

Remington Arms Co., Inc.

Product Service

Legal Case #:5378

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
		12/9/2010					

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Frank	Amato	8231 E. Sharon Dr	Scottsdale	AZ	85260		E frank@arizonaesopgroup.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD horse killed	Cause:4079 Other - Unexamined			
S Fired when unloading	Concern:1006 Unexplained Discharge Safe OFF		Unknown	
C				

12/9/10 Per email sent to Remington.com, incid # 101201-000102, "I have a 700 I bought in about 1968. While on a hunting trip in 1968 and while attempting too unload the rifle, it fired and fortunately it killed a horse rather than my buddy. I am now aware of significant exposure of what I believe is clearly a bad mechanical design as the original engineer has suggested. If I send the gun back to you will you replace the trigger with the X-Mark Pro trigger and will this be at your expense. If not, please tell me what you would consider to be reasonable."cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/	n/a			
Date Purchased	Where Purchased	Accessories	Original Owner			
			U			

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
	Repair/Replacement Cost	Repair/Replacement Date				

12/9/10 Mailing box and ARS.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment

Reference #
101201-000102

Status
Updated

Assigned To
Administrators
Christy -

Product
Firearms

SLA
Not specified

Queue
CSR

No Summary**Discussion Thread****Customer (frank amato)**

12/08/2010 09:57 AM

Christy, the rifle is at my cabin. I will bring it home asap. Thanks, Frank

Frank A Amato
Managing Member
Arizona ESOP Group, LLC

From: Remington Information [mailto:info@remington.com]
Sent: Tuesday, December 07, 2010 8:13 PM
To: frank@arizonaesopgroup.com
Subject: No Summary [Incident: 101201-000102]

Response (Christy -)

12/07/2010 10:13 PM

Mr. Amato, I apologize for the delay in responding. I can send you a prepaid shipping label to cover shipment to our factory for inspection of the problem you had with the Model 700. We will contact you after inspection regarding the results.

If you would like me to send the label, forward the mailing address it should be mailed to and the serial number of the rifle.

Sincerely,
Christy Mitchell

Customer (frank amato)

12/01/2010 04:41 PM

Remington representative,

I have a 700 I bought in about 1968. While on a hunting trip in 1968 and while attempting to unload the rifle, it fired and fortunately it killed a horse rather than my buddy. I am now aware of significant exposure of what I believe is clearly a bad mechanical design as the original engineer has suggested.

If I send the gun back to you will you replace the trigger with the X-Mark Pro trigger and will this be at your expense. If not, please tell me what you would consider to be reasonable. Thank you,

Frank A Amato
Managing Member
Arizona ESOP Group, LLC

8231 E. Shoshone Dr
Scottsdale AZ 85260

Primary Contact


First Name: frank
Last Name: amato
Organization:
Login: frank@arizonaesopgroup.com
Title:
Contact Type:
Email: frank@arizonaesopgroup.com

Email - Alternate #1:
Email - Alternate #2:

Office Phone:
Mobile Phone:
Fax:
Assistant Phone:
Home Phone:

Street
City
State/Province
Postal Code
Country

Additional Information

order box + ARS

1167145



www.remington.com

Remington Arms Company, Inc.
870 Remington Drive
P. O. Box 700
Madison, NC 27025-0700

ARS LABEL REQUEST FORM

DATE:	12/9/2010	REQUESTED BY:	christy
QUANTITY:	1	WEIGHT PER PACKAGE:	10
PLEASE CHECK ONE: MEDIA COORDINATOR TO MAIL		I WILL MAIL xx	
DESCRIPTION: 700			

LABEL INFORMATION

MAIL LABEL TO: Frank Amato
8231 E. Sharon Dr
Scottsdale, AZ 85260

RETURN ITEM TO: Rem Prod Serv

~~PLEASE COMPLETE ALL PARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATOR~~

4XX596 DEC 13, 2010 ALL CURR USD 1 OF 1
SVC GND COM ACT WT 10.0 LBS
TRACKING# 1Z4XX5969066862261
REF 1:FRANK AMATO/CD/CM
REF 2:700

HANDLING CHARGE 0.00		SVC T/P USD	
SINGLE-PIECE PUB RATE CHRG:			
DY 0.00	COD 0.00	RS 0.50	
DC 0.00	DGD 0.00	SD 0.00	
AH 0.00	PR 0.00	SP 0.00	
TOT PUB CHG 11.74	PUB+HANDLING	11.74	