assembly? (Months or Number of rounds)

DURING HUNTING SEASON

do do

Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual?

☐ YES ☒ NO

USUALLY CLEAN RIFLE ONCE A YEAR AFTER HUNTING SEASON

When was the last time that your firearm was serviced by a Remington authorized

repairman/gunsmith?)

NEVER

What were the services performed?)

Remington Arms Co., Inc.
Attn: Arms Service Division
14 Hoefler Avenue
Illion, NY 13357

ⓈWARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

- :: Record the serial number of your firearm before sending it.
- :: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)
- :: Remove all accessories from your firearm to prevent loss or damage.
- :: Provide a return address on both the outside and inside the box. Shipments without a proper return address will be refused.



www.remington.com

Remington Arms Company, Inc.
870 Remington Drive
P. O. Box 700
Madison, NC 27025-0700

ARS LABEL REQUEST FORM

DATE:	12/23/2010	REQUESTED BY:	christy
QUANTITY:	1	WEIGHT PER PACKAGE:	10
PLEASE CHECK ONE:			
MEDIA COORDINATOR TO MAIL		xx	
DESCRIPTION:		I WILL MAIL	
600			

LABEL INFORMATION

MAIL LABEL TO:	Joseph Rainone 73-22 58th Ave Maspeth, NY 11378
RETURN ITEM TO:	Rem Prod Serv

PLEASE COMPLETE ALL PARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATOR

4XX596 DEC 23, 2010 ALL CURR USD 1 OF 1
SVC GNDCOM ACT WT 10.0 LBS
TRACKING# 1Z4XX5969067472912
REF 1: JOSEPH RAINONE/CD/CM
REF 2: 600
HANDLING CHARGE 0.00
SINGLE-PIECE PUB RATE CHRG: SVC T/P USD
DV 0.00 COD 0.00 RS 0.50
DC 0.00 DGD 0.00 SD 0.00
AH 0.00 PR 0.00 SP 0.00
TOT PUB CHG 7.45 PUB+HANDLING 7.45

